

Maintenance of estates and open spaces

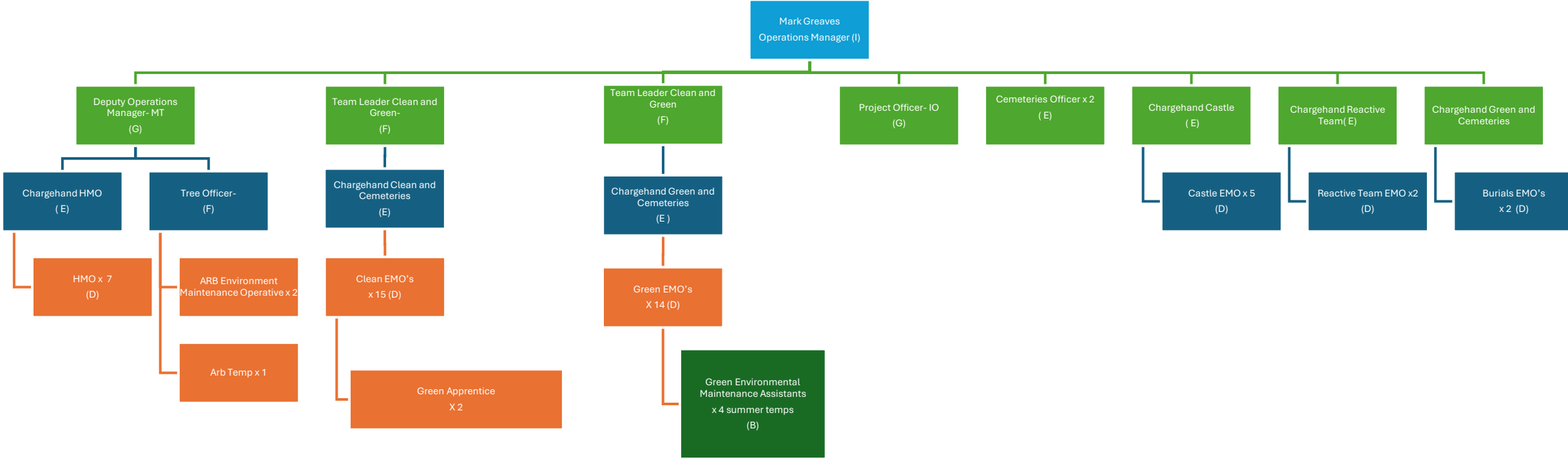
Overview

To provide members with an understanding of the role of Street Scene, what maintenance takes place and to provide an understanding that the impact current service standards and resources have on the appearance of the estates.

The Street Scene Operational Services for the authority oversee a wide range of services provided for the borough namely: Parks, Open Spaces and Cemeteries; Land Drainage, Trees, Street Scene and Maintenance of Community Amenities. They also support the authorities work on biodiversity / nature declaration in conjunction with colleagues within the Regeneration and Growth Team. The team also support various council functions including the running of the elections process, through to supporting the authority large-scale events and external hires that are supported by the council.

Team Structure- Environment/ Operations

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Service Operations

Areas of responsibility	Maintenance responsibility	
Estates	Mowing	Flower beds and floral planters
Cemeteries and burials	Vegetation management	Litter picking
Nature Reserves / Country parks	Shrub bed management	Litter bins
Formal parks	Hedge cutting	Road / footpath sweeping
Trees	Weed management	
Play areas	Tree & woodland maintenance and management	Fly tip removal
Pitches	Pitch maintenance and marking	Graffiti removal
Town Centre- cleanliness	Summer and winter bedding	Bowling greens
Supporting infrastructure / capital projects	Cemeteries maintenance	



Resources

- The Operational Services is one of the biggest frontline service areas of the authority and the overall budget for 23/24 was £4.23m with a spend of £2.72m after income. The Housing Revenue Account contribute £1,064,529 to the services, and the breakdown of this is below.
- Eight staff are directly funded via the Housing Revenue Account in the role of Housing Maintenance Operatives.

Housing Revenue Account contribution	
HMO resource (inc on-costs)	£354,678
Maintenance of Grounds	£309,500
Maintenance of Roads and gully emptying	£98,090
Lighting - energy & maintenance	£61,370
Assisted Gardening Scheme	£81,300
Street Cleansing	£146,710
Tree works	£12,880
Total	£1,064,529

Statutory Services

- Biodiversity duty - Natural Environment and Rural Communities Act 2006 (Operational Services & alongside Regeneration & Growth)
- Conserving and enhancing the natural environment
- Designated Waste Collection Authority (Operational Services)
- Environmental Protection Act (Operational Services, alongside Regeneration & Growth)
- Maintenance of vehicle operator's licence (Operational Services)
- Principal litter authority (Operational Services)
- Social Housing Regulation- Neighbourhoods and Community Standards
- Closed churchyards re Burial Act 1853 (Operational Services)
- Common Duty of Care under the Occupiers Liability Act 1957 (All services)

Non- Statutory Services

- Children's play provision (Operational Services)
- Flooding and drainage (Operational Services)
- Bus shelters maintenance (Operational Services)
- Street furniture maintenance (Operational Services)
- Supporting Section 106 and Capital Projects agreement monitoring and managing (Operational Services & Active Wellbeing alongside Regeneration & Growth)
- Parks, open space, cemetery and tree management and development (Operational Services).

Service Risks

- The staff workforce provided supports the delivery of both the statutory and non-statutory requirements of the services. If staffing resources were not maintained to at least the current levels then this could result in these not being fulfilled by the authority.
- The sheer size of the department can result in staff turnover, and this could result in pressures on the services being able to maintain service standards. The team are working hard to recruit a skilled and experienced workforce to ensure that service provision is delivered to the standards set out, and continuity of service delivery.
- Supporting the workforce to be multi-skilled enables wider resilience across the service to minimise the risks above.
- Opportunity to embrace new technology for service optimisation, we could risk falling behind industry opportunities and standards- e.g. bin sensors.

Contacting Us / Feedback

- Contacting us to report an issue:

[Street scene - Clean team | Tamworth Borough Council](#)

[Street scene - Green team | Tamworth Borough Council](#)

Thank you & any questions?

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