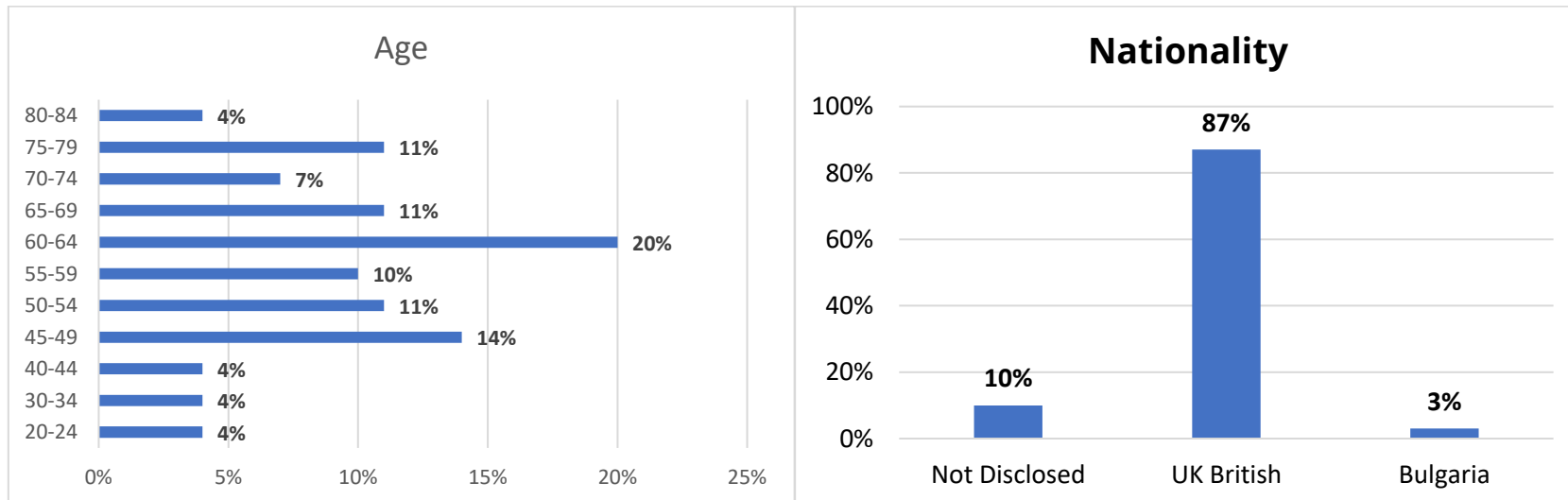
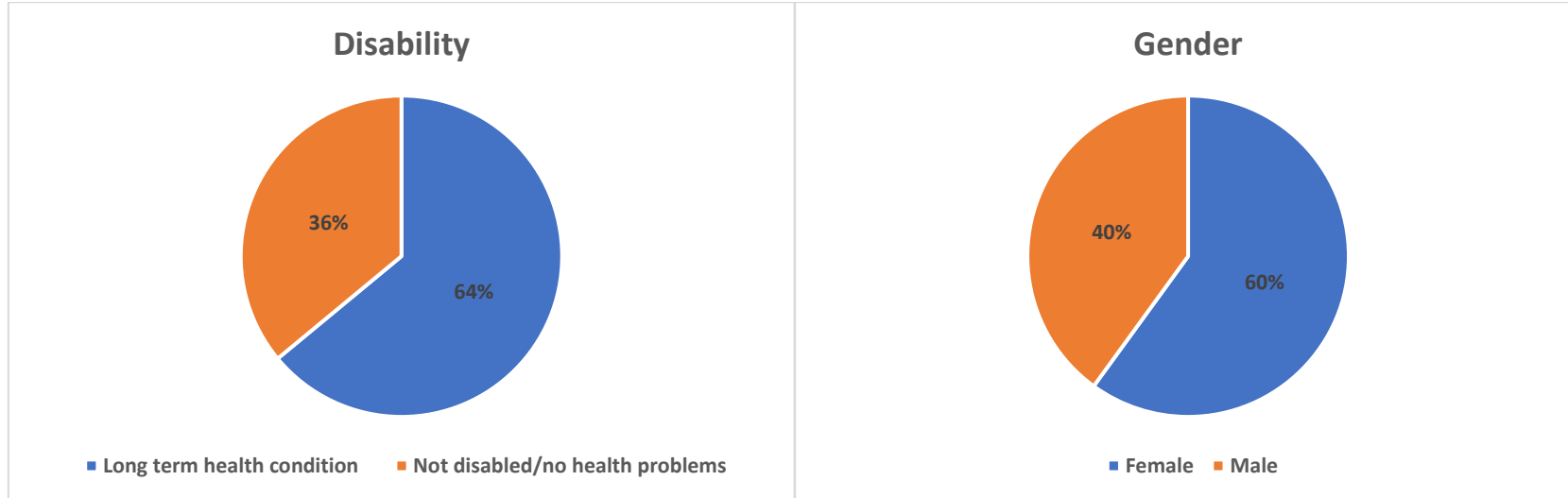
