

November 2022

Tamworth Borough Council's annual survey

Annex A – the full list of comments

This section includes verbatim comments from survey participants.

However, offensive or abusive comments have been removed.

Sports and leisure

Difficult to reduce spending here!

Public toilets

Can't see how this is so high

Make it cheaper for pensioners

Reduce staff save wages

Not enough for youngsters ie teenagers!

Working people pay more to use facilities

Good monitoring. Etc Turning heating down when not in use. Ensure good servicing of all equipment.

I dont see where this money is being spent

Needs to be managed to ensure best value and return

increase amount charged to users of these services.

Need to enhance the network of cycle paths in Tamworth. Despite positive words, nothing has been done to connect the cycle path, that peters out on Orkney Drive, to the paths at Glascote Lane / Belgrave park.

Did own peaks , so no gyms or pools now

community football events

Don't spend a lot of money, no one uses

These can already create an income

Stop wasting money

Good facilities at present

would need more information

could be cut by a quarter

Not enough for the right age groups.

Cut down

Charge Correctly for services

More investment needs to be made in a wider range of publically accessible facilities. Such as the athletics track or a swimming pool which can generate revenue for the council whilst providing a service to the Tamworth people.

sports facilities including swimming since you sold peaks can't be really accessed t usable times around work or in daytime when children are at school

Less big events as these are noisy & anti-social to the town centre residents anyway

Pincher to resign

i see a lot on leisure but less on sport!

Not for the elderly

Review staffing structure reduce nu. Ber of manager's

Not good

Discounts for Tamworth residents

Needed

The increase of affordable sports and leisure will also help tackle anti-social behaviour

You need to tell people about events before they happen

Can hardly call it sport when you got rid of all the multi use sports centres! Leaving the town with just the snowdome, is just laughable.

Stop spending money on things that don't meet their needs like the toilets in the castle grounds - badly designed, doors too heavy for some people to easily open, dirty, broken, impossible to queue for when the parks busy as no obvious place to wait, castle grounds play area was really disappointing, too many small things, a big central point like previous is really missed by the children and it could of being themed to match the castle and make a true feature of it.

Free swimming for adults. Snowdome is expensive as you have to pay for parking. Swimming pools at all the local schools are used for clubs or swimming lessons. No cheaper or free option for adults wanting general swim

Charge more entrance

I suppose there are a lot of events and activities going on but unless you know where to look I suppose these events could be under utilised.

There is already enough spent - but not for the disabled

have to pay private

Small charges instead of free events

they seem to have cut back on local facilities, outdoor wa open - now closed & golf course has now gone. Have reduced far too much already

More flexible hours

Charges would have to increase slightly, the Council cannot do everything!

By putting more big screen events on and charges slightly higher.

Stop wasting money

Poorly promoted

Stop wasting money on exercise machine that no one uses

Local football pitches for kids Sunday league fields are terrible, litter, grass too long

Remove the corrupt councilors

Do not use, and never have.

Look at partnering options

If rooms are hired out for sport and leisure activities this should be either cost neutral or profitable

Where is the 25 million from golf course

Heritage and Castle

Tourism this could be done better

Free access for pensioners

Reduce staff save wages

Get private investment

Intrigued as to where the money goes! Baffled!

Good monitoring of heating costs. Wastage of lightning

We should protect our heritage and be proud of what we have

Employ volunteers

Castle is a credit to the town - but not marketed properly. What happened to Castle by Candlelight

What does it do for the town

Too much spent, not open when needed

up prices and also advertise services

Not really used enough for events, and our heritage was destroyed and area modernised so we lost most of it

Increase charge for visitors

Don't spend a lot of money, no one uses

Stop wasting money

Let's embrace our historic castle

Let the charities run it

could be cut by a quarter

We were once the capital of Mercia, most school children don't even know this.

The castle's great, but as a Tamworth resident I've not been there since I was little. It could do with some good advertising to entice people in and let us know of new things to see.

Encourage local groups to get involved in heritage events they may well have people who can help/volunteer for free

Hand over to a trust to reduce cost to taxpayer.

Let tourism pay for this, less from council tax

Pincher to resign

Open castle more to bring in more revenue / advertise for school visits to bring in income (schools further a field)

Not as important during current society

that large tree kills the views in summer... lovely as it is.

Charge more for entry or hold more events to attract people

Review staffing structure reduce number of manager's

This will come once you sort the town out I don't believe what you are doing is going to benefit the town have a view of booming Litchfield they got it right

Vital for tourism in the town

Spend less on this

Waste of money, town centre falling apart. Money needs to be spent on saving the town.

You need to tell people about events before they happen so people can come and spend money

Expensive statues, gate house proposals

Such a waste. So much could be done with landscaping on castle mound but it is just left to be overgrown and untidy.

Pull it down build houses

already too much spent on heritage and castle

Wider advertising. More events to encourage out of town visitors.

Promote events

Only open at weekends or spring/summer months

Needs more - this is our history. Not enough publicity given to this valuable asset

Nice to have but difficult times....

Utilise volunteers to clear up areas and restore original aspects rather than spending unnecessary improvements such as glass bridge etc

More cross-over events with the Arts and Events team. Events team to support more castle and heritage themed events. Heritage festivals, Viking or Medieval festivals, inclusive for families but also adults such as mead tasting or banquets and feasts in the summer with authentic medieval / Viking live music or entertainment.

Apply for more grant money

Charge more for tourists from overseas

more advertising of events might increase revenue

These need more money not less.

Advertisement more

Poorly promoted

No one cares about the castle it's not what being publicity into town the popular high street shops do

Not visited in years

Run more events where external suppliers can provide services whilst paying a fee to rent a pitch. Companies such as Digbeth Dining could encourage more young people to visit the castle and surrounding area

Remove the corrupt councilors

Needs a LOT more investment and support and to be more involved with town events such as St Georges Day. Wasted venue space too - more events should be held at the Castle like christmas carol concerts.

Ultimately it's commercial, lessen council funding..

Do we charge entrance into the castle and we could run historical tours around Tamworth. I've lived here for 40years and only recently saw all the details on the bridge and heard about the history of Mercia

Don't promote this enough

Bring back reduced fees for rate payers families

Arts, Assembly Rooms and events

Improve channels of communication! Being a musician, I would appreciate knowing who to approach when wanting to participate as a musician in Council organised events, such as Castle grounds live music events!

Ask residents what they want

Reduce staff save wages

Great through the summer.

The council does a great job providing both variety and quality in this area, charges could be increased slightly to bring in more revenue.

Quality acts to increase ticket sales

Good monitoring of all services and usages of things

Try to get the events to be profit making wherever possible

Apply minimal admission fees

Assembly Rooms renovation took forever and the main doors are shedding paint already - did anyone actually examine this before it was signed off?

Spending so much money to make it fancy is unnecessary and costing the working people money for nothing!

Late, over budget under performing

Not advertised or promoted enough ... need more events

Maybe do the fireworks show every other year, or charge those who are not Tamworth residents.

We need to get more people into the town centre. A museum to compliment the castle, better bus services and cycle paths, move some events into the town and away from the castle grounds.

Too much spent already for the limited that can afford to use

The best part about Tamworth is the Arts and Events team

Less performances?

Spend the money better

Don't spend a lot of money, no one uses

Stop wasting money

Amazing summer events, let's keep them going and make the castle grounds a regular events area and generate income for the town. It may take time but this year's events were positively received

Maybe reduce the fees so more ppl can afford to go

Reduce ticket prices for large events and don't give away free tickets. Having paid full price for two events this year I wasn't happy to find out NHS workers and schools had been given free tickets. My friend got 5 tickets from her daughter's school.

