



Borough of Tamworth

Marmion House,  
Lichfield Street, Tamworth,  
Staffordshire B79 7BZ.

Enquiries: 01827 709 709  
Facsimile: 01827 709 271

## HEALTH AND WELLBEING SCRUTINY COMMITTEE

21 March 2022

Dear Councillor

A Meeting of the Health and Wellbeing Scrutiny Committee will be held in **Council Chamber, Marmion House, Lichfield Street, Tamworth, B79 7BZ on Tuesday, 29th March, 2022 at 6.00 pm.** Members of the Committee are requested to attend.

Yours faithfully

A handwritten signature in black ink, appearing to be 'A. B.', followed by a long horizontal line extending to the right.

**Chief Executive**

### A G E N D A

#### NON CONFIDENTIAL

- 1 **Apologies for Absence**
- 2 **Minutes of the Previous Meeting (Pages 5 - 12)**
- 3 **Declarations of Interest**

*To receive any declarations of Members' interests (personal and/or personal and prejudicial) in any matters which are to be considered at this meeting.*

*When Members are declaring a personal interest or personal and prejudicial interest in respect of which they have dispensation, they should specify the nature of such interest. Members should leave the room if they have a personal and prejudicial interest in respect of which they do not have a dispensation.*

**4 Update from the Chair**

**5 Responses to Reports of the Health & Wellbeing Scrutiny Committee**

*(Update on responses to the Reports of the Health & Wellbeing Scrutiny Committee)*

**6 Consideration of matters referred to the Health & Wellbeing Scrutiny Committee from Cabinet or Council**

*(Discussion item)*

**7 Safeguarding Children and Adults at risk of abuse report (Pages 13 - 22)**

*(Report of the Portfolio Holder for the Voluntary Sector, Evening economy, Town centre and Community Safety)*

**8 Update on health related matters considered by Staffordshire County Council (Pages 23 - 24)**

*(To receive the Digest from Staffordshire County Council's Health and Care Overview and Scrutiny Committee and an update from County Councillor T Jay)*

**9 Forward Plan**

*Please see the link to the Forward Plan:*

<http://democracy.tamworth.gov.uk/mgListPlans.aspx?RPId=120&RD=0&bcr=1>

**10 Draft Annual Report of the Health & Wellbeing Scrutiny Committee for 2021-22 (Pages 25 - 36)**

*(Report of the Chair of the Committee)*

**11 Health & Wellbeing Scrutiny Work Plan - 2021/22 (Pages 37 - 40)**

*To consider items for 2021/22 Health & Wellbeing Scrutiny Committee Work Plan*

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### **Access arrangements**

*If you have any particular access requirements when attending the meeting, please contact Democratic Services on 01827 709267 or e-mail [democratic-services@tamworth.gov.uk](mailto:democratic-services@tamworth.gov.uk). We can then endeavour to ensure that any particular requirements you may have are catered for.*

### **Filming of Meetings**

*The public part of this meeting may be filmed and broadcast. Please refer to the Council's Protocol on Filming, Videoing, Photography and Audio Recording at Council meetings which can be found [here](#) for further information.*

*If a member of the public is particularly concerned about being filmed, please contact a member of Democratic Services before selecting a seat.*

### **FAQs**

*For further information about the Council's Committee arrangements please see the FAQ page [here](#)*

To Councillors: R Claymore, D Maycock, D Cook, M J Greatorex, J Harper, J Jones, S Peple, R Rogers, J Wade, Dr S Peple and County Councillor T Jay

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**MINUTES OF A MEETING OF THE  
HEALTH AND WELLBEING SCRUTINY  
COMMITTEE  
HELD ON 25th JANUARY 2022**

PRESENT: Councillor R Claymore (Chair), Councillors D Maycock, M J Greatorex, J Harper, S Peale, R Rogers and J Wade

The following officers were present: Sarah McGrandle (Assistant Director Operations and Leisure), Tina Mustafa (Assistant Director Neighbourhoods), Paul Weston (Assistant Director Assets), Zoe Wolicki (Assistant Director People), Linda Ram (Public Relations Manager) and Tracey Pointon (Legal Admin & Democratic Services Manager)

Guest: Upkar Jheeta, Head of Primary Care Development, Midlands Partnership Foundation Trust

**52 APOLOGIES FOR ABSENCE**

There were no apologies for absence

**53 MINUTES OF THE PREVIOUS MEETING**

The minutes of the meeting held on 30<sup>th</sup> November 2021 were approved as a correct record

*(Moved by Councillor D Maycock and seconded by Councillor J Harper)*

**54 DECLARATIONS OF INTEREST**

There were no declarations of interest.

