

Thursday 31st August 2023

Report of the Leader of the Council

Quarter One 2023/24 Performance Report

Exempt Information

None

Purpose

This report provides the Committee with an overview of Council performance for the first quarter of the 2023-24 financial year (April to June 2023). It reports the position in relation to progress with strategic corporate projects and updates on the financial position, corporate risk, audit, information governance and complaints. Corporate Scrutiny Committee considered the report on 8th August 2023.

Recommendations

It is recommended that Cabinet endorse the contents of this report.

Executive Summary

This report is the first quarterly update for the year 2023/ 24.

The report which is attached at appendix 1 contains the following sections:

1. Quarter 1 Highlights
2. Corporate Projects
3. Finance
4. Corporate Risk
5. Audit
6. Information Governance including Comments, Compliments and Complaints

This report has been developed to include a wider range of information and data than previous quarterly reports. It is intended to provide committee with a fuller set of information which demonstrates the performance position of the council. New sections are audit, information governance (data breaches, Freedom of Information requests and subject access requests) and performance data relating to customer comments, compliments and complaints. It is envisioned that by presenting this information in a coordinated way trends will be recognised, and service/ performance improvements can be identified and implemented.

Feedback from Corporate Scrutiny and Cabinet on the Quarter 4 performance report has been taken into account. The report will continue to be developed on a quarterly basis in 2023/24 in line with Scrutiny and Cabinet feedback.

Resource Implications

There are no finance or human resource implications as a direct result of this report.

Legal/Risk Implications Background

An update on corporate risks is contained within the report at appendix 1.

Equalities Implications

There is no equality implications as a direct result of this report.

Environment and Sustainability Implications (including climate change)

There is no environmental or sustainability implications as a direct result of this report.

Report Author

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Appendices

Appendix 1 – Quarter 1 2023-24 Performance Report