

QUARTERLY PERFORMANCE REPORT – CORPORATE SCRUTINY DISCUSSION LOG

| Issue | Response | Any Follow up action required |
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Quarter three performance report – Corporate Scrutiny (06/02/25)

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| Page 140 | <p>At the last meeting the Committee commented that it would be concerned if the outturn variance rose again, and it had now risen to 0.971 million. Did they expect this to exceed a million and for planning purpose what we you assuming it will be?</p> | <p>Officers confirmed that this is monitored this on a monthly basis and that the figures may change as there may be addition grant money received and the potential for use of reserved and retained fund, so it is difficult to say. For planning purposes, they were working on this figure.</p> | |
| Page 144 | <p>Whether an update had been provided on the recovery proposals for key items requested at the last meeting as well as whether there was any update on the piece of work being carried out around the assembly rooms?</p> | <p>It was confirmed that commentary was provided at 3.2 around recovery of the key items and that a piece of work was being done around the Assembly Rooms and that this would be going to Cabinet and would be brought to the Committee first.</p> | <p>Cabinet report around the Assembly rooms to come to Corporate Scrutiny for Consideration.</p> |
| Page 232 | <p>Clarification around the figures for stage one complaint responses which appear to have gotten worse?</p> | <p>Officers confirmed that the figures were disappointing considering work that had been done in this area. A number of meetings had taken place, and a number of actions were underway, and they were looking at ways to address this including additional resourcing and improvements to processes.</p> | |
| Page 174 | <p>The Committee requested more detail in respect of housing around the number of evictions and hardship payments made.</p> | | <p>Further narrative to be provided.</p> |

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