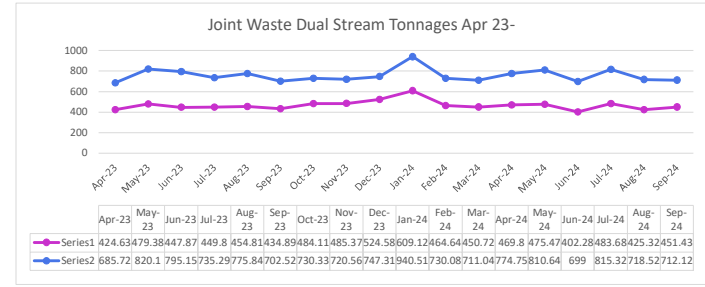
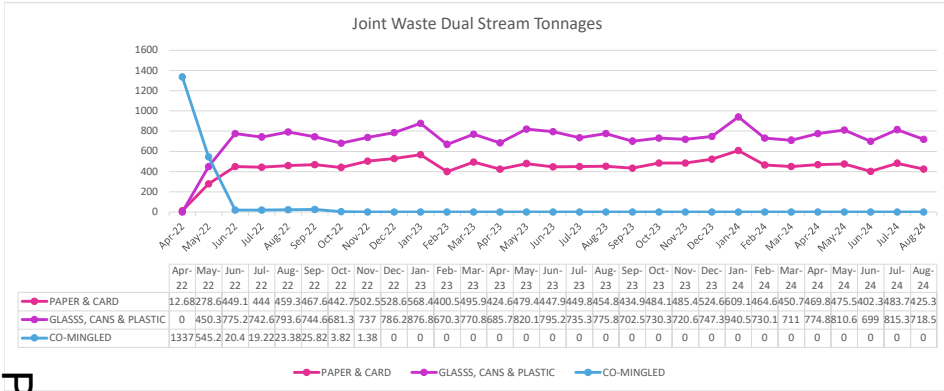


Joint Waste Dual Stream Tonnages

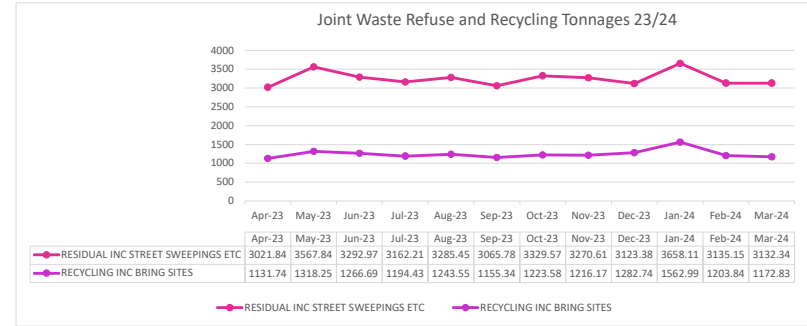
	Apr-22	May-22	Jun-22	Jul-22	Aug-22	Sep-22	Oct-22	Nov-22	Dec-22	Jan-23	Feb-23	Mar-23	Apr-23	May-23	Jun-23	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Jan-24	Feb-24	Mar-24	Apr-24	May-24	Jun-24	Jul-24	Aug-24	Sep-24
PAPER & CARD	12.68	278.56	449.08	443.98	459.3	467.58	442.71	502.5	528.56	568.42	400.52	495.9	424.63	479.38	447.87	449.8	454.81	434.89	484.11	485.37	524.58	609.12	464.64	450.72	469.8	475.47	402.28	483.68	425.32	451.43
GLASS, CANS & PLASTIC	0	450.3	775.24	742.59	793.552	744.56	681.3	736.99	786.18	876.79	670.3	770.82	685.72	820.1	795.15	735.29	775.84	702.52	730.33	720.56	747.31	940.51	730.08	711.04	774.75	810.64	699	815.32	718.52	712.12
CO-MINGLED	1337.1	545.18	20.4	19.22	23.38	25.82	3.82	1.38	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0