**55 UPDATE FROM MIDLANDS PARTNERSHIP FOUNDATION TRUST**

The Chair welcomed the guests who were attending this meeting from Midlands Partnership Foundation Trust (MPFT) as requested by the Committee; Upkar Jheeta, Head of Primary Care Development also officers from Tamworth Borough Council Jo Sands, Assistant Director Partnerships and Linda Ram, Public Relations Manager.

Upkar updated on progress that has been made since the last update on 23rd September 2021. Co-produced a model with service users which looks at a whole spectrum of need. It is known from previous experiences that people fall in between the gaps of provision so the model that has been created as overlapping that prevents that gap in provision.

A series of Tender opportunities have now been launched for local organisations to bid for, around helping to support individuals to navigate through health services and also to help with some of the gaps in commissioning. Services out for tender:

- Housing in partnership with Tamworth Borough Council and local housing providers
- Also out for tender Financial Wellbeing, helping individuals to maximise benefits and help to reduce debt
- Life style service specifically for people suffering with severe mental health issues for a bespoke service for individual needs
- Future Focus – to look at local communities providing re-integration back into communities after clinical intervention giving local support. Hoping to have local service providers in place by April 2022.

## **Communications**

Working with TBC to look at opportunities to create awareness around the transformation. At the last meeting innovations that are in place were discussed including, a Communications Officer to focus on how you make people aware of the transformation and make people aware of some of the work that is ongoing.

MPFT is also working in collaboration with Tamworth Borough Council, prompting events on social media platforms initially and developing further in terms of collaboration about joint marketing opportunities. Also discussed communication with any other stakeholders throughout Tamworth Borough Council partnerships and as a Council we will support MPFT to get the message out.

Now moved to a neighbourhood team that covers Tamworth, Lichfield and Burntwood and looking to enhance the team through additional voluntary sector services and it has been progressed to having a local presence.

The Committee sought clarification on the following:

- Committee were concerned that individuals with mental health issues were not having sight of the correct information contact., A piece of work has been commissioned on Health Literacy, and a style guide is being produced to help make sure the information is accessible and easy to read. Before any more literature is produced about the transformation and about how the service is going to change the style guide will mean it will be accessible for all.
- A mental health help line is open 24 hours a day 7 days a week, which is accessible to anyone with a mental health concern this number is

constantly promoted by the trust and voluntary sector organisations. The support has been enhanced to cover other support networks including financial support worker and substance misuse worker to offer extra support. Linda Ram will forward the number to Councillors

- Confirmed that money has been ring fenced to be allocated to the voluntary sector. Also exploring the opportunity of grants for local organisations that may not have the infrastructure to bid for money but are doing excellent work in terms of engagement and there may be opportunities to bid for grant funding over 3 years of the transformation. Commissioned services which should go live in April
- Are Tamworth based organisations involved? A light touch procurement system has been created called - Dynamic Procurement and local providers have been invited to register. It gives some small local groups the opportunity to bid for funding. Work has been ongoing with Support Staffordshire and their website is available to view providers. Tamworth Borough Council are also carrying out a piece of work looking at mapping out smaller local groups who may benefit from this support.

Resolved That

The Committee recommend to Cabinet to consider the feasibility of producing 'wellbeing portal' on Tamworth Borough Council website linked to MPFT Communications Team.

*(Moved by Councillor D Maycock and seconded by Councillor S People)*

## 56 RESET & RECOVERY

The Chair welcomed the Assistant Director, Neighbourhoods who gave an overview of the Recovery & Reset Programme to date. The work streams for the Health & Wellbeing Committee to discuss are:

Smart working

Customer Offer

Third Sector and Vulnerability Strategy

Assistant Director – People provided an update on the customer offer project there are four key work streams.

- Service Delivery
- Digital transformation - how we can deliver our services whilst ensuring our most vulnerable customers are supported.
- The environment where the service is delivered from
- Consultation and engagement strand with residents, staff, partners and elected members

The principle around the offer is that it is a portable service. The service can be delivered at any suitable venue. Committed to 5 days a week in the Town Centre with drop in service without appointment, to ensure vulnerable customers are retaining the face to face service.

The community engagement purpose is to get some generic feedback regarding Customer services pre, during and post pandemic and testing data that has been collated. Also getting feedback on an updated complaints policy.

