

	Quarter 1
	(01 Apr - 30 Jun 2022)
Enquiry count	
Total No. of enquiries	59
No. of individual Households supported	50
Of which:	
Disadvantaged households - health related	32
Disadvantaged households benefits & low income	28
No. of Hospital/MPFT* referrals	5
Home visits LA funded	0
Home visits BTC funded	0
Community events LA funded	0
Community events BTC funding	0
Engagement with referral agencies/stakeholders/partners**	6
Support provided - figure may exceed No. enquiries	
General energy advice	49
Advice given for tariff switching/billing/problem supplier	12
Estimated savings from tariff advice	£0
Self reported improvement wellbeing	24
No PSR sign-ups	13
Potential WHD savings	£150
Other Savings from BTC intervention/Gesture of Goodwill	£0
No. of SWH/GHG/ECO Referrals***	9
Referrals to Eon for Boiler	N/A
SCF referrals for heat grant (£350.00 per household)	6
Potential value of SCF referrals	£2,100
Food Vouchers Issued	3
No of household referred for water tariff support	20
Estimated savings from water tariff support (avg. £250 per household)	£5,000
No. of referrals for debt advice/consolidation support	2
No of referrals for benefits checks	0

*Midlands Partnership Foundation Trust

**SFRS, ST/SS Water, DWP, SCF, Trussell Trust, CAB

***Staffordshire Warmer Homes/Green Homes Grant/ECO 4

Quarter 2	Quarter 3	Quarter 4	Cumulative
(01 Jul - 30 Sep 2022)	(01 Oct - 31 Dec 2022)	(01 Jan - 31 Mar 2023)	
126	115	218	518
102	72	148	372
91	44	102	269
94	55	124	301
2	0	3	10
1	0	3	4
2	0	0	2
0	2	0	2
0	0	0	0
6	6	6	6
124	113	214	500
14	18	32	76
£0	£0	£0	£0
57	23	67	171
37	12	28	90
£5,400	£150	£150	£5,850
£0	£0	£0	£0
7	20	9	45
N/A	N/A	4	4
79	2	122	209
£27,650	£700	£42,700	£73,150
9	13	25	50
42	28	52	142
£10,500	£7,000	£13,000	£35,500
1	1	12	16
2	1	5	8