Joint Waste Refuse and Recycling Tonnages

	Apr-23	May-23	Jun-23	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Jan-24	Feb-24	Mar-24
RESIDUAL INC STREET SWEEPING	3021.84	3567.84	3292.97	3162.21	3285.45	3065.78	3329.57	3270.61	3123.38	3658.11	3135.15	3132.34
RECYCLING INC BRING SITES	1131.74	1318.25	1266.69	1194.43	1243.55	1155.34	1223.58	1216.17	1282.74	1562.99	1203.84	1172.83
RECYCLING (KERBSIDE ONLY)	1110.35	1299.48	1243.02	1185.09	1230.65	1137.41	1214.44	1205.93	1271.89	1549.63	1194.72	1161.76
ORGANIC	1136.92	2017.4	1639.96	1332.04	1643.02	1294.54	1247.1	936.56	314.58	54.77	614.8	721.18

14804.37

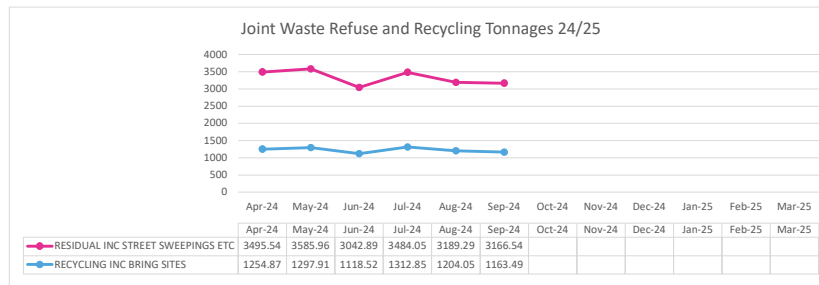


Joint Waste Refuse and Recycling Tonnages

	Apr-24	May-24	Jun-24	Jul-24	Aug-24	Sep-24	Oct-24	Nov-24	Dec-24	Jan-25	Feb-25	Mar-25
RESIDUAL INC STREET SWEEPING	3495.54	3585.96	3042.89	3484.05	3189.29	3166.54						
RECYCLING INC BRING SITES	1254.87	1297.91	1118.52	1312.85	1204.05	1163.49						
RECYCLING (KERBSIDE ONLY)	1244.55	1286.11	1101.28	1299	1143.84	1163.55	0	0	0	0	0	0
ORGANIC	1275.68	2007.32	1627.74	1526.36	1376.1	1056.42						

Joint Waste Refuse and Recycling Tonnages

	Apr-22	May-22	Jun-22	Jul-22	Aug-22	Sep-22	Oct-22	Nov-22	Dec-22	Jan-23	Feb-23	Mar-23
RESIDUAL	3057.9	3338.84	3218.12	3046.96	3228.8	3167.28	3053.61	3391.98	3251.85	3543.92	2926.2	3257.51
RECYCLING INC BRING SITES	1363.07	1287.4	1260.24	1216.7	1292.53	1255.59	1140.63	1249.79	1324.54	1456.33	1094.9	1303.33
ORGANIC	1091.98	1615.82	1514.49	1081.98	969.86	1151.34	1039.14	1005	340.7	25	648.16	562.3



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Lichfield Refuse and Recycling Tonnages 22/23

	Apr-22	May-22	Jun-22	Jul-22	Aug-22	Sep-22	Oct-22	Nov-22	Dec-22	Jan-23	Feb-23	Mar-23	Total
RESIDUAL INC STREET SWEEPINC	1792.28	1683.44	1786.39	1781.25	1731.87	1836.33	1649.83	1846.34	1935.74	1921.96	1868.00	1962.78	21796.21
RECYCLING INC BRING SITES	795.93	713.82	780.98	727.92	702.97	780.61	649.72	723.71	811.5	798.15	644.07	791.46	8920.84
ORGANIC	771.15	1104.67	1125.32	784.51	627.47	871.67	727.3	754.47	282.58	4.94	497.51	425	7976.59