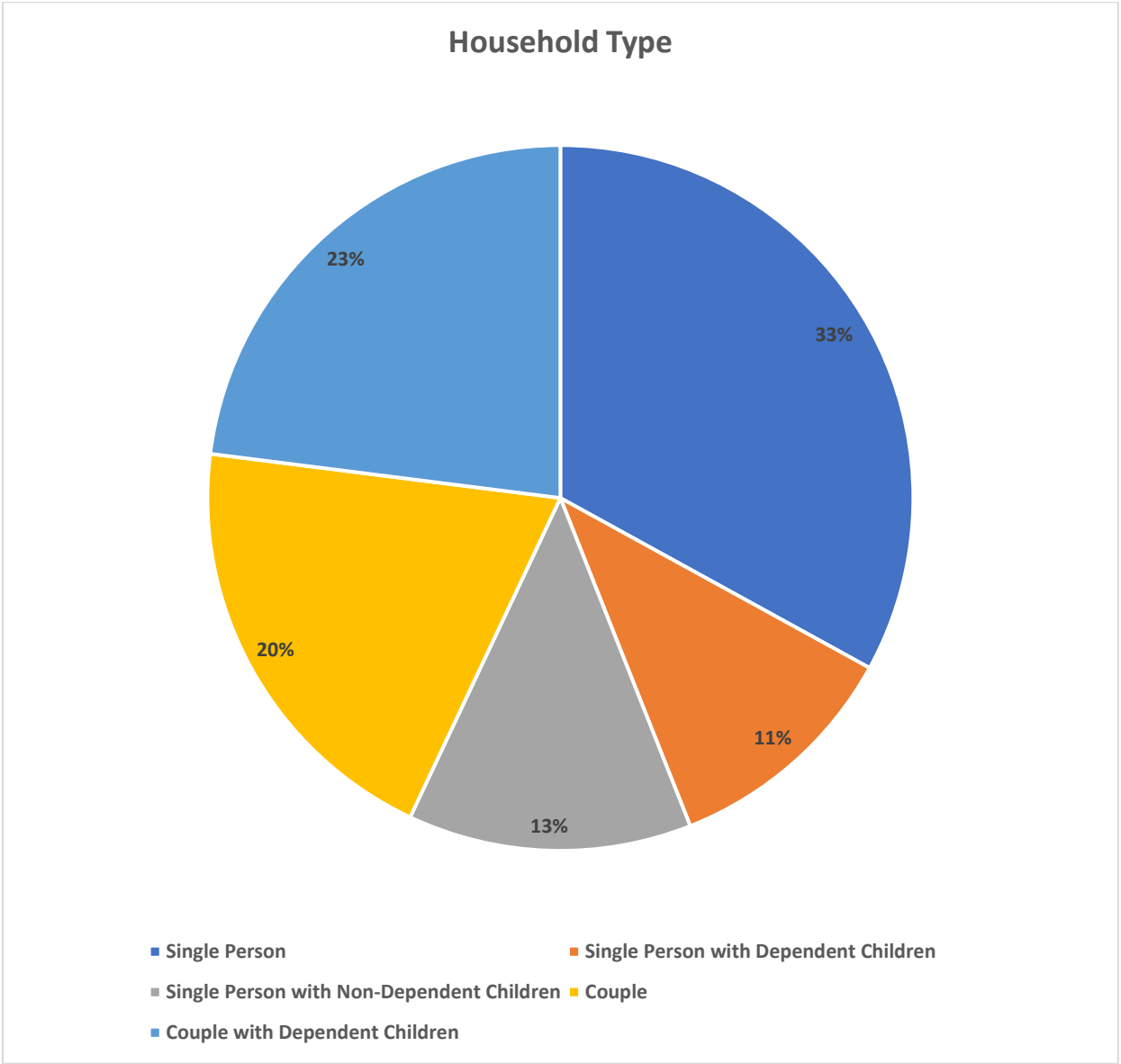