Could be cut by a quarter

Contract it out.

Should have donation buckets at the free events so that they remain free for people who can't afford things but those who want and can contribute can do so.

Charge correctly for services

Really good

Have more local people producing events at the assembly rooms then once more people go to use the assembly rooms then introduce more acts that are expensive

Less big events which are noisy & anti-social to local residents anyway; Let tourism pay for this, less from council tax

Stop giving away free tickets because you've failed to advertise / booked the wrong events.

Fabulous Assembly Rooms - need to keep!

Pincher to resign

Let local bands rent out the venue for shows / practice to bring in revenue

very good this year

Review staffing structure reduce number of manager's

Keep castle ground events

Better more modern acts at the assembly rooms

Fund from revenue

Add more events. You should have an art class for our young children. I have a 10 year old school who loves art and you do not offer any form of classes for our young people. We've just moved to the area also and this would be a great to get our young people together. Some children don't like scouts, or beavers and so these sessions should be aimed at our young children not just those in scouts, beavers or any other voluntary child organisation.

Another waste of money, shocked at how much is spent on this.

Advertise events on line for fuller audiences

If promoting diversity how can you use council site for Jim Davidson ?

Make a nominal charge for events such as fireworks, concerts etc

Events are fantastic

Keep the fireworks and event's such as st George's Day

How do you spend so much money on this?

Events are expensive at the assembly rooms, it it was cheaper Ild go. Music acts/tributes are still seated only events, no und 16's allowed for acts like the Adele tribute act - Ild go if I could take my 12 year old who would love these sort of shoes.

Office block

Costs too much money -sell off

charge more

too much spent on the arts or increase admission fees to cover costs

Pretty good at the minute. Promote daytime opening hours more perhaps. Cafe times. I believe the council's customer service operates from here but I'm not sure? Signs, adverts maybe?

Advertise events some great acts are on here but you do not promote then get a bill boards put up around the area

Despite this being upgrade, very little presence on social media

Should be run commercialy

Stop doing free events, charge a small fee like £2 each for fireworks night/summer events etc

Rent to the arts space to local art, drama groups etc

not interested

Market events better ahead of time to increase attendance. Not to waste money on events that don't make profit. Recurring yearly summer of fun/festival but better marketing and promotion ahead of time. For big events do early bird tickets in advance before general sale to encourage earlier and value for money purchases. More bespoke and unique events to bring in new audiences, less tribute bands, try to attract more quality, aspirational and on trend artists, acts and events. More partnership working with stakeholder and partners; bigger theatres, larger organisations to develop schemes that attract more ticket sales, or influence better acts to want to perform in Tamworth.

Do we really need to spend as much money on arts?

Put on more events

Increase the charges for stalls at events but publicise them better

Cap spending

Where to start on this. Stop booking the same acts that lose money. Stop using promoters and agents who rip you off.

More social viewing in the grounds like the commonwealth games!

I'd need to know how much s spent on things like fireworks and xmas lights in order to be able to suggest ways to be able to reduce spending

Poorly promoted

Complete waste of money as it's not for everyone use or accessibility no matter how hard you try say it is

Excellent

Never visited

Remove the corrupt councilors

Doing a great job post-COVID. More free to enter events needed in the top half of the Castle Grounds rather than across the river.

Get local business sponsors for Shows and events

Increase charges for users

This should not be a priority. It is a Conservative vanity project not an asset to the town

The assembly rooms need more up to date acts etc. We often go to the Garrick in Lichfield

Don't promote this enough

Refuse collection and recycling

Negotiations need to be done better

Reduce frequency of black and blue bin collections whilst we have the larger bins

Stay as it is

Make collecting large items easier and stop fly tipping

Blue bags are not acceptable. Cardboard ends up damp and all over the street during bad weather. They are also too small and storage for them is very difficult. Another wheelie bin would have been more acceptable.

Find a way to go back to one blue bin (no bag). The whole thing between Tamworth & Lichfield has been a farce.

stop buying useless blue bags go for long lasting wheelie bins

Encourage residents to use less.

Blue bins....whatever next...the mind boggles!

Not pay to Lichfield council for there amenities

Ensure collections are done on time

Buying value for money services is vital, to reduce fly tipping

Revert to bin only and no bags

Quite frankly it's farcical. As a flat dweller on a private estate I don't appreciate receiving a letter dictating to me that communal management of the facilities are a 'collective responsibility for residents'. NO it isn't I'm not paid to manage waste collection

Quite simply rubbish with the recent changes we recycle less

this is the only place I see my council tax go to and its an expensive price to pay for our bins to get emptied!

Scrap the blue bags and go back to the blue bin.

Get rid of blue bags

The bags are messy it's awful on bin day with cardboard everywhere people do not have enough room we need bins that look tidier I'd rather have 2 bins for cardboard and one for bottles and they be emptied monthly it's clean rubbish and the black be emptied more regularly

Get rid of the blue bags!

Get rid of useless blue recycling bags, return to blue bin for all recycling

Recycling seems to be going in the wrong direction

bring back the blue bins, the bags just aren't big enough and I don't want any more, the blue bin is less than a 3rd full now, it should be the other way round

The blue bags need a re-think

Remove blue bags as the items get thrown into bins anyway. Reduce green bin collection to once per month.

Sort out the rubbish on the streets, put covert cameras in fly tipping areas, any that go to court and are found guilty. Their details should be published everywhere, and part of the justice they should be made to clean up the streets.

My bins have not been emptied on multiple occasions

More frequent collections

Having separate, blue bin collections for houses and blocks of flats is ridiculous and I'm sure must waste a lot of money. The fact that blue bins are tagged with incorrect items in and then left to overflow for weeks and not just simply emptied during black bin collections is wrong. More needs to be done to help people in flats to separate correctly or simply remove recycling and place large bins for all waste. Something needs to be done.

Increase the frequency of waste collections or go back to the previous recycling system.

Stop wasting money

We recycle less. Council have become tunnel visioned in its latest saga with blue bags. Get a company in who will make money from the recycling

swap blue bags and bins around so we can put paper and cardboard in the bins and everything else in the bags

Bins for cardboard recycling

The new bags for recycling paper are dreadful. They are very difficult to manage and move around for someone elderly like myself.

What a joke!

Important

Need to collect the bin rubbish better and get the binmen to collect rubbish cleaner

Scrap the bags, a box insert is needed.

To make sure assisted living residents know about regular updates on binmen collecting bins from your property

Most people are now recycling less than this time last year. This needs sorting

Re-introduce free garden waste collections. The tonnage for black waste must have risen sharply since the demise of the free garden collections. People simply bag their garden waste and place it into the general waste bins. Garden waste is a useful commodity that we should not be wasting.

Give an option for residents with less recycling to have a monthly collection. This must be optional not enforced.

Switch recycle cardboard/paper bag use with the blue bins (so bin for paper and cardboard, bag for tins and plastics)

Bigger recycling bags!

Get rid of the stupid blue bags that were ordered incorrectly

Pincher to resign

Dont start useless schemes like recycling bags where we actually recycle less!

New recycling bags are impractical, prefer a bin. Why not give people choice of bag or bin?

Blue bags waste of money and do not fulfill their purpose

Take away the blue bag idea and go back to normal blue bins / community recycling bins to help / community skips once a month so council can make money from items placed with in

Scrap the god awful blue bags

Get a better system, you have gone backwards sorting on the road side costs more money to much wasted money on bags go back to the old system and sort properly negotiate a better deal

The blue recycling bags are a ridiculous idea and are no where near big enough for a family to recycle paper and cardboard properly.