Lichfield Refuse and Recycling Tonnages 23/24

	Apr-23	May-23	Jun-23	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Jan-24	Feb-24	Mar-24	Total
RESIDUAL INC STREET SWEEPINC	1725.62	1808.77	1923.36	1688.59	1912.06	1740.78	1772.14	1886.37	1847.16	1969.54	1866.00	1868.94	22009.33
RECYCLING INC BRING SITES	650.89	759.98	776.49	669.2	708.25	685.79	675.11	742.4	784.56	800.42	721.62	704.74	8679.45
ORGANIC	813.12	1344.63	1177.47	891.31	1062.26	888.8	860.91	726.81	255.67	22.59	470.02	548.3	9061.89

Lichfield Refuse and Recycling Tonnages 24/25

	Apr-24	May-24	Jun-24	Jul-24	Aug-24	Sep-24	Oct-24	Nov-24	Dec-24	Jan-25	Feb-25	Mar-25	Total
RESIDUAL INC STREET SWEEPINC	1826.66	2068.12	1665.73	1878.18	1886.23	1712.73							11037.65
RECYCLING INC BRING SITES	681.2	802.98	657.98	703.35	743.72	642.81							4232.04
ORGANIC	852.23	1465.75	1139.35	977.32	1029.61	716.72							6180.98

Tamworth Refuse and Recycling Tonnages 22/23

	Apr-22	May-22	Jun-22	Jul-22	Aug-22	Sep-22	Oct-22	Nov-22	Dec-22	Jan-23	Feb-23	Mar-23	Total
RESIDUAL	1265.62	1655.4	1431.73	1265.71	1496.93	1330.95	1403.78	1545.64	1316.11	1621.96	1288.2	1294.73	16916.76
RECYCLING INC BRING SITES	567.14	573.58	479.26	488.78	589.56	474.98	490.91	526.08	513.01	658.18	450.83	511.87	6324.18
ORGANIC	320.83	511.15	389.17	297.47	342.39	279.67	311.84	259.53	58.12	20.06	150.65	137.3	3078.18

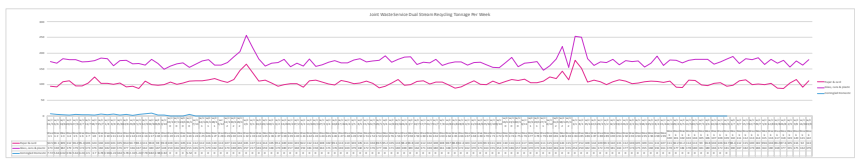
Tamworth Refuse and Recycling Tonnages 23/24

	Apr-23	May-23	Jun-23	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Jan-24	Feb-24	Mar-24	Total
RESIDUAL	1296.22	1759.07	1369.61	1473.62	1373.39	1325	1557.43	1384.24	1276.22	1688.57	1268.15	1263.4	17034.92
RECYCLING INC BRING SITES	480.85	558.27	490.2	525.23	535.3	469.55	548.47	473.77	498.18	762.57	482.22	468.09	6292.7
ORGANIC	323.8	672.77	462.49	440.73	580.76	405.74	386.19	209.75	58.91	32.18	144.78	172.96	3891.06

