

# Community Impact Assessment

## Part 1 – Details

What Policy/ Procedure/ Strategy/Project/Service is being assessed?	Future High Street Fund Programme of Works.	
Date Conducted	12.06.2024	
Name of Lead Officer and Service Area	Alice Poulton ,Regeneration Project Officer	
Commissioning Team (if applicable)		
Director Responsible for project/service area	Anna Miller, Growth and Regeneration	
Who are the main stakeholders	<p>Internal council teams/services: Assets, Economic Development and Regeneration, Communications, Finance, Arts and Events, Street Scene</p> <p>Local businesses, town centre users, Tamworth residents , South Staffordshire college students , County Highways, Nationwide Building Society (property team and Tamworth branch)</p>	
Describe what consultation has been undertaken. Who was involved and what was the outcome	What's Next Tamworth Survey – 2019 ahead of bid submission to government in 2020.	
Outline the wider research that has taken place (E.G. commissioners, partners, other providers etc)		
What are you assessing? Indicate with an 'x' which applies	A decision to review or change a service	<input type="checkbox"/>
	A Strategy/Policy/Procedure	<input type="checkbox"/>
	A function, service or project	x
What kind of assessment is it? Indicate with an 'x' which applies	New	<input checked="" type="checkbox"/>
	Existing	<input type="checkbox"/>
	Being reviewed	<input type="checkbox"/>

	Being reviewed as a result of budget constraints / End of Contract	<input type="checkbox"/>
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## Part 2 – Summary of Assessment

Who will be affected and how?

There will be multiple affected stakeholders , the programme of works involves internal teams but will also affect those in proximity to where the work takes place. This primarily will be town centre users, residents, businesses. It will also involve other delivery partners such as the Highways department of the county council who will be working with us on agreements for the public realm works.

Are there any other functions, policies or services linked to this impact assessment?

Yes    x                      No

If you answered 'Yes', please indicate what they are?

Assets – acquisition and ongoing management and maintenance of TBC owned buildings that are part of the FHSF project  
Economic Development – TEC2 and Flex operational activity, designing operating model as well as attracting and managing tenants.  
Planning- reviewing applications and dealing with any objections  
Communications- Communicating progress, responding to press enquiries . ensuring key information is available  
Street Scene- additional maintenance of new public realm and any planting  
Highways – As part of the existing reverse agency agreement with TBC, the Highways team will be responsible

## Part 3 – Impact on the Community

Thinking about each of the Areas below, does or could the Policy function, or service have a direct impact on them?

Impact Area	Yes	No	Reason (provide brief explanation )
Age	<input type="checkbox"/>	X	Outputs of scheme are designed to be beneficial for all age groups. Some schemes may be more targeted benefits e.g the college will

			directly advantage school leaver ages. However, the remainder of the schemes should be accessible and beneficial to all age groups as are mainly focused around accessibility , improvement of public realm surroundings and diversifying retail and business offer in the town centre.
Disability	X	<input type="checkbox"/>	<p>Accessible public realm adjustments to St Editha's Square – currently not level so can be difficult for those with wheelchairs or sight impairments to navigate. Slopes to be added to Middle Entry/Flex plaza as well as steps to provide alternate means of access that isn't currently available. Bridge in Castle Gateway area will be widened to increase capacity and will be accessible to wheelchair/mobility scooter uses .</p> <p>The new TEC2 building has a platform lift installed , building was not previously accessible .</p> <p>The paving has been chosen which is non-slip to facilitate safe use by all.</p>
Gender Reassignment	<input type="checkbox"/>	x	The components of the FHSF scheme are broadly : new accessible public realm, improving link between heritage assets/walkways through the town centre and new offer for retail and new services office space at TEC2. The majority of these should not have any negative impact on individuals who are going through gender reassignment. Any prospective tenants for the flexible retail space and the TEC2 would be assessed equally and not discriminated against on this basis.
Marriage and Civil Partnership	<input type="checkbox"/>	x	There is no direct impact on those who are married, civil partnered –

			scheme is designed to be beneficial to all town centre users regardless of marital/partnered status
Pregnancy & Maternity	<input type="checkbox"/>	<b>x</b>	The components of the FHSF scheme are broadly: new accessible public realm, improving link between heritage assets/walkways through the town centre and new offer for retail and new services office space at TEC2. The majority of these should not have any negative impact on individuals who are pregnant or on or returning from maternity leave. Any prospective tenants for the flexible retail space and the TEC2 would be assessed equally and not discriminated against on this basis.
Race	<input type="checkbox"/>	<b>x</b>	The components of the FHSF scheme are broadly: new accessible public realm, improving link between heritage assets/walkways through the town centre and new offer for retail and new services office space at TEC2. All schemes are designed to be accessible for anyone from any race. Any prospective tenants for the flexible retail space and the TEC2 would be assessed equally and not discriminated against on this basis.
Religion or belief	<input type="checkbox"/>	<b>x</b>	The components of the FHSF scheme are broadly: new accessible public realm, improving link between heritage assets/walkways through the town centre and new offer for retail and new services office space at TEC2. All schemes are designed to be accessible for anyone from any religious background or belief. Any prospective tenants for the flexible retail space and the TEC2 would be assessed equally and not discriminated against on this basis.
Sexual orientation	<input type="checkbox"/>	<b>x</b>	The components of the FHSF scheme are broadly: new accessible public realm, improving link between heritage assets/walkways through the town