A co-located back office with a town centre reception is the most efficient option. Focusing on digital acceleration. Committed to working with the community to enable them to get better with digital interaction. Constantly reviewing services. At the moment there is a face to face customer offer at the Assembly Rooms customer sign posting service. Signage as been improved following feedback from members for the services that are being providing. Also working with the CIC Together who can sign post customers. Aware there is a risk with using the commercial operation of the Assembly Rooms and the complex needs of some vulnerable customers, continuing to collect data and monitor the impact on the Assembly rooms.

The Offer 2022-2023 will be presented to Cabinet on 7<sup>th</sup> April and the longer term options will be developed in line with the Cabinet decision around the building utilization.

Working closely with agencies who are dealing with vulnerable residents and those and the organisations are assisting with the trial of the community engagement.

Committee sought clarity on the following

What is the current arrangement that is in place if people have sensitive business to discuss at the Assembly Rooms? It is a sign posting service depending on the nature of the enquiry. Vulnerable customers do have appointments to discuss sensitive queries.

Requested a breakdown of the types of queries that are presented. Council tax queries completing housing forms but has been very limited. This is a short term service that is running to April.

Head of Customer Experience meets with CIC every week to get an update on the types of enquiries that are being received and advises where these queries can be sign posted.



## **Smart Working**

Assistant Director – People provided an update on the smart working stream. The recommendation taken to full Council in August was that the Council would adopt the principles of smart working recognising it was an enabler to decommissioning Marmion House and deliver a more tailored customer offer. Every role as been designated into three categories  
43% designated as home workers  
22 % designated as Hybrid  
36.4% staff designated as site workers.  
Now under formal consultation. All staff have an opportunity to appeal.

Committee sought clarity on the following:

A new Health and Safety Policy is to be implemented for Officers working from home. The homeworking allowance will contribute to broad band and utilities costs.

Members were concerned of higher stress and mental health issues through staff working from home. There has been a reduction in sickness absence during the pandemic. Staff are encouraged to talk to each other through teams meetings, one to one meetings on a weekly basis and monthly face to face meetings.

Members asked if there were email protocols in the time taken in answering email queries. Part of the organisational development strategy will include further details.

## **Third Sector & Vulnerability Offer**

Update from Assistant Director – Partnerships, this was accelerated through Covid pandemic and the work with the voluntary sector is still ongoing. At the beginning of the pandemic a piece of work was commissioned around looking at vulnerability and what TBC had direct impact on and what other things affected people's vulnerability.

Vulnerability streams continuing

Age

Financial & Wellbeing

Mental Health

Homelessness Services

Housing Services

The vulnerability project has helped identify people that were not accessing any services before the pandemic. Now looking to model the service linked to SMART Working.

Also looking at adopting a voluntary sector pledge with Support Staffordshire to look at how the voluntary sector could have a voice currently in talks with the Portfolio Holder and looking to take this to Cabinet.

RESOLVED: That

Cabinet consider another location other than that of the Assembly Rooms for interim front of house customer services as quickly as possible.

*(Moved by Councillor J Harper and seconded by Councillor M Greateorex)*

## 57 OPEN SPACES & OUTDOOR LEISURE UPDATE

Update from Sarah Mcgrandle Assistant Director – Operations & Leisure

**Leisure Services Tender** – after failing to receive any returns the 8 companies who had expressed an interest were contacted and the project implementation document documentation and the project plan was updated and went back out to tender and are currently in negotiations with one company this includes Plain Pitches Assessment the Open Spaces Assessment and the Indoor and Outdoor Sports Pitches feasibility

### **Queens Platinum Jubilee Celebrations**

Proposed plan of Celebrations

- Beacon Lighting Event
- Platinum Path – Celebrating the 8 decades of the reign of Queen Elizabeth
- Street parties, big Lunch in the Castle Grounds.

Tamworth in Bloom is back and the floral displays will be supporting the Queens Jubilee and the Commonwealth Games.

### **Amington Community Woodland**

A large piece of open space to be built into the nature park, part of the planned proposals when the Golf course was sold. Funded with Section 106 funding and agreed at Cabinet in February 2019 but was held up due to the pandemic. A report went back to Cabinet in January to refresh the timeline and funding. A name change has been proposed and accepted, it will now be called Amington Nature Park.

It was confirmed that funding for maintenance will be provided by the 106 agreement for the first 10 years.

## 58 UPDATE FROM THE CHAIR

Motions without notice rule 4.13

Interruption of the meeting rule 4.9.1

**RESOLVED** That;

The meeting will continue till 9pm

*(Moved by Councillor R Claymore and seconded by Councillor D Maycock)*

Chair updated on attending an online course with the LGA on Effective Scrutiny. If anyone would like any other information contact the Chair or Vice Chair who will forward slides and information that was extremely useful.