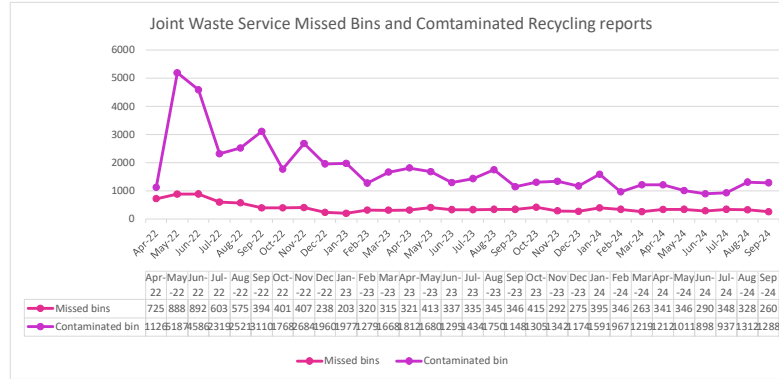
Tamworth Refuse and Recycling Tonnages 24/25

	Apr-24	May-24	Jun-24	Jul-24	Aug-24	Sep-24	Oct-24	Nov-24	Dec-24	Jan-25	Feb-25	Mar-25	Total
RESIDUAL	1668.88	1517.84	1377.16	1605.87	1303.06	1453.81							8926.62
RECYCLING INC BRING SITES	573.67	494.93	460.54	609.5	460.33	520.68							3119.65
ORGANIC	423.45	541.57	488.39	549.04	348.25	339.7							2690.4

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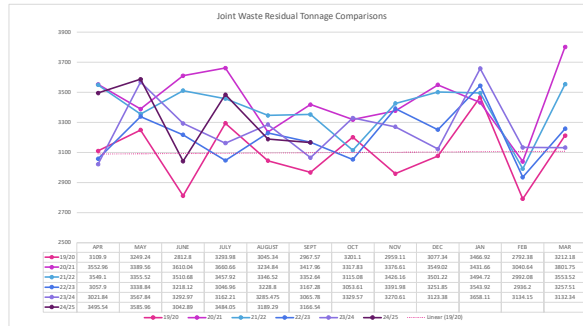


	Apr-22	May-22	Jun-22	Jul-22	Aug-22	Sep-22	Oct-22	Nov-22	Dec-22	Jan-23	Feb-23	Mar-23	Apr-23	May-23	Jun-23	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Jan-24	Feb-24	Mar-24	Apr-24	May-24	Jun-24	Jul-24	Aug-24	Sep-24
Missed bins	725	888	892	603	575	394	401	407	238	203	320	315	321	413	337	335	345	346	415	292	275	395	346	263	341	346	290	348	328	260
Contaminated bin	1126	5187	4586	2319	2521	3110	1768	2684	1960	1977	1279	1668	1812	1680	1295	1434	1750	1148	1305	1342	1174	1591	967	1219	1212	1011	898	937	1312	1288



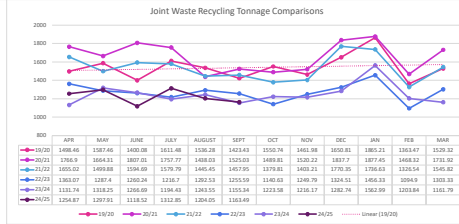
RESIDUAL INC STREET SWEEPINGS

	APR	MAY	JUNE	JULY	AUGUST	SEPT	OCT	NOV	DEC	JAN	FEB	MAR	
19/20	3109.9	3249.24	2812.8	3293.98	3045.34	2967.57	3201.1	2959.11	3077.34	3466.92	2792.38	3212.38	37187.86
20/21	3352.86	3389.56	3603.04	3666.66	3234.84	3417.86	3317.83	3376.61	3549.02	3431.66	3050.68	3801.76	41383.13
21/22	3549.1	3355.52	3510.68	3457.92	3346.52	3315.08	3426.16	3502.22	3494.72	2992.08	3533.52	4065.16	
22/23	3057.9	3338.84	3218.12	3046.96	3228.8	3167.28	3053.61	3391.98	3251.85	3543.92	2936.2	3257.51	38469.97
23/24	3021.84	3567.84	3292.97	3162.21	3385.476	3065.73	3129.57	3270.61	3123.18	3658.11	3134.54	3132.34	36044.28
24/25	3495.54	3385.96	3042.89	3484.05	3189.29	3166.54							