			centre and new offer for retail and new services office space at TEC2. All schemes are designed to be accessible for all regardless of sexual orientation. Any prospective tenants for the flexible retail space and the TEC2 would be assessed equally and not discriminated against on the basis of sexual orientation.
Sex	<input type="checkbox"/>	<b>x</b>	The components of the FHSF scheme are broadly: new accessible public realm, improving link between heritage assets/walkways through the town centre and new offer for retail and new services office space at TEC2. All schemes are designed to be accessible for all regardless of sex. Any prospective tenants for the flexible retail space and the TEC2 would be assessed equally and not discriminated against on basis of an individual's sex.
Gypsy/Travelling Community	<input type="checkbox"/>	<b>x</b>	
Those with caring/dependent responsibilities	<input type="checkbox"/>	<b>x</b>	
Those having an offending past	<input type="checkbox"/>	<b>x</b>	
Children	<input type="checkbox"/>	<b>x</b>	No scheme directed specifically at children but neither are there any elements of the scheme that should negatively impact them. Improvement to public spaces should be a benefit to children who are town centre users. Those of school leaver age and future generations will benefit from having a new college facility.
Vulnerable Adults	<input type="checkbox"/>	<b>x</b>	Vulnerable adults should not be negatively impacted or have any issues using or accessing the new retail offer or office provision provided. Neither should any of the new public spaces not be accessible or be hard to use for vulnerable adults.
Families	<input type="checkbox"/>	<b>x</b>	
Those who are homeless	<input type="checkbox"/>	<b>x</b>	The schemes should not require

			relocation of any homeless or rough sleepers. It should be noted that whilst the schemes are designed to improve the town centre and increase footfall and spending, homeless individuals will not directly see a positive impact as are not likely to have disposable income to use the new retail units or may not be in employment or in a position to benefit from the TEC2 as this is targeted specifically at local businesses.
Those on low income	<input type="checkbox"/>	x	Whilst components of the scheme do not have a direct impact, it should be noted that as some of the scheme is related to new retail that this is dependent on spending potential and prices of goods for individuals as to whether this in particular is accessible. Other schemes that form part of the FHSF should not have a direct or negative impact.
Those with drug or alcohol problems	<input type="checkbox"/>	x	None of the schemes should present any exclusion for those with drug or alcohol issues or any opportunity to potentially exacerbate any existing problems
Those with mental health issues	<input type="checkbox"/>	x	The schemes should not negatively impact anyone with mental health issues. The schemes are designed to improve the experience of town centre users. Any prospective tenants for the Flexible retail space and TEC2 should have equal opportunities to apply for units regardless of and without discrimination of any mental health issues.
Those with physical health issues	<input type="checkbox"/>	x	The schemes should not negatively impact anyone with physical health issues. The schemes are designed to improve the experience of town centre users, making the town centre physically more accessible as public realm is improved to be more level and user friendly . Any prospective tenants for the Flexible retail space and TEC2 should have equal opportunities to apply for

			units regardless of and without discrimination of any physical health issues.
Social inclusion Please include refugees and asylum seekers,	<input type="checkbox"/>	x	
Social inclusion: Armed Forces The Armed Forces Covenant is a pledge that together we acknowledge and understand that those who have served in the armed forces, and their families, should be treated with fairness and respect and any impact should be considered	<input type="checkbox"/>	x	The components of the FHSF scheme are broadly: new accessible public realm, improving link between heritage assets/walkways through the town centre and new offer for retail and new services office space at TEC2. All schemes are designed to be accessible for all regardless of whether individuals or families associated have an armed forces background. Any prospective tenants for the flexible retail space and the TEC2 would be assessed equally and not discriminated against on basis of an individual's previous service history.
Health and Wellbeing	x	<input type="checkbox"/>	Whilst the scheme is not aimed at improving health and wellbeing there are some positive impacts as a result of the interventions that may have an impact. The improvement of public realm offers additional outdoor and green space for town centre users. The potential for new business opportunities with the flexible rental units and rental space may improve opportunities for individuals and therefore wellbeing as a result of improved prosperity/personal circumstances.
Climate Change	x	<input type="checkbox"/>	As there is new builds and demolition taking place there is a potential for negative carbon impact and emissions. Several of the projects within the FHSF scheme are refurbishments designed to restore original buildings in favour of demolish and rebuild. Additionally, additional planting and greenery will be added to new public realm areas and has potential to positively increase biodiversity. Whilst Tamworth Borough Council



