

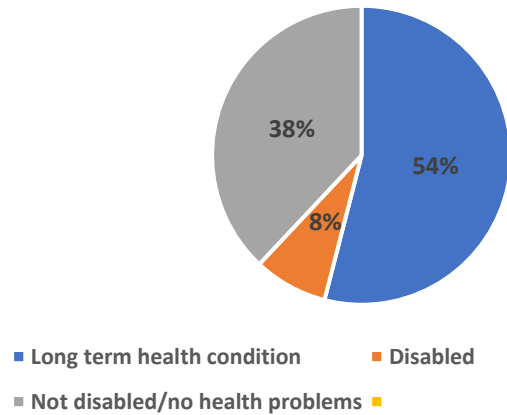
Tamworth Homelessness Prevention Project Report – Q3 2022

Total number of clients in the quarter = 30

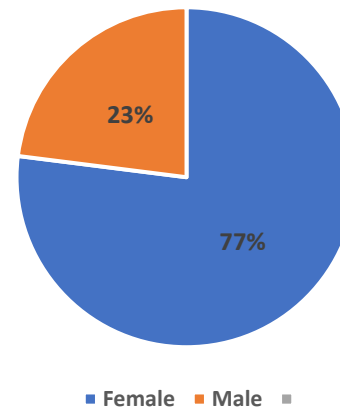
Tamworth Homelessness Prevention Project - Breakdown of client demographics (Q3 2022)

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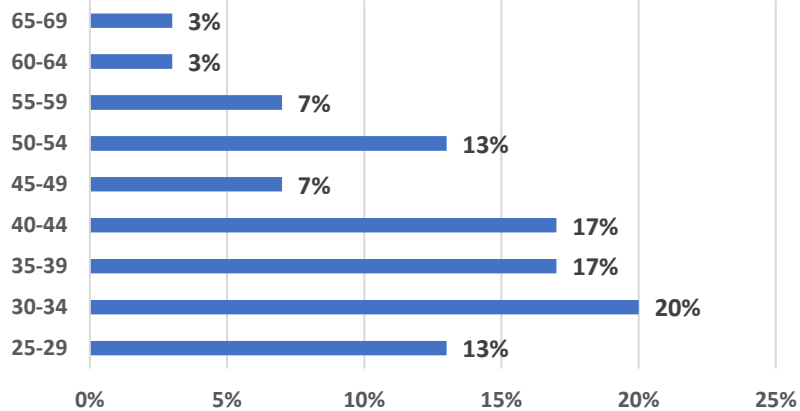
Disability