Tamworth Sacred Heart Project Report – Q2 2023

Total number of clients in the quarter = 30

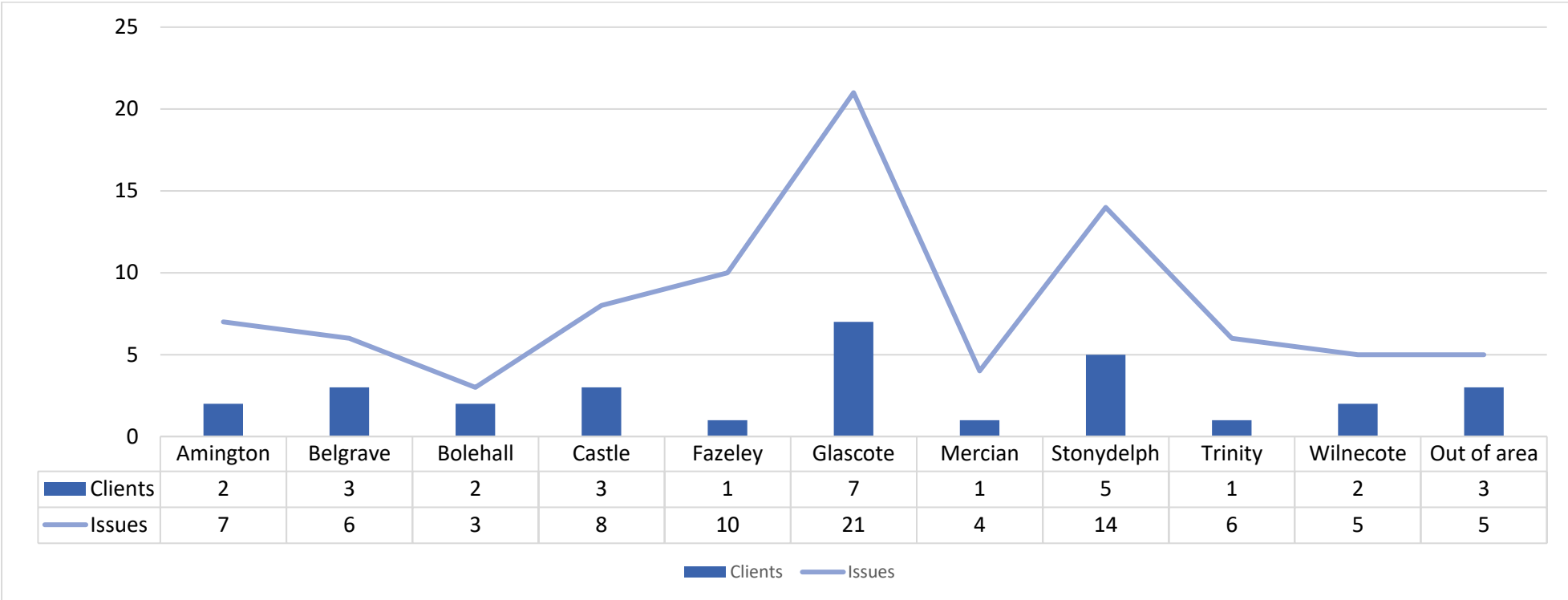
Tamworth Sacred Heart Church Project - Breakdown of client demographics (Q2 2023)