Don't waste money on the new recycling bags , way too small and cause extra rubbish to get loose around the streets so causes extra cost for cleaning up

I work at a local school and there recycling isn't collected as often as my home is , meaning we have to put recycling items in the general waste bins

i don't hate the blue bag... Crimbo might be a challenge though!

Could do better. No blue bags

Review staffing structure reduce number of manager's

Ditch the stupid paper bag idea

Get rid of the pathetic blue bags scheme

Good

Blue bags axed

Sort it out most items just go in the black bin as people won't put stuff in the blue bin as they are scared of getting the bin by red tagged

I do to much of this for you

A farce

Now that cardboard/paper goes in bag, blue bin doesn't need emptying every fortnight, though maybe reverse blue bag(for plastic/tins) and blue bin for paper/cardboard. Think you ought to help recycle cartons again too.

Pay less they are now saying that all plastic to be clean and sorted out , in the original costing this was included but now we do our own and pay more .

Get rid of the blue bags

Stupid incentives like blue bags

Rethink the blue bags. I've stopped recycling at all since the introduction

Get rid of stupid blue bags- what a waste of money and time!!!!

This needs to be more transparent. The blue bag scheme was a farce and should have been rolled back.

Less bins and get rid of stupid bags

Need to sort out the paper and cardboard recycling, should be paper and card goes in the huge bins whilst glass and plastics in the bag

Blue bags are a complete waste of time and money. If people didn't have to wash yoghurts pots and things to recycle them more people probably would.

Bring back blue bins for paper and plastic . We stopped using them and now only use black bin

The cardboard bag needs rethinking far too small for the amount people use its a stupid idea that doesn't work

Bring back blue bins. The bags are useless

Stop being choosy on what will won't take. Wasteful of time

Terrible service

We all think we have good ideas and they don't turn out as expected and I strongly feel this way about the blue bag for cardboard. I now recycle less because it doesn't fit in the small bag. The old system in my opinion was much better or having the blue bag for bottles and the blue bin for cardboard would be better.

Ridiculous bag system. Pointless and doesn't help recycling one bit.

I recycle a lot less with the new system with those silly bags. Can I just not use a blue bin for apart and another for plastics etc

Get rid of the silly bags not big enough

Be clearer on recycling so that there are no rejections from the recycling companies. Eg: can shampoo bottles, body lotion bottles be recycled without being cleaned out as these are impossible to clean out. Let the public know what gets rejected at the recycling plant. If we're doing good - tell us.

Recycle properly be aware of what rubbish is thrown out

Appalling new system. We are now recycling less as we do not have enough room to put out cardboard. Shocking

Stop using bags for paper and csrd

Needs more money. Need a blue bin (or different colour) for card and paper. It's not right that the collectors have to pick up and lug these heavy bags.

Get rid of the bags, need proper bins. Currently we have a cheapskate system which is labour intensive at the collection stage. Bins for recycleables too big. Bags too small, difficult to store and handle both from a user and collector point of view

Should of not spent money on the blue bags for recycling cardboard.

Should be run commercialy

damaged my drive due to incompatance

Get a better scheme than the blue bags a waist of money

Empty Blue bins once a fortnight

scrap the blue bags and use the blue bins instead

The Isle of Man incinerates all waste and generates power from the heat... brilliant! A lot of money is wasted on recycling which could be turned into a net gain by incinerating it and using the heat.

Bluebins and bags not working properly - bags too small bins hardly ever full

Collect black bins ever third week

The hated germ carrier blue bags.

Provides locals with more equipment and praise regards litter picking

Bring back free green bins. Will help environment by reducing car use taking to tip.

Unfortunately the paper waste bags were a poor idea and implemented poorly from the start. Bin men can't even put them back in the right bins! Also the fact that less items can be recycled than before.

Whole system is needs a rethink if you want people to recycle

Sort out these flipping bags for paper!!! Such a pain trying to store it all when you have no garage and things have to be in the garden!

Stop all the stupid ideas you keep coming up with

It should be made more clear when the different bins are collected and what is accepted in each bin, as lately the rules have changed and our bin was not collected one day

Blue bags should be replaced with a brown bin done once a month

Ridiculous blue bags for recycling. Too small for purpose. Large blue bin now with practically nothing in. Ridiculous decision.

Wasted tax money on recycling bags when we had perfectly good bins

Lots of litter in the town

Needs more money spending on it scrap the blue bags absolute waste of time and takes recycling sorting staff so less jobs same as supermarkets with self scans it's make less staff less jobs more people on benefits

Blue bags are awful, silly idea

Anti-social behaviour should be punished with community service.

Remove the corrupt councilors

So far Good service

Get rid of the cardboard bags!

New paper recycling bags are pointless: too small and lightweight. Go back to mixed collections.

Analyse existing costs and consider bringing in-house

The blue bags? What's happening I was told getting larger bags as wrong bags ordered, total incompetence wasting all that money

Review the ridiculous blue bag situation as currently it is a waste of time and money .

The recycling paper bags absolutely pathetic idea I put so much more in the black bin now same as ever other person in the street must have cost loads to provide everyone with one of them waste of money

Role out of bags for paper recycling waste of time no logical way to store bag and fiddly to use. Also more recycling waste goes into main rubbish as u get confused with what you can and can't mix

Look at improving blue bin & bag system. Bags overflowing but blue bin only 20% - 25% used.

Get it right first time

Recycling changes are laughably poorly considered

Consider improvements to communal binstores, eliminate recycling in communal areas as repeated contamination and costs to council to clear contamination

Might aswell dump rubbish in road like the bin men do

Parks, open spaces and street cleaning

Public toilets

Should be regularly done and checked

More bins around council estates

Underpass by Kettlebrook Road filthy again

You could reduce spending on parks by not letting travellers move on to them in the first place and crate damage and excess waste.

Stop Britain in Bloom

Have you joined the voluntary street pickers!!! If not...you should...thousands of bags filled by volunteers! Tamworth bins full! Where does all the money go!

More bins for rubbish. Good maintenance of park's equipment

Bushes and ally ways could do with a tidy up , I live by older peoe and the hedges that belong to the concil are full of thorns and getting out of control

More public toilets. Combat issues caused by unauthorised traveller access.

Install more preventative measures on travellers not enough is being done it's a disgrace

As a Volunteer litter picker, I know the issue is huge and as a town centre resident O do know that TBC are proactive in street cleaning but seem 'choosy' in which local localities they concenttateon

Stop making Britain in Bloom such a priority

we have one park! and iv never seen the streets be cleaned.

Reasonable although not used efficiently enough do we get as a resident sufficient return

Not kept clean or rubbish free area in general is not good

In ashamed at the state of the town . The roads are awful with so many pot holes and the streets are filthy.

Add more bins so ppl can clean up after themselves. Open the castle grounds toilets and charge 20p like previously.

Need to clean gutters and cut all the bushes and trees the town is looking disgusting

Street cleaning and weed control in roads and paths

install anti-traveler measures

More needs to be done, particularly away from the town centre.

This only seems to apply to the town center, not the sub areas, hockley, willnecote, Belgrave etc

kerbs and open spaces need attention they are a disgrace

Encourage local residents to do more litter picking

More traffic wardens at night,as disabled spaces are took up by able body people

Weeding seems to be ignored. In coton green there are weeds everywhere on paths and roads.

Protect our open parkes .from travelers. Dosthill park etc sves money on clean up

This is generally good

Better protection for parks to prevent travellers illegally staying on them which costs more in the clean up afterwards

More litter picking. Educate students not to drop litter.

Green spaces around the Leyfields are terribly untidy, very infrequent grass cutting, patchy kerb cleaning, poor path clearing, edges not kept clear. It's dangerous for many groups of people including sight impaired, disabled, parents, children and more. If the workers took more pride in the job it wouldn't matter that things aren't done regularly but looking at frequently the housing associations tidy their outside communal areas, not just grass cutting, but fence painting and hedge trimming.