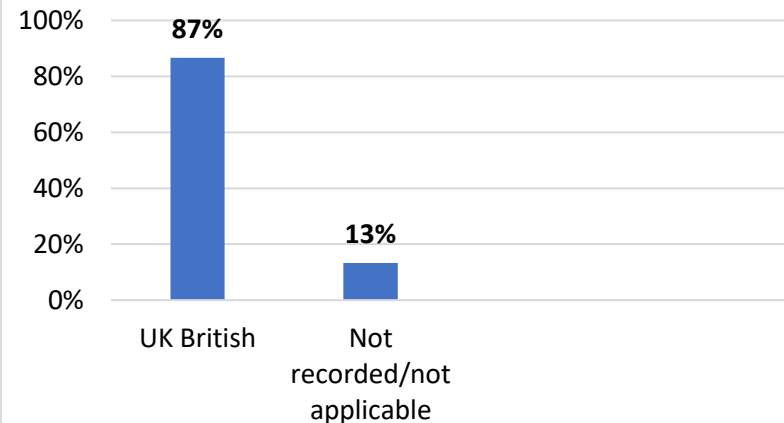
Gender



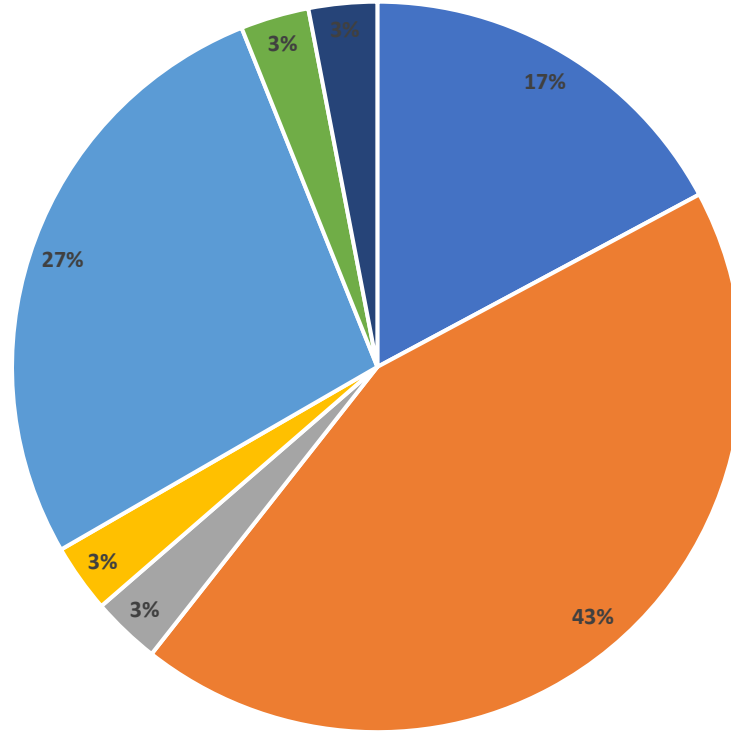
Age



Nationality

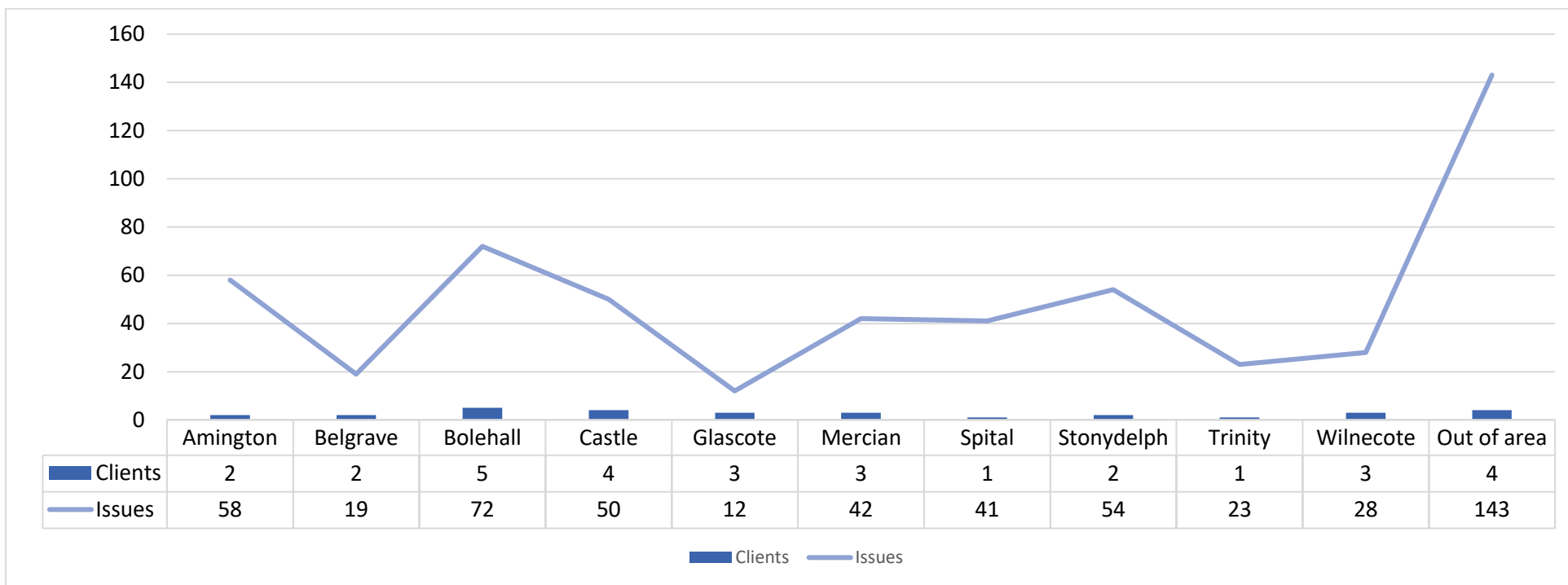


Household Type

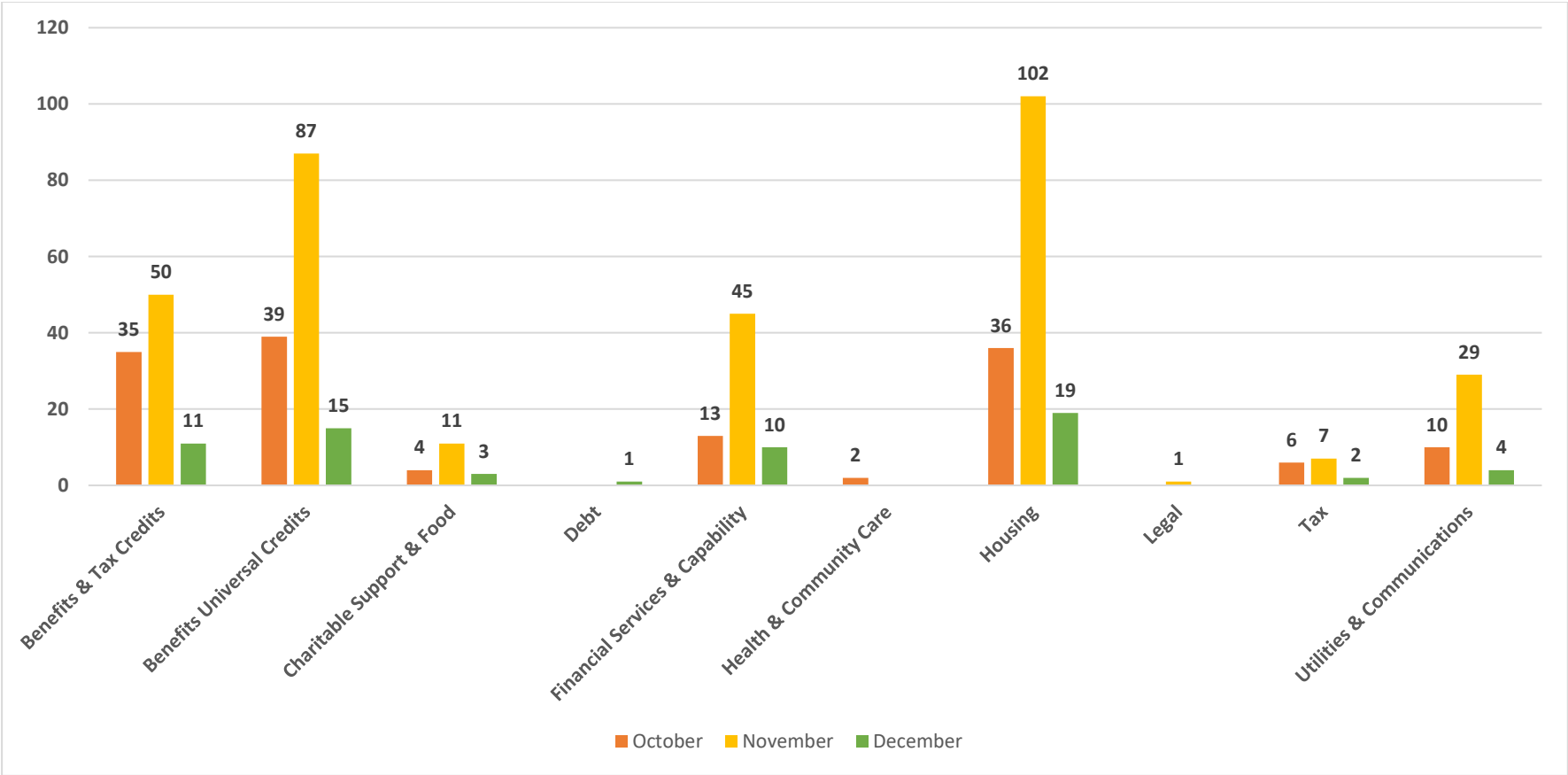


- Single Person
- Single Person with Dependent Children
- Single Person with Non-Dependent Children
- Couple
- Couple with Dependent Children
- Couple with Non-Dependent Children
- Other Adults Only

Tamworth Homelessness Prevention Project - Breakdown of clients and issues by Ward (Q3 2022)



Tamworth Homelessness Prevention Project - Breakdown of reported issues (Q3 2022)