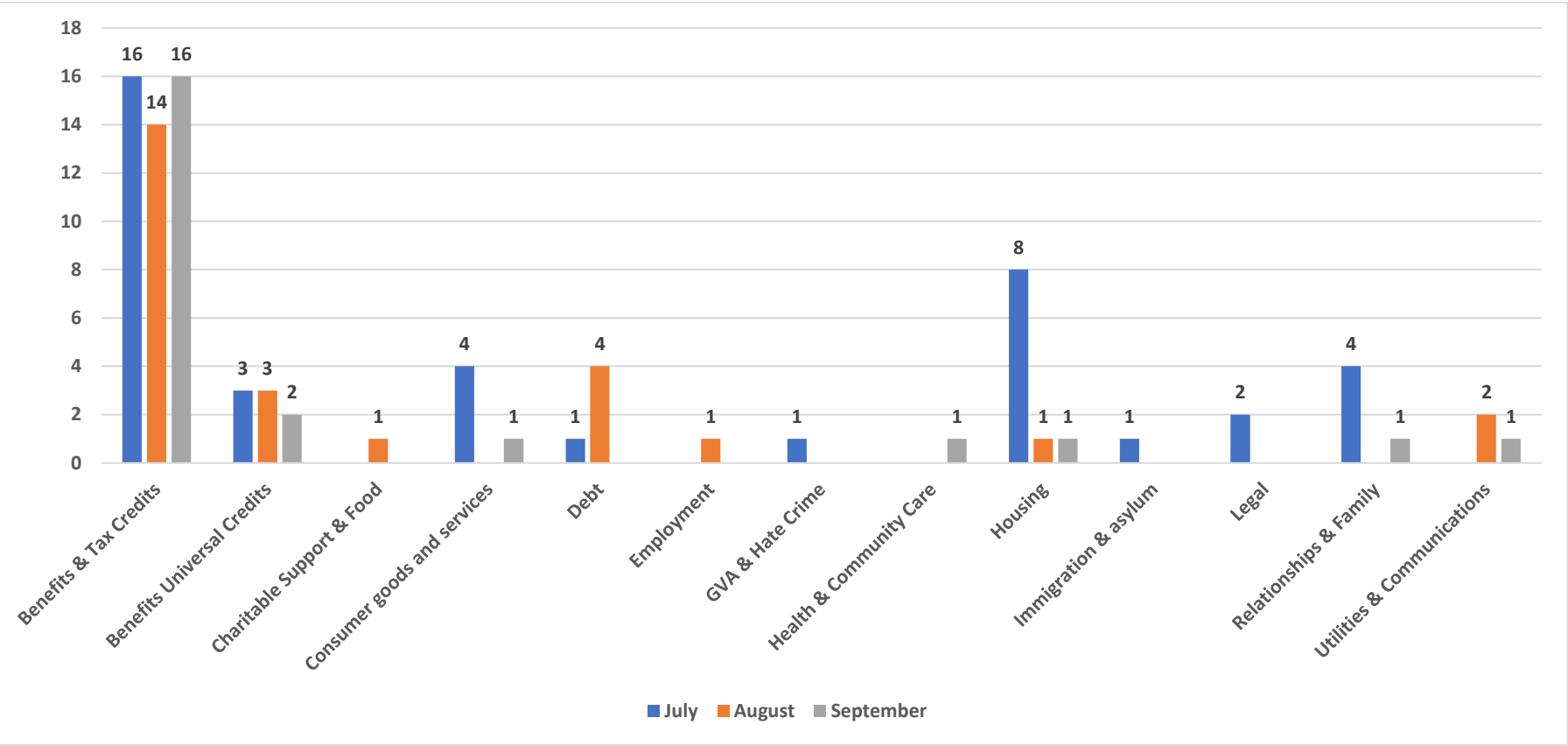


Tamworth Sacred Heart Church Project - Breakdown of clients and issues by Ward (Q2 2023)

Page 59



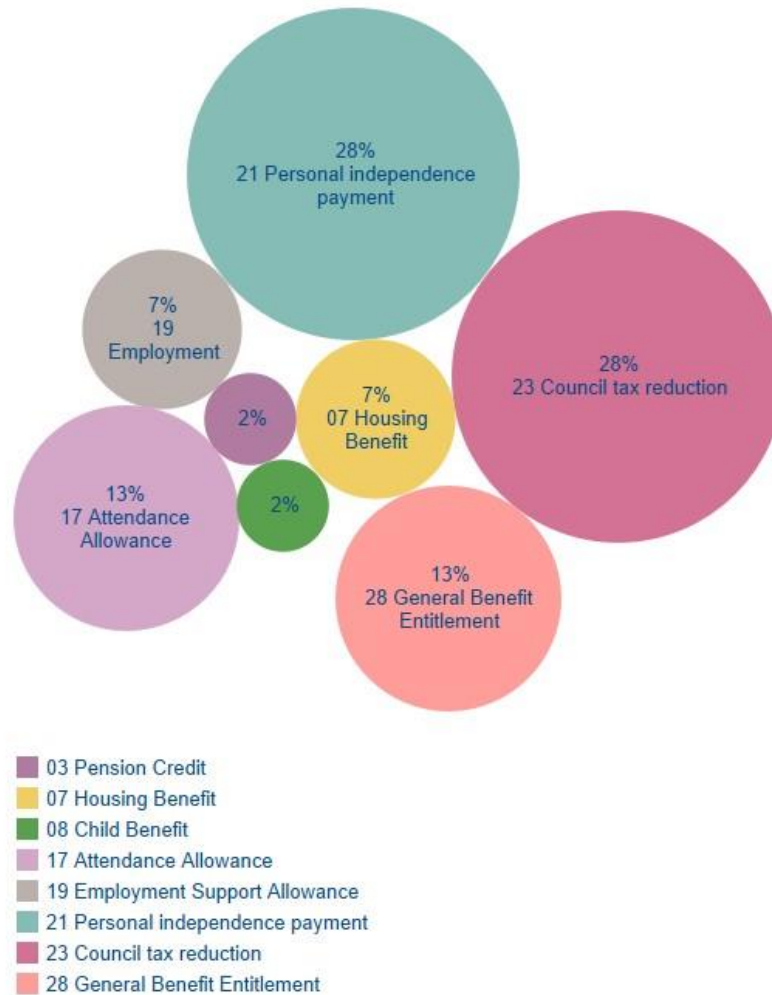
Tamworth Sacred Heart Church Project - Breakdown of reported issues (Q2 2023)