Get road sweepers to do more around housing estates not just the council estates, there hasn't been a road sweeper on Amington Fields in years

Clean the streets properly, don't just push the rubbish to the sides or under the bushes which I have witnessed.

More full time staff, better contracts, instead of agency workers.

Stop wasting money

Use the "pay back system" to clean some areas

clear the manholes and gutters of weeds and silt

Using the powers that they have to move and prevent travellers from abusing our open spaces and parks street cleaning is a must the cleaner tamworth is, better it will be for all

Stop travellers from accessing areas that cost money to rectify

Streets are not weeded, Cycle paths are decaying

Why do locals do more street cleaning than TBC? M42 island and A5 bypass are a disgrace.

Campaigns to encourage people not to litter - or fine those that do.

I have suggested before that more wild flower seed could be used around tamworth on grass verges etc surely that would save money on cutting grass and helps wildlife

'The Bumpy' collett, glascote needs looking at. A lot of drugs been used inside bushes after dark. All the bushes installed at the fence line was a mistake. It should but all cut down to chest high so people can be seen in there. It would also stop the motor bikers that ride in there after dark.

Street cleaning is not working, you only have to look at the streets themselves to see that.

More barriers and ground posts are urgently require in hotspot to prevent the travelling community illegally parking. Pennymoor Road is an utter disgrace. Twice in 6 months this year alone, and still no posts to be seen! For the sake of a small job, we will instead go through the courts for 7 days and waste all the police resources the town has.

Where I live, we only see street cleaning when an election is due. I don't see how it's possible to spend less. If the workers were to do a full shift, working correctly, more would be done for no extra cost.

Encourage local people to be active in keeping their own areas litter free

Pincher to resign

CCTV, bins in areas where we are constantly seeing broken glass / rubbish on streets in kettlebrook

Get people on job centre to clean local areas for £20 top up a week on benefits and get social skills

Stop the travelers getting onto parks and open spaces so easily and with no consequence to them.

The council need to 'target harden' our open spaces and invest in decent solid barriers or other tactics to prevent travellers coming back into the same places time and time again. The increased damage, human waste and clear up operation is no doubt costing a fair amount plus the upset and fear amongst local residents and businesses who suffer crime committed by these lawless people.

Too much money is being spent on flowers. They look very nice, but they are expensive.

You don't seem to do anything other than plant flowers and cut down trees. Why not plant communal spaces with fruit trees and other food

Bigger or more bins are needed outside shops and parks , this might help reduce the amount of litter on the streets

Most of the estates are a disgrace

Use of community service

good town centre, poor outside.

Should do them more often

Stop traveller!!!!

Try and get more volunteers on board or even schools etc

Review staffing structure reduce number of manager's

More seating near park in Castle grounds, splash pad/park

Awful

Hardly ever see street cleaning

Stop building on open spaces, green spaces

Come and cut the grass more and trees on perrycrofts

I live off Malham Road and it's embarrassing!

Too much litter being cleared by residents daily at Wiggington park

We all deserve to have our streets cleaned and not just the priority and mostly seen areas. We are the ones that pay for this service and our areas should be treated accordingly even if they are not in view of vip's or council management!

Stop having to spend thousands cleaning up after gypsies. Use correct preventative measures so they don't take up residence in our parks in the first place.

Gypsies are not being dealt with quickly or prevented which has to change!!

More local park's instead of All spending going on town park

Cheaper parking in town centre

Victoria Road is neglected, especially with all the trees shedding leaves and pollen. Too much goes in our green bins, which we have to pay for. Also blocks the drains causing flooding.

Drain cleaning? Where's that happening?

To much litter and dog mess. Bins often overflowing in the castle grounds, not enough bins when events are on, dog poo bins on the county drive estate full in the summer and poo bags piled up around them, overgrown headgear and trees around fazeley making it difficult to walk on the path, to many weeds everywhere making streets look a mess, little by roads,

Charge a very small charge for annual fireworks ie £2 entry. With the volume of people who attend this would be a significant amount and with it being such a small charge I think people would not mind paying this.

Police littering

More frequently of cleaning

Need an effective plan to be catch fly tippers and litter droppers possibly more litter bins

Sort out the fly tipping in Glascote Heath

more needs to be done to clear cycle paths to encourage more people to cycle

Street cleaning and spraying weed killer along kerbs looks disgraceful all around Tamworth

Don't waste time & money sending the big street cleaning lorries down streets which are full of cars. Hi back to basics - a man, shovel & broom would be more effective.

Litter is getting worse. Castle grounds playground is good but most are run down and covered in broken glass

Street cleaning needs improvement . Things were much better with the people with brushes and bins on wheels. Make a good job for community service

Stop Building Houses on open spaces. I moved to Tamworth 3 yrs ago because it was so green and beautiful but that is no longer the case

looks ok

Less street cleaning, more long grass/wild areas

Do more to limit access for travellers to parks and open space which invariably get left in a state.

More engagement with community and partners to volunteer and assist with cleaning. Perhaps liaising with Jobs Centre for folks struggling to find work and need work experience to assist in community clean up projects.

Utilise more voluntary litter pickers to cut costs

More bins. more sensibly placed eg by benches and much bigger ones

So much money is wasted on litter picking! How about repurposing the predatory parking attendants to do something useful and chase down and fine litter louts. That would be a far more cost effective use of their time.

Does fine as it is.

Prevent travellers entering fields

Parks in tamworth are fantastic spaces but anti social behaviour needs to be dealt with.

Clean up the estates

The streets and alleys around Balfour often have weeds, empty bottles etc

Lots of litter in the town

Scrap car parks charges Ventura is free parking you don't need to charge people to shop in town the one opposite the hollie medical practice is a joke you have to pay a parking charge to go see your own gp

Street roads on housing estates, weeds growing, drains not cleaned

Grass cutting needs to be carried properly instead of people cutting corners n not use equipment , as they should be used

Remove the corrupt councilors

Areas need to be cleaned more, so much refuse around the town/ventura

Everything costs more providing a value by monetary value it not helpful

More enforcement action to people littering and leaving rubbish in streets, rather than cleaning up after irresponsible people

Street cleaning don't.make me laugh

We need bigger dog bins as they are always overflowing after a couple of days and more general bins in Dosthill

Tackling anti-social behaviour

More needs to be done about street crime and kids with knives

More wardens on duty

Work with police and make it a reason not to join in

Needs to be done regularly and checked

Bring back named Street Wardens for each area

Again, see parks, open spaces etc. Stop travellers closing down local businesses and terrorising local communities.

issue more fines /asbos

Drug users & dealers everywhere....& we are the North side! Do not feel safe anymore walking the dog. Used to see Police on the beat but not anymore.

Making it easier for people to report. More Street Warden patrols

Have more spaces for young people so they are not bored and therefore less likely to engage in antisocial behaviour.

Ensure all parks and open spaces are secure with bollards, landscape earth bunds to stop travellers gaining access. This will save on any clean up operation

Outsource security to private firms and increase streetwardens localise cctv again

Removal of a permanent police presence in the town centre was a major mistake in a growing town (I know this is not a TBC issue) but we don't seem to have received much support in maintaining a town centre police presence

What does the council do and what does county do based so where our money goes

haven't see anyone trying to tackle this.

Tamworth council ignore anti-social behaviour

Up police presence

The council could provide, at nominal charge, building space for a police station. Getting an improved police presence in Tamworth is essential to tackling all forms of crime and would pay for itself through reduced costs associated with these crimes.