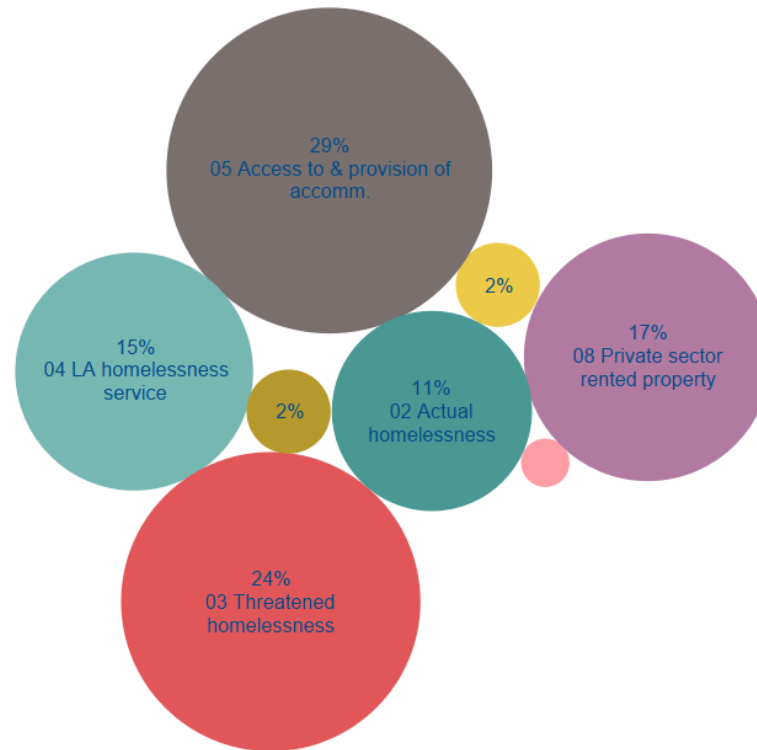
Tamworth Homelessness Prevention Project Report – Referrals Q3 2022

Referrals				
	Q4 2022	Q1 2022	Q2 2022	Q3 2022
Referrals	48	36	30	52
Appointments Made	35	23	24	31
DNA Appointment	5	5	5	4
No Contact Made Yet	6	5	2	13
Failed to Engage	2	3	0	4

Tamworth Homelessness Prevention Project - breakdown of Housing issues

(Q3 2022)

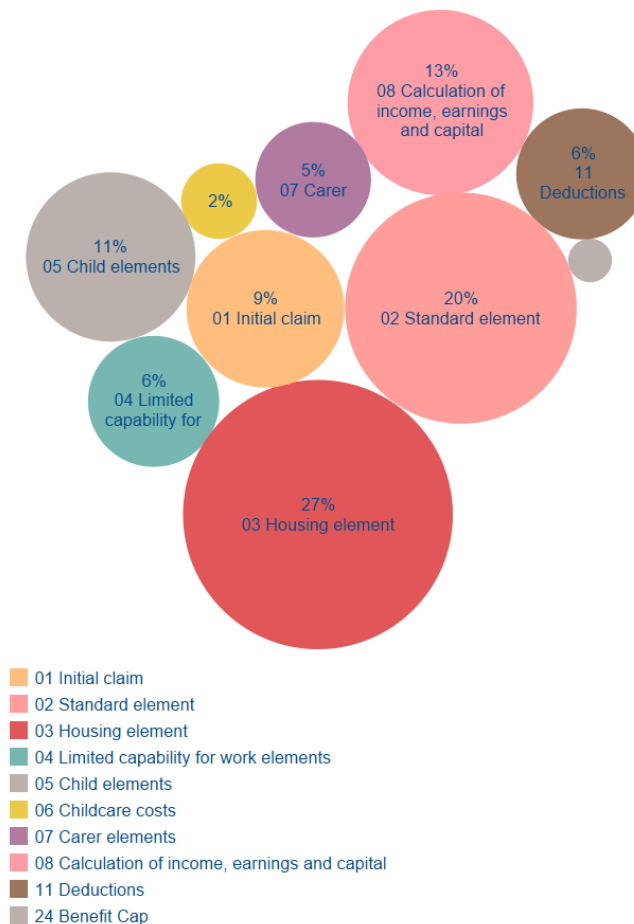
Housing issues accounted for the majority of reported issues across the quarter (29% / 157 issues). The percentage split of the issues surrounding Housing are reported as follows:



- 01 Discrimination
- 02 Actual homelessness
- 03 Threatened homelessness
- 04 LA homelessness service
- 05 Access to & provision of accomm.
- 06 Local Authority housing
- 08 Private sector rented property
- 99 Other housing issues

Tamworth Homelessness Prevention Project - breakdown of Benefits Universal Credits top issues (Q3 2022)

Benefits Universal Credit issues accounted for the second highest reported issues across the quarter (26% / 141 issues). The percentage split of the issues surrounding Benefits Universal Credit are reported as follows:



Tamworth Homelessness Prevention Project – Channel (Q3 2022)

	Telephone	Email	Grand Total
October 2022	29	34	63
November 2022	35	45	80
December 2022	16	19	35
Grand Total	80	98	178

Tamworth Homelessness Prevention Project – Client Outcomes (Q3 2022)

Income gain					
	Number of outcomes	Client count	Amount	Average per outcome	Average per client
£150 Council Tax Rebate	1	1	£150	£150	£150
£150 Disability payment	3	3	£450	£150	£150
£400 Energy Support payment	9	9	£3,600	£400	£400
£650 Cost of Living payment	9	9	£5,850	£650	£650
Benefit / tax credit gain - a new award or increase	17	11	£55,242	£3,250	£5,022
Benefit / tax credit gain - award or increase following revision or appeal	3	3	£3,802	£1,267	£1,267
Better deal with same supplier	2	2	£258	£129	£129
Charitable payment	3	3	£340	£113	£113
Financial gain	6	5	£790	£132	£158
Other (financial)	1	1	£672	£672	£672
Additional evidence for completion of the claims process successfully submitted	1	1	£1,200	£1,200	£1,200
Benefit / tax credit maintained	60	15	£0	£0	£0
Client added to PSR	1	1	£0	£0	£0
Client familiarised with how UC works and what it means for them	40	15	£0	£0	£0
Homelessness averted (under a homelessness duty)	2	2	£1,500	£750	£750
Hygiene - Bank	5	5	£140	£28	£28
Improved health / capacity to manage	93	22	£450	£5	£20
Income Maximisation	5	4	£0	£0	£0
Other (non-financial)	7	4	£0	£0	£0

Request to be added to Priority Services Reg / Special Ass Reg	1	1	£0	£0	£0
Temporary accomm secured (not Part 7)	2	2	£0	£0	£0
Food provision / referral	3	3	£170	£57	£57
Grand Total	274	122	£74,613	£8,953	£10,766

Quarterly Comparison	Q4	Q1	Q2	Q3	Grand Total
No. of outcomes	452	223	315	274	1264
Client count	156	88	124	122	490
Amount	£135,339	£74,496	£77,729	£74,613	£362,177

Tamworth Homelessness Prevention Project – Debt (Q3 2022)

Type of Debt	October		November		December		Q3 Total		Previous Quarter	
	No	Amount	No	Amount	No	Amount	No	Amount	No	Amount
Benefit overpayment (not HB)			1	£190			1	£190	4	£636
Budgeting advance on UC	1	£500	1	£1,100			2	£1,600	6	£2,770
Catalogue / Mail order					1	£1,000	1	£1,000	1	£3,000
CCJ (origin unknown)			1	£2,000			1	£2,000		
Council tax								1	1	£2,500
Credit Card			2	£23,500	3	£3,700	5	4	4	£9,100
Dual Fuel			1	£200			1	£200		
Electric									1	£100
Friends/Family			1	£550			1	£550	2	£4,600
Gas/Electric/Dual Fuel Arrears (former supplier)										
Housing Benefit overpayment									1	£500
High cost short term loans										
HMRC Tax Credit Overpayment									3	£1,438
Insurance									1	£23,000
Magistrates Court Fine Arrears										
Maintenance Arrears										
Mobile Phone										

Mortgage Shortfall											
Other non-priority debt									1	£12,000	
Overdraft			1	£2,500				1	£2,500	1	£1,100
Parking/Traffic Penalty Charge Notice (PCN)										2	£1,000
Rent Arrears					1	£1,800		1	£1,800		
Social Fund Budgeting Loan										2	£500
Store Card											
Telecoms packages (tv, phone and internet)											
Unsecured Loan / Bank Loan			4	£40,800	1	£4,000		5	£44,800	6	£49,000
Water Arrears											
GRAND TOTAL	1	£500	12	£70,840	6	£10,500		19	£81,840	36	£111,24