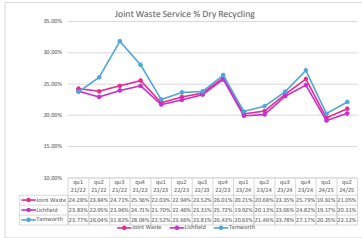
RECYCLING INC BRINE SITES

	APR	MAY	JUNE	JULY	AUGUST	SEPT	OCT	NOV	DEC	JAN	FEB	MAR
19/20	1498.46	1587.46	1400.08	1611.48	1536.28	1423.43	1450.74	1461.98	1650.81	1865.21	1363.47	1529.32
20/21	1796.9	1664.31	1807.01	1757.77	1458.03	1525.03	1489.81	1520.22	1817.7	1874.65	1468.32	1731.92
21/22	1655.02	1499.88	1594.69	1579.79	1445.45	1457.95	1379.81	1403.21	1770.35	1736.63	1326.54	1545.82
22/23	1183.07	1287.4	1262.24	1226.17	1292.53	1255.59	1140.63	1249.79	1324.51	1456.33	1034.9	1303.33
23/24	1131.74	1118.25	1266.69	1194.43	1243.55	1155.84	1223.88	1216.17	1282.74	1362.99	1203.86	1161.79
24/25	1254.87	1297.91	1118.52	1312.85	1204.05	1163.49						



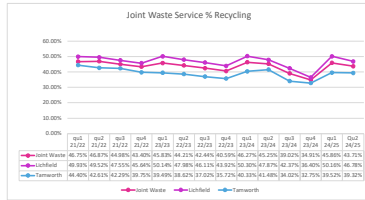
% Dry Recycling

	20/21	21/22	22/23	23/24	24/25
Joint Waste	24.28%	23.80%	24.71%	25.56%	22.03%
Lichfield	23.83%	22.95%	23.96%	24.71%	21.70%
Tamworth	23.77%	26.04%	31.82%	28.04%	22.52%



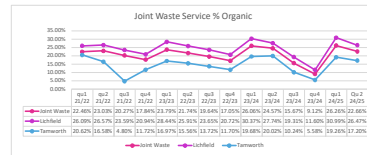
% Recycling

	20/21	21/22	22/23	23/24	24/25
Joint Waste	46.73%	46.87%	44.98%	43.40%	45.83%
Lichfield	49.33%	49.32%	47.55%	45.64%	51.14%
Tamworth	44.40%	42.61%	42.29%	39.75%	39.49%



% Organic

	20/21	21/22	22/23	23/24	24/25
Joint Waste	22.44%	22.93%	20.37%	17.84%	21.79%
Lichfield	26.09%	26.57%	23.59%	20.94%	28.44%
Tamworth	26.2%	16.58%	4.80%	11.72%	16.97%



Dry Recycling kg per household

	qu1 21/22	qu2 21/22	qu3 21/22	qu4 21/22	qu1 22/23	qu2 22/23	qu3 22/23	qu4 22/23	qu1 23/24	qu2 23/24	qu3 23/24	qu4 23/24	qu1 24/25	Qu2 24/25
JWS	59.01	55.71	56.57	57.27	47.86	46.07	45.46	47.17	44.83	43.34	44.9	47.43	43.77	43.93
Lichfield	59.21	55.53	57.55	55.55	48.15	46.48	45.92	46.95	45.24	42.67	45.55	46.06	43.72	42.73
Tamworth	58.75	55.96	55.24	59.65	47.46	45.5	44.82	47.48	44.25	44.27	43.73	49.34	43.83	45.62