Tamworth Sacred Heart Church Project - breakdown of Benefits & tax credits issues

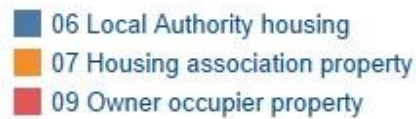
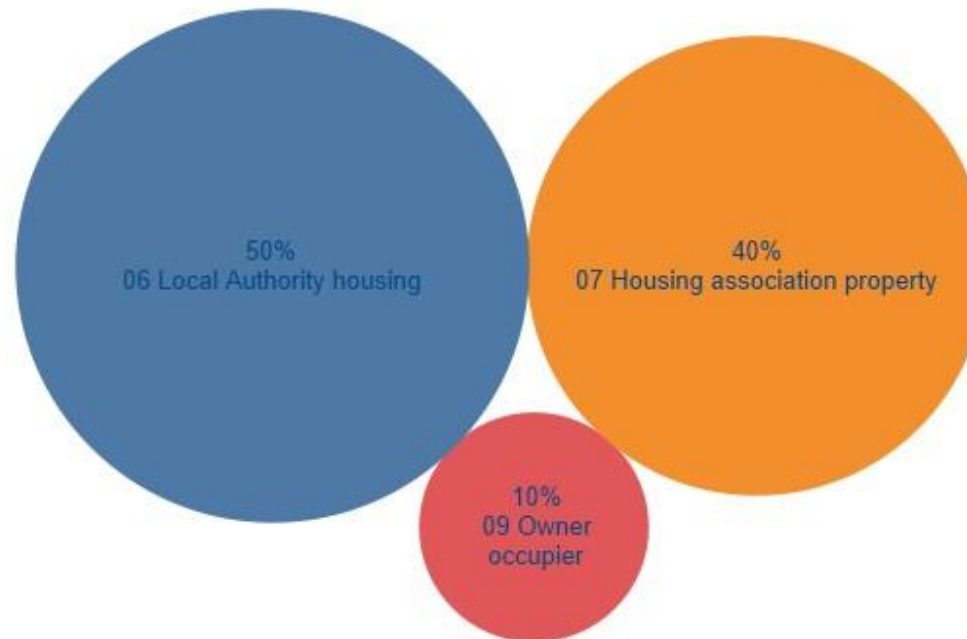
(Q2 2023)

Benefits & tax credits issues accounted for the majority of reported issues across the quarter (52%/46 issues). The percentage split of the issues surrounding Housing are reported as follows:



Tamworth Sacred Heart Church – breakdown of Housing top issues (Q2 2023)

Housing issues accounted for the second highest reported issues across the quarter (11%/10 issues). The percentage split of the issues surrounding Legal issues are reported as follows:



Tamworth Sacred Heart Church Project - Number of Contacts by Channel (Q2 2023)

	In person	Telephone	Grand Total
July 2023	18	3	21
August 2023	6		6
September 2023	7		7
Grand Total	31	3	34

Tamworth Sacred Heart Church Project – Client Outcomes (Q2 2023)

Income gain					
	Number of outcomes	Client count	Amount	Average per outcome	Average per client
Benefit / tax credit gain - a new award or increase	2	1	£6,235	£3,117	£6,235
Client added to PSR	1	1	£0	£0	£0
Improved health / capacity to manage	11	7	£0	£0	£0
Grand Total	14	9	£6,235		

Quarterly Comparison	Q3 2022	Q4 ²⁰²³	Q1 2023	Q2 2023	Grand Total
No. of outcomes	30	53	17	14	114
Client count	21	44	13	9	87
Amount	£42,125	£61,229	£2,910	£6,235	£112,499