			are not managing the college build, it should be noted that the influx of new students and staff into the town centre presents an opportunity to promote cycling and use of public transport as a more sustainable form of travel. However, it is to be expected that additional car users will be present in town centre, thus potentially resulting in a small increase in emissions in the town centre.
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## Part 4 – Risk Assessment

From evidence given from previous question, please detail what measures or changes will be put in place to mitigate adverse implications. this includes climate change considerations

This is the section in which to please outline any actions to mitigate negative or enhance positive impacts in terms of economic, environmental or wider societal considerations, and actions to review and monitor the overall impact of the change accordingly.

Impact Area	Details of the Impact	Action to reduce risk
Climate Change	<p>With increased engagement with town centre and the addition of the new college, waste, cleanliness, pollution and noise would need to be maintained.</p> <p>Overtime, high footfall to the town centre would be positive, but in the future might result in additional street cleaning or monitoring. This is to be reviewed. Currently, the high street is considered to be underutilised so there is infrastructure already to attract more visitors than the town has now.</p>	<p>Engagement with street scene team around maintenance of public spaces and litter management. South Staffordshire College will have their own policies around ensuring their impact on the town centre is positive. In terms of influx of vehicle traffic, controlled issuing of permits in restricted numbers and promotion of public transport routes may assist but ultimately not much the council can do about the increase in footfall as more students come into class. The existing site is just outside of the town centre so it is not much further for existing staff and students to travel to.</p>
Low Income	A very small part of the scheme (Flex retail units) may	Monitoring of spend and prices set by individual retailers could assist but realistically the council have



	potentially sell goods that might be at a higher price point, therefore there is potential risk that the Flex retail space would be under utilised or that there may not be enough spend for it to remain open.	little control over independent businesses prices as these will be dictated by their own running costs and profit margins. Research at the time of the FHSF bid suggested that a diversification of retail offer may bring new customers or renewed interest from existing visitors so shows there is demand for the space. Existing affordable retail offer will remain in the town centre.

## Part 5 - Action Plan and Review

Detail in the plan below, actions that you have identified in your Community Impact Assessment, which will eliminate discrimination, advance equality of opportunity and/or foster good relations.

If you are unable to eliminate or reduce negative impact on any of the impact areas, you should explain why

Impact (positive or negative) identified	Action	Person(s) responsible	Target date	Required outcome
Positive: Increased footfall in the town centre, increased dwell time with new retail offer and public realm as well as increased users of town centre with college and second enterprise centre. Presents opportunities for both existing and new businesses to benefit from increased prosperity in the town centre.	Targeted communications and engagement plan to keep traders and businesses informed throughout the works to ensure no negative impact and that visitors to town centre are aware that the town centre is open for business. Monitor via spending and footfall reports already in place and sent to the Economic Development team to measure impact.	Alice Poulton/Anna Miller	By end of project April 2025- monitoring of data and footfall reports ongoing yearly with no fixed end date as informs success of FHSF interventions and other Economic Development work streams	Completion of all project outputs to ensure positive increase in town centre use. Continued monitoring of reports and data to measure impact.
Positive: improvement of town centre surroundings and accessibility	New relandscaped areas to be more even and accessible. General addition of seating and planting to improve dwell areas for all town centre users and to create a cohesive town centre design that	Alice Poulton/Anna Miller	By June 2025	Completion of public realm/Nationwide demolition to ensure benefits are realised.

	draws people through it. Improved viewpoints and access into the castle grounds once old Nationwide building is demolished .			
Negative & Positive: Climate Change	Specifically as a result of increased use in town centre as has shown decline in previous years. Will likely require monitoring of additional traffic and footfall and measures to ensure additional waste and usage of town centre is effectively managed and cleaned . As a positive impact, there will be increased biodiversity as a result of new planting in public realm and castle gateway areas and installation of sustainable urban drainage systems.	Alice Poulton/Anna Miller	June 2025	Completion of project and continued monitoring and maintenance of new planting . Will require college and council to monitor parking data and parking permits and emissions from any new buildings. Whilst new buildings are replacing other buildings that has existing energy output and uses – most should be more efficient as either new builds or refurbishments with more efficient energy outputs and EPC ratings.

Date of Review (If applicable) .....

Guidance and form updated July 2023 following CMT approval.

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