Refuse kg per household

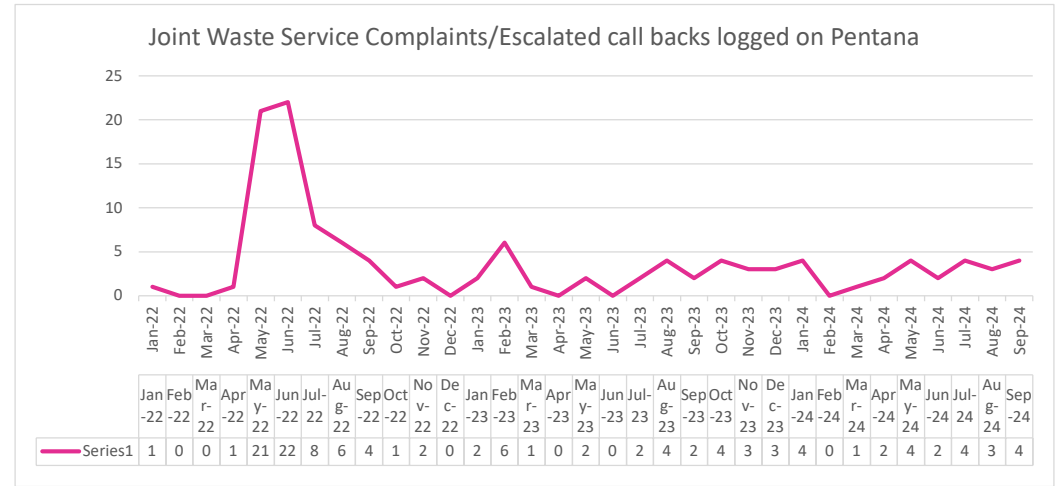
	qu1 21/22	qu2 21/22	qu3 21/22	qu4 21/22	qu1 22/23	qu2 22/23	qu3 22/23	qu4 22/23	qu1 23/24	qu2 23/24	qu3 23/24	qu4 23/24	qu1 24/25	Qu 2 24/25
JWS	129.42	126.2	125.78	124.76	120.81	118.66	121.85	122.23	119.19	114.74	117.28	119.7	120.85	117.45
Lichfield	124.39	127.95	124.75	124.16	110.6	112.44	114.17	116.02	122.88	110.47	113.87	117.99	113.68	111.98
Tamworth	136.39	123.8	124.83	125.58	127.5	119.91	124.95	123.17	128.03	120.71	122.05	122.1	130.89	125.12

Organic kg per household

	qu1 21/22	qu2 21/22	qu3 21/22	qu4 21/22	qu1 22/23	qu2 22/23	qu3 22/23	qu4 22/23	qu1 23/24	qu2 23/24	qu3 23/24	qu4 23/24	qu1 24/25	Qu2 24/25
JWS	54.6	56.2	29.8	18.99	51.67	39.2	29.18	15.12	57.83	51.5	30.13	16.78	58.61	47.27
Lichfield	64.82	68.02	36.76	23.45	63.03	31.51	36.89	19.49	68.98	58.79	38.13	21.53	70.68	55.68
Tamworth	40.42	39.8	20.06	12.82	35.77	26.94	18.44	9.02	42.22	41.3	18.95	10.12	41.68	35.48

complaints/Escalated call backs

	Complaints/Escalated call backs	Compliments
Jan-22	1	1
Feb-22	0	
Mar-22	0	
Apr-22	1	
May-22	21	
Jun-22	22	
Jul-22	8	
Aug-22	6	
Sep-22	4	
Oct-22	1	
Nov-22	2	
Dec-22	0	
Jan-23	2	
Feb-23	6	1
Mar-23	1	
Apr-23	0	2
May-23	2	2
Jun-23	0	
Jul-23	2	
Aug-23	4	
Sep-23	2	3
Oct-23	4	
Nov-23	3	2
Dec-23	3	
Jan-24	4	
Feb-24	0	
Mar-24	1	
Apr-24	2	1
May-24	4	
Jun-24	2	
Jul-24	4	2
Aug-24	3	1
Sep-24	4	1



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