The police do this, not the council

Greater fines for perpetrators

not enough patrols or often enough, also parking is not a real issue

Police patrol. There are drug dealers on country drive blatant and active drug takers on Dorset close. Seizing and repurposing illegally modified cars who meet at asda every month

Do we have police walking around Tamworth?

Harsher punishments need to be handed out to anto social behaviour especially school age.

Get rid of the government which sets a bad example

I would include cars parking fully on pavements blocking them for all path users.

Make having garden bonfires illegal

This should be dealt with more by PCSOs or police officers. Reports of anti social behaviour have been submitted for the 10 years I have lived in my house for one resident and they still live here. There are no consequences for repeat offenders and no support for people living around them.

More police presence

more cameras and put control back in tamworth

Stop wasting money

Police are in special measures. Let the police do their job and be accountable for their failings. Work in conjunction with them but let them take the lead

should be increased

Never seen this in action.

Improved lighting on walkways and block off some alleys

'The Bumpy' Collett, glascote needs looking at. A lot of drugs been used inside bushes after dark. All the bushes installed at the fence line was a mistake. It should but all cut down to chest high so people can be seen in there. It would also stop the motor bikers that ride in there after dark.

Tackle illegally parked cars in residential roads & issue fines.

Find more activities for young people to attend. This has got worse since the youth clubs closed

This needs to be kept on top of

More police required or Street wardens

Wardens. More police

Pincher to resign

Open more youth centres to bring costs down

CCTV improvements

Stop the travelers. We need a stinger police presence in tamworth, although it would cost money for the police it would save money in other areas such as cleaning up after travelers

I appreciate it's decision by Staffs Police but closing Tamworth Police Station is a disgrace, but that is down to shortsighted Tory cuts to policing the last 10 years!

Police need to do more patrols at night in the town centre due to cars deliberately driving the wrong way on one way roads, speeding, anti social driving etc

Motorbikes on pavements needs adressing.

10000% needs to be prioritised

More needs to be spent, my neighbours are benefit frauds and do nothing! Property and outside areas a mess and young lad on his own making a lot of noise whilst we work full time and don't enjoy of home anymore.

town centre scooters/cycles/cars. More youth activity in Stonydelph or better awareness of what's there and free or cheap..

Have police pratroling the street

Review staffing structure reduce number of manager's

Stop travellers!!!

Start issuing on the spot fines for individuals or the parents if under 16.

This never gets done

Bigger punishments, make the complaints procedure easier

Awful

As above. Add more events for our youngsters. Events that are affordable, sports competitions, art classes, cookery classes. A gym and sports hall that the under 16's can use to play badminton, pool, all sports events that doesn't cost families a fortune.

No police so nobody to tackle anti-social behaviour. May be it's time for people to take the law into there own hands a d deal with this kids that steal from young kids and carry weapons. Vigilante group needs setting up.

Do some

Fines to make them think twice

Drugs are rife more CCTV needed near play areas as well as faster response to travellers trespassing

This needs increased spending. Property damaged by a group of young kids kicking doors.

Need better punishment so they don't do it again.

Spend money elsewhere to give some of the bored youth something to do

Cyclists and scooters in pedestrian areas not dismounting

More police on view

More police on the beat

Increase more free safe spaces for teens then anti social behaviour will decrease, don't use hotels for immigrants

It would be lovely to walk around with seeing drunk people and the smell of weed

Gangs of kids in the castle grounds causing trouble, older alcoholics sitting on benches at the top of the castle grounds by bandstand drinking alcohol and then weeing in the bushes occasionally moved on but just go to the beaches by the pound bakery then back to castle grounds, to make 'odd' people making it uncomfortable to walk through castle grounds, by bus stops/church, through castle grounds and path to lady bridge. I've seen a woman come out of the bushes as you walk from under the underpass towards Ventura several times on my way to/from work, bags of clothes in the bushes. If they were cut back it would make me feel safer walking past/that nobody's in there.

Drug taking and loud parties should be stopped

Smell of cannabis / weed. Need to be harder on the use of this

I feel unsafe in Tamworth now

Get the Staffordshire PCC to come and see where Tamworth is, his focus is on anything stafford and north, and actually ensure police are available in teh two centre not stuck out at belgrave, and often police come from Burton I understand, we need police officer in teh centre day and night to tackle this, in day people just drive through pedestrian areas, and at night its a free for all

Illegal motorbikes in parks and pathways .. massive problem

Fix the bollards on market street

Punishment

You dont. Even when complained about repeatedly

fine more litter droppers

More police in the area

I consider the use of pavements in the centre of the town to be anti -social behaviour & think both the Police & Council have a role in reducing this. The Police should use existing legislation to warn / fine such individuals & there is a need for an awareness campaign. Such a campaign should highlight the effect that the cyclist's actions have upon dog walkers, the aged & infirm, the blind & partially sighted & those who are hearing impaired, people with prams/buggies supervising toddlers etc. The council for their part should consider a byelaw banning cycling on pavements & footpaths within the town centre. i.e they should dismount & walk rather than harass pedestrians. Tamworth is well served by cycleways for essential commuting from one side of the town to the other. I am personally a keen cyclist & am well aware of the issues which face cyclists. I am not anti-cyclists or cycling but feel that pedestrians should be treated with respect & walking should be safe for all in the town.

Deal with travellers better instead of passing the buck saying it's a police issue, then police say it's a council issue. In the mean time we are not safe in our own community

It would be nice to see wardens at work on the streets. Do we still have them? CCTV is it switched on?

No visible policing, no police station, no public involvement. Streets are left to rot. Traffic driving wrong way up Market street. The bollards are a joke, what a waste of money. Sort them or get rid. If you want to make Tamworth attractive put bobbies on the streets and give the police a town presence

Need more police presence and more police officers

Invest in youth groups.

havnt really seen it

Street cameras everywhere to discourage vandalism and crime

Pressure needs to be put on our soft judiciary to clamp down hard on anti-social behaviour which would then require less policing.

Have a dedicated team available via telephone

Stop travellers from accessing Dosthill Park

More police on the beat. More CCTV

Continue to get more involvement/cooperation from parents of people involved.

Well done tbc for acting on the incidents by the river walk. 🙌 u are doing OK!

Just non existent!

Definitely! Group of lads causing trouble daily here and hanging around after school too.

Have better CCTV

More police on the streets, a 0 tolerance to anti social behaviour

Next to the Castle, in the former brewery there is a hostel for people who have lost their homes. We often hear a lot of noise from there, shouting, swearing, the scent of marijuana, litter lying around, untaxed cars filling the cul-de-sac . Please find a different place to house them as it affects the wellbeing of the nearby residents. I have seen the police being called several times

Faster action and better defence against traveller's on parks

Anti social behaviour is terrible in our area mainly caused by the troublemakers using McDonald's on watling street as a social club and for other illegal activities

Anti social driving, drug taking and drinking in town centre, no police presence.

Nothing wrong with anti social behaviour in Tamworth since I was a kid it's gone down and down the only crime getting out of hand and getting no attention is sexual assaults and rape police only seem to target drug dealers and users whiles car thief's and rapists are having time of there lifes as police don't even investigate cases properly tell you not enough evidence with photographs ? But there's enough evidence to arrest someone for dealing etc from pictures or word of mouth it doesn't make sense why more very serious crimes are being ignored just to bully and intimidate drug users there's kids carrying knives in Tamworth but let's just focus on drugs every single day the police force are weak it took them how long to get a guy out with a cross bow but wait if there was drugs in there would of been over in a few hours anti social behaviour is a joke you only have to have a minor argument and apparently you being anti social it's a joke

We must feel safe in our own community, not feeling threatened when walking through public areas

More police presence around town n local areas

Catch them and make them clean environment i.e. litter pickering or visiting elderly people in care homes

Remove the corrupt councilors

More police and better street lighting

Improve police hiring

Remove the gangs and drugs

PLEASE focus on getting rid of e-Scooters and get them off our roads. Dangerous to cars, cyclists & horses.