An email has been forwarded to members regarding Health & Wellbeing Board Strategy Consultation, the Chair will forward further details.

**59 RESPONSES TO REPORTS OF THE HEALTH & WELLBEING SCRUTINY COMMITTEE**

The following Recommendation was delivered to Cabinet on 16<sup>th</sup> December

that the Committee recommend to Cabinet that Cabinet's attention be drawn to mental health service delivery in Tamworth and request that Cabinet make it a priority for their time and concern.

*(Moved by Councillor Dr S Peuple and seconded by Councillor P Brindley)*

Cabinet agreed to hold the recommendation in abeyance following feedback of Staffordshire County Council's position in terms of Health in Every Policy discussion and invite the Committee back to a later Cabinet for a further discussion

**60 CONSIDERATION OF MATTERS REFERRED TO THE HEALTH & WELLBEING SCRUTINY COMMITTEE FROM CABINET OR COUNCIL**

None

**61 UPDATE ON HEALTH RELATED MATTERS CONSIDERED BY STAFFORDSHIRE COUNTY COUNCIL**

Written update was attached to the agenda which provides an overview of the two Staffs County meetings attended by Cllr D Maycock 29<sup>th</sup> November and 13<sup>th</sup> December

Chair to email the date for the Wider Determinants of Health session to be held at County

Chair of Staffordshire County Council Health & Care Overview Scrutiny Committee stated he would help with the communications between the practices involved with the CCG and Cllr D Maycock is still waiting for a response

The Committee requested that the Chair speaks to the County Councillor for Health around attendance at the Health & Wellbeing Committee.

**62 FORWARD PLAN**

No additional items were identified from the Forward Plan at this time

**63 HEALTH & WELLBEING SCRUTINY WORK PLAN - 2021/22**

Committee considered the Work Plan Added an update on the Reset & Recovery work streams for the 29<sup>th</sup> March meeting

**64 EXCLUSION OF THE PRESS AND PUBLIC**

RESOLVED: That members of the press and public be now excluded from the meeting during consideration of the following item on the grounds that the business involves the likely disclosure of exempt information as defined in Paragraph 3 of Part 1 of Schedule 12A to the Local Government Act 1972 (as amended).

*(Moved by Councillor R Claymore and seconded by Councillor D Maycock)*

**65 DELIVERY OF DISABLED FACILITIES GRANTS**

RESOLVED that the recommendations within the Report be approved.

*(Moved by Councillor R Claymore and seconded by Councillor Dr. S Peaple)*

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Chair

## HEALTH AND WELLBEING SCRUTINY COMMITTEE

TUESDAY 29 MARCH 2022

### REPORT OF THE PORTFOLIO HOLDER FOR VOLUNTARY SECTOR, TOWN CENTRE, EVENING ECONOMY AND COMMUNITY SAFETY

#### SAFEGUARDING CHILDREN AND ADULTS AT RISK OF ABUSE REPORT

#### EXEMPT INFORMATION

None

#### PURPOSE

The purpose of the report is to provide a biannual safeguarding update to the Health and Wellbeing Scrutiny Committee.

#### RECOMMENDATIONS

**That members:**

**Review the report and raise any questions in relation to the content with the Assistant Director Partnerships in collaboration with the Portfolio Holder for Voluntary sector, Town centre, Evening economy and Community Safety, and thereafter endorse.**

#### EXECUTIVE SUMMARY

Tamworth Borough Council has a legal responsibility to safeguard children and adults with care and support needs from abuse and neglect. The safeguarding children and adults at risk of abuse and neglect policy and procedure provides a framework for safeguarding, and demonstrates the council's commitment to safeguard children and adults at risk.

Safeguarding is integrated into the day-to-day operations of the council. The council responds to all safeguarding concerns raised in line with the safeguarding procedure. Reporting of concerns is fundamental in ensuring that children and adults at risk receive the necessary support to safeguard and promote their welfare.

The following information provides an overview of the number of safeguarding referrals received and an update on the safeguarding work that has taken place since the last update provided to the committee on the 19th October 2021.

## Safeguarding Statistics

The number of safeguarding concerns referred via the council's safeguarding reporting procedure for the date period 1<sup>st</sup> April 2021 to 16<sup>th</sup> March 2022 are detailed in the table below:

Referral type	Quarter 1	Quarter 2	Quarter 3	Quarter 4 As of 16/03/22	Total
Child referrals	3	9	5	5	22
Adult referrals	5	9	18	5	37
Total combined referrals	8	18	23	10	59

Table 1: Safeguarding concerns raised by staff 2021-22

Miscellaneous	Quarter 1	Quarter 2	Quarter 3	