Yes graffiti that's left for years, weeds on pavements and paths not touched.

Get the police to be more proactive and stronger enforcement by them .

If you plough more money into sport/leisure/youth activities then you might not have to spend so much on tackling anti-social behaviour. Very little for youth to do that is supervised and constructive outside of education as far as I am aware

Never see any of how this is done

Are you even trying? Violence in Tamworth is escalating at a terrifying rate yet nothing is being done.

Absolute disgrace what are the community officers actually doing

Now the police are based back in Tamworth would this not reduce the spend if they tackled anti social behaviour in the town centre if people reported anti social behaviour on a regular bases. The same offenders are prolific and if the police had more of a deterrent to these offenders being drunk and insulting shoppers at all times of the day that the town centre would be safer and a better envriment to visitors and business. I also think that the riding as a cut through of the pedestrianised streets needs addressing. Either make them thorough fairs again and being movement up through George street

forcing the market to be in the town square. Or put the bollards back. The pedestrianised areas were for the use of the town centre as a major shopping area and retail area and it simply is not. If the areas were potentially opened back up officially as let's face it they are used as 'rat runs' then I think it would bring more people back to the town. To go to night time events and business.

Improving the economic, physical, social and environmental condition of Tamworth

Public toilets

Look after council estates more than ever

Ask residents what they want and listen

Stop allowing poor quality takeaway shops to open , its bad for the towns health on many levels

Get them bollards working on George Street. Take control of them back from Staffs Co. Council if you have to.

Investing here will be a huge bonus for us

Huge investment required. We need MPs first though who are fit to serve!

Provide good information to everyone

Let council tenants have a say in what improvements should be made and where
haven't see this happen

Need more information this is very vague in description

Don't sweep streets that don't need sweeping

Stop building on or near the flood plain. Whatever measures are put in place to protect new developments, they create a problem downstream.

cant see anything being done, just talk

don't move the college and spend that money elsewhere

Sort out the toilets in town park.

Not waste money like we do now particularly with plans for the town centre

Social care needs more funding to support carers!!!!

Stop wasting money

Town centre very scruffy especially Church St. St Edithas Square has the wrong type of business. It would be nice to see restaurants opposite the church to encourage people to eat in Tamworth rather than having to drive to Lichfield.

could take a reduction

Reinstate the direct bus routes in to Brum. No one wants to work there as its a nightmare to get into.

Cut down

Essential...as it impacts on everyone's health and wellbeing

Bring back the youth / community centres. Clean the streets of Tamworth and make them safer

Pincher to resign

Promote love for the town

Increase real infrastructure - doctors , hospital, mental health services , things we were promised years ago

make it easier to get from a to b.

Conditions need improving on the street and parks area

Review staffing structure reduce number of manager's

Making town more accessible for shoppers, new shops to be introduced

You've made it worse by moving college into town centre guessing council got a good back hander for this

Pot holes!

Turn closed shops into flatlets for young people/couples

We need more business and more options as consumers. To much of Tamworth is closed. Offer cheaper rates and get more into the town

Need a variety of smaller shops to attract people to town centre as it looks cheap and nasty and doesn't feel safe

Stop the gypsy/travellers from parking where ever they want to causing disorder/disruption/fear and pure chaos to local residents.

Use appropriate powers to move on illegal travellers as quickly as possible to avoid the horrendous costs of cleaning up after them

get the unemployed to collect litter

Improve town centre

You are never going to regenerate the town centre. Look at most town centres in the country. It's a place for the poorer people to go.

City centre is dead due to parking charges.

Reduce parking charges may improve the town

More frequent street cleaning

This is typical council speak/ jargon. Not sure what this encompasses.

Need more jobs and more affordable housing being built

Put pressure on Staffs Highways to improve the condition of our roads and pavements. We pay them enough.

Stop destroying historical tamworth

The general appearance of the south side of town is appalling. It's the first glimpse of the town many visitors see and gives a very poor impression of the town. Without the marvellous volunteers who litter pick it would look even worse! The weeds in the gutters and verges are terrible. The traffic islands are not planted and kept to the same standard as the town centre and the north side of town . We pay the same council tax wherever we live in Tamworth so why is this area overlooked

Stop Lichfield building round our borders, using our services and amenities free of charge. Get Lichfield to subsidise 'their' ratepayers using Tamworth services, doctors, dentists, schools etc

Town centre needs vast improvement

More housing in town centre and eatery's

Cut parking charges. It will bring more people into the town centre

Improve town centre as it looks grotty

From what I understand this belongs to Staffordshire County, but some of the roads are in very bad shape. Cost of parking puts people off visiting town centre

Tamworth council staff seem to want to destroy Tamworth rather than improve it moving the college into town centre the most stupidest idea ever thought off your about to destroy the last bit of town centre you've got left everyone had said the same thing and then you send out messages about tackling anti social behaviour so your basically setting up students cause if there classed as anti social behaviour can be removed from town centre and could ruin there education as it matters anyway there education is going to suffer majorly anyway where's all the facility's going to go where the football pitch's for sports can't just take over a field in town and expect people to stay off the grass no way just what you can't seek the college land and let another company build houses in tamworth 99% of Tamworth don't want the college moving even councillors who ain't seeing any payout for the investments or shareholders are disagreeing it's the most stupidest idea ever!!!

Believe up keep if tiwn n developments but not wasted on expense that's not needed in buildings

Remove the corrupt councilors

Town Centre needs more and better business opportunities. Lower rents & rates and make parking cheaper! No wonder everyone visits Ventura instead.

The majority of the problem areas should be covered by the Town Centre grant

Tamworth town centre is a ghost town for store fronts, outside of market days. Invest in local businesses and reduce the rates so that people Can open business in this town.

The castle grounds and immediate areas are immaculate however the surrounding streets, i.e Orchard St, Alfred Street aren't maintained well enough

Get more money, more improvements in roads and more investment from Staffs Council as Tamworth gets nowhere near the investment we should get. Staffs take a lot of Council Tax from Tamworth but we get very little in return, year on year. Therefore roads and infrastructure are getting worse year on year. The Tamworth Council should be more demanding of Staffs Council to get more investment.

Charge lower rents to commercial lets to attract more businesses into town centre

I own 4 businesses in Tamworth - sorry nobody, from the council since (*council officer name removed*) days brings business together and I cannot see how the council 'supports' business here. I was sponsored by the WA government on a business visa program and I have huge ideas cheap ideas for support for business. Business growth etc. Just nobody wants to change or listen.

Grants for voluntary organisations and charities

Don't know really. Ensure criteria is met. Be more selective. ctive .

More support for volunteers and groups

This should be advertised better

Yes agree

let them fundraise to a higher level

Huge investment needed especially Mental Health

Make applying easier. Good information to be given out

Offer less to charities.

Didn't TBC effectively 'evict' local charity organisations from running Upper Lodge by shop by the castle to run it at much increased prices for guess who... TBC

What do I as a resident see for this

Same old charities get it every year, others get ignored

Stop wasting money

could be cut by a quarter

Great if it's spread out across Tamworth. As someone living near to the M42, it's like the forgotten Zone up here.

What grants? These need to be advertised more clearly

Charge Correctly for services

Cut down

Pincher to resign

helpful but not necessary. other councils produce regular grant lists which voluntary groups can bid for instead....

Definitely

Review staffing structure reduce number of manager's

To do what?

If it's voluntary then it's free and they will raise funds through doing fundraisers themselves.

Ensure protocols for giving out funding are absolutely watertight

These are Not Charities they are business 's with payed employees

See reductions in CEO wage for so called charity

Times are too hard for these grants

Be selective

Enable better partnerships working across charities to share their resources where possible for raising money events. May be able to fund more charities to grow together and be less reliant on grants.

This needs reviewing. I have no problem with genuine chaities, but too much money is spent on vanity charities.

Scrutinise more thougherly

Stop wasting money

Put grants in fir theses not expect people to run them voluntarily

Remove the corrupt councilors

Waste of council money. Charity donations should come from Private sources not my taxes.

Ensure there are no duplications

Voluntary organisations get many grants from other businesses and organisations, those organisations will eventually take the work of your staff, it's happening very discreetly but that's how it works and everyone justifies it by using a different pot of money

Should be revised a lot of the money that should of gone to households went to foodbanks instead during the pandemic which was disgusting as people like myself no matter how much I'm struggling won't use a foodbank I'd rather starve the foodbanks are rubbish for people like me who had texture issues etc absolutely nonsense that we give out grants to charities when there business is a charity not a government funded service they should rely on donations not grants Grants should be given the people making the claims to get support of these charity's seems like the government depends on charity to much these days instead of giving help to people that need it they give it to a charity and the ceo ad other shareholders take shares off all that and you don't see the help come in

Charities are shutting down nationally due to poor funding, especially since COVID. Liaise with organisations such as Support Staffordshire to find ways to help this.

Need more support for local business and get rid of licencing officers as the new regime are brutal

Commissioning services from voluntary organisations and charities

Match to requirements of area.

This should be easy to access to see where our money is going

No

recheck what is actually needed

Good information and good access to obtain it

Buy less from charities

Can't comment - have bo knowledge

Such as??

unsure what this is

Voluntary services are ok but not sustainable.sticking plaster!!!!!!!!!!!!

Stop wasting money

could be cut by a quarter

So long as they are local.

Is this council charity?

Pincher to resign

CIC appear to have become what customer service at Marmion House was....

Review staffing structure reduce number of manager's

Voluntary means volunteers.

Not sure what these are or why they are needed

As above how can you buy from a charity,

Haven't a clue what this means.

Dont agree with this

Why buy in services from 'volunteers' ? Either provide the service or don't give it.

as above

This needs reviewing. I have no problem with using teh services of genuine chaities, but too much money is spent on vanity charities.

Not sure what this is.

Such as?

Waste of money

No people shouldn't have to rely on volunteers or voluntary sector

Remove the corrupt councilors

Should only be used if the council is unable to provide the services directly & more efficiently. Are these the most economical sources for the services?

Depends what for

I'd be interested to know what services you are buying in

Housing

Difficult to reduce but if not council housing, then fail to see how it costs/concerns the council unless it comes under planning. Unclear what is meant.

What does this entail?

Put people in who look after their property

Stop building so many houses we are so over crowded with not enough schools doctors or play areas

Tamworth used to be lovely with open fields and places to play now it's just shops and houses

STOP property developers building on land in Tamworth whereby its on the Lichfield border! Absolutely ludicrous...no infrastructure at all. Roads are gridlock! GP's stretched. We need a hospital!

Too many houses being built for lichfield

Non existent

Stop sub letting. Check and repair properties that are left empty for ages

concentrate on council houses not new builds.

How is this distributed it would be great to see a far more detailed narrative to how the budget is spent

How about more social housing and less private

Stop building so many houses so quickly you are wrecking this once lovely town . It increased traffic so much our carbon foot print must be high . Strain on doctors schools can't get appointments because of you . It's not Tamworth residents who are getting the housing it's people from other areas . This town will be gridlocked soon

what do you do for non council housing?

don't know what you need to do if it's not council housing

Stop building on our countryside

Stop wasting money

stop housing migrants

more landlords should be fine for not looking after the biuldings

Too many square boxes being built.

Whilst I understand the pressure to provide housing, there needs to be more consideration around infrastructure and access.

Charge Correctly for services

Stop selling council housing on right to buy. Tenancy should include clauses where once older children have left home people are to be moved into smaller homes

Not sure what you do here, but if it's new housing make sure the builders provide credible access to current roads, sufficient facilities that don't overload our current facilities

Pincher to resign

Why do our councillors agree and let Lichfield Council allow most of the green areas around Tamworth to be built on ?

Build social housing

Supporting young people who work to get a house!!!! We seem to be disciplined for working

pro energy efficiency measures

No more housing

Review staffing structure reduce number of manager's

Review people actually need income cap

Major improvements required to houses, regular maintenance checks done by council and faster repairs response.

Cut the homelessness committee. It's a waste of time. Put the resources into tackling sofa surfing instead.

We house our own British citizens to keep them off the streets Not immigrants.

Too many new developments popping up without correct infrastructure. Despite protests and petitions they always get the go ahead! Obviously some shady dealings behind the scenes which is one of the reasons the public do not trust the council.

You should have No involvement outside your remit

Council is full of liars when it comes to property. As an estate agent and trying to do my job it is a joke. Telling tenants not to leave until a court order when landlords are homeless themselves and causing more distress to tenants. Saw it at least 10 times this year!!!!!!!

Need more small sized accommodation, and emergency accommodation for the abused

Stop Lichfield sponging off Tamworth. Make services in Tamworth only available to Tamworth ratepayers

Stop building new houses and focus on services that all these new residents will need such as GPS etc is ok but seems that they bring there same old crap and ideas i mean whats the point

This needs reviewing. Why do we need to spend money on housing other than Council housing?

Charge a fee for accessing house extension projects upon completion ... similar to the building regs completion certificate

Get tenants to have pride in the area

Need more houses housing associations are taking over Tamworth and people have no choice but to go for these high rented property's all these new builds round Tamworth and none of them are council there all bromford and why is it when the council buys a property of a bankrupt company they don't charge the same rent as they charge there neighbours on council houses the exact same house being lived in just keep the rent the same as the housing associations there's property's in glascote you charging over £550 a month while you rent bigger property's from £397 a month makes no sense housing department is failing

Council should modernise bungalows and replace windows roofing tiles warmer homes needed

Make buying houses affordable for local working people

Remove the corrupt councilors

Apply the criteria more consistently. Review what is being given to home owners who take the risks when buying a house

Increase housing options. I can afford £140K mortgage, but this is virtually none of the market. Please, invest in new builds and subsidies.

This is a joke paying for a bloke to come and inspect a building that takes two seconds and for them to say no for absolutely no reason

Housing for Tamworth and armed services first not migrants

Housing advice, grants and homelessness

Improve take up of work to cut down on unemployment. Having an income would tend to reduce homelessness?

We need something for single men who are homeless, women and children mostly get help men find it so hard after relationship break down or when losing a job

Office based face to face

Stop making Tamworth a target area for undesirables, why do you encourage what amount to doss houses for Birmingham's needy.

Waste of time

More information, easy access for people to talk to

Create and build a homeless shelter instead of using hotels

Minimal

there is no help unless you are an addict, ex convict or from a different country.

As above

Stop giving unemployed grants.

tried this, no info given, all you get is basic email replies

these can be got from Citizens Advice, online or leaflet

Stop wasting money

Build more affordable properties to help low income families.

Especially around what is available

Important

Charge correctly for services

Yes, more for young families

Pincher to resign

needs to be upped. Lots asking councillors and MP for this advice because getting the advice is a challenge. No point telling people to mutual exchange or bid if there's little there. Consider schemes like RENTPLUS to kickstart?

Review staffing structure reduce number of managers

Letting council tenants have grants to put solar panels on their property

Homeless and upkeep only no grants

Tackle the cause, prevent it happening, educate people on how to make better choices, budget, start educating children/teenagers, give them the knowledge and skills that unfortunately not all parents pass on because they don't know any better either. Teach children that people like me can....not to think I can't, it doesn't apply to me, I never will like I believed growing up in poverty. Teach children you can do better, you can live and not just survive.

Important no one should be homeless.

Needs more to help improve the economy, efficiency and greenness of all council properties

Utilise existing services

we can all work no time for them, most of the time on drugs

stop putting people in hotel

Would help if you used the empty council building as a YMCA for the homeless so then the housing officers can help and support them also someone to teach tenants mainly young tenants on how to organise and pay bills a lot of young people get in difficult times have to go home less get a place of council but don't have a clue how to manage school and education services should teach financial and interested etc in schools but it fails young people it's mostly self taught and would help people not get into debt

Accommodations for our homeless should be found not for immigrants

More available housing for homeless people & families

Remove the corrupt councilors

Why give grants to homeowners?

Further funding and more adequate location for Citizens Advice

Worried about the number new people to area whether the services can cope.

Spend on are services and Tamworth people first

Business support and advice

What is provided?

Why should we pay for business support?

should pay more for help

reduce business rates and rent

There is plenty of support elsewhere.

Good information on websites and easy to access

Cut this, business advice is freely available on internet

As the town centre is nearly dead what are we getting for this

Why does the Council need to provide support to private businesses? presumably this information is available on the internet/nationally and doesn't need to have local input, so there is some saving here.

businesses are able to access their own advice

Yes needed!!! Support inconsistent!

Stop wasting money

I have a small business and would love premises and would love to rent premises from The council but cannot find where is available

only business who really need help

So long as its a Costa coffee, phone repair, fast food chain you'll get on just fine in this town. Absolutely no place for local, independent businesses.

There are other resources available for this

Leave it to the banks

Support need now to help

Pincher to resign

great but lets do more with ymca

Review staffing structure reduce number of manager's

Leave that to the government

Assistant available via tax liability.

Advise Yes , No support

I work in Birmingham nothing stated here

Business should pay a fee for help

This spending should be increased! Businesses are the lifeblood of our country.

Can't comment as it's essdntual to encourage business to keep jobs for people but a business should be self sufficient?

Investigate more

Scrap it !!! They get help from banks and citizens advice don't need no more help than that you don't help the normal human being as much

Local companies need support however small or large

More support for local business and policing when issues arise

Make businesses more affordable in the town to encourage more business to come in to Tamworth Town

Remove the corrupt councilors

Having outside businesses giving there advice and charging far to much for this.

Need more support

simply put cn I ask where this is? I have owned businesses in Tamworth since 2007. I own 4 busineeses in Tamworth - sorry nobody, from the council since (Council officer name repmoved) brings business together and I cannot see how the council 'supports' business here. I was sponsored by the WA government on a business visa program and I have huge ideas cheap ideas for support for business. Business growth etc. Just nobody wants to change or listen.

Improves access to information/customer services

Don't see how spending could be reduced here? Raise profile of info/customer services with newsletters? Emails? Street information boards ? Local radio plugs??

Return to face to face access with your staff

Have it open to public

Needs to be an office setting, face to face

you should consider a tamworth reidenst magazine as this would improve communcations to all resedents and businesses as not all residents have access to the internet to catch up on the work you do. This could be self funded by advertisments and placed in Supermarkets for residents to pick up when they go shopping. pick up

Weekly/monthly news letters

Remove front desks and go digital

People need face to face appointments.

Remember not everyone has a computer. Letters giving out contact numbers etc

It's all on the website, didn't need to be subsidised

Stop people working from home

If you aren't on Internet or buy the woeful Tamworth Herald there is little,or no access to information our council is still closed and our cab office is hard to get intouch with so this is also appalling.

Wouldn't know where to start

Go digital

Improve the website so that more queries are handled through it

Manning the office, answering the phones in under 20 mins would be a start. If all still seem to work from home, why not change the shift pattern to include earlier start and later finishes and weekends, to truly support residence

leaflets, boards etc in the library or actuallly open for face to face

Ridiculous amount of money being spent on this.

Open a proper council HQ

Don't spend a lot of money, no one yses

Have an office for people to go to

Stop wasting money

When posting on social media at least reply to comments. Ignoring them turns people away

most ppl get info off social media need to get a fb page that is regularly updated

this could be better

Can't believe how much is wasted on this. Why can't you just open an office again?

Especially for the growing elderly population

Computerise

Run drops center for people who can't access the Internet. Maybe in the library.

Where do people get access to face to face now that your not in marmion house ? I've not personally needed to ask anything as can look on your website but not everyone has access or us computer literate

Open a front desk service again

Pincher to resign

People must be able to speak to council face to face or telephone the computer is not always an option for many residents

does this mean face to face? yes bring it back..Suggest the Bon Marche shop as a small base. Central, a step away from town hall. fast access to banks or support services for those who need them.

Definitely need more services

Review staffing structure reduce number of manager's

Information is rubbish only ever find out what's happening after the event

sack Pincher !!

Need an office

This is a big open book so more specification required before I answer this question.

Improve TBC website - information is not very detailed or informative and is not updated regularly

If you need to know you ask one stop shop

The town needs a place for it people to speak to the tbc and access its services have you tried getting some one help from a real person not every one has the internet

Keep information available in places like the library that's free and accessible to all people, espicially older people who may not have the internet/people to ask

Again Why? £880000... really?

I am personally able to obtain information via the internet etc. regarding Council Services but I wonder if with the closure of Marmion House, the more aged or less "tech savvy" might now be at a disadvantage in the long term.

Could be on website

Knowing where they are based would be a good start.

Web site needs improving. Why do I have to contact Lichfield or Stafford for services that tbc used to deal with

While it is possible to contact TBC by phone matters concerning SCC can only be addressed via email and rarely is it possible to get a reaction to matters that concern Tamworth eg. roads, road signage

Improve website

try sorting out the roads its a disgrace i could sort it all in minutes

Get an office open where people can get face to face advice

Reduce this we all know where to find the information we don't need to pay more council tax it's ridiculous as it is

Open Marmion House to the public, or AT LEAST give us a smaller office somewhere in the town centre

Less use of digital services more face to face.

DONT DO EVERYTHING ONLINE. Not every one can

I'm shocked at the amount spent on this, it's non existent!!

the customer service helpline isn't working, need to coinsider opening an access point where various departments can meet the public IN PERSON

Open the council offices,

We moved here in March 2022 and we had to wait months on end until our council tax arrived. By the time it arrived the yearly some was split into 9 months. This could have been dealt more quickly

Increase face to face contact in council buildings

Cost of this seems excessively high compared to other spends

People who work on those should know what they're talking about ..not be fobbed off with I'll let you know!

The budget for this is significant compared to most of the other areas - is such a high figure really necessary in terms of council priorities?

Remove the corrupt councilors

Quicker answering the phones

We should have a permanent customer facing reception area , for people to have face to face contact especially for older people

More accessible customer services facilities, not everybody is able to use computers and need a place people can call in to report issues

Need to promote Tamworth better and have councillors who are not in bed with house builder or companies as it is conflict of interest

I think you only had to look at the initial events for the commonwealth and emailing the council for clarification at one of the events and being given 3 different pieces of info and talking to others the same experience - you could see some were not supported as such conflicting info and no advertising (bingo lingo) terribly represented nobody knew about it and it was word of mouth that sold the tickets. The assembly rooms unless you sign up not much publicity for a great venue. Too many music events not enough theatre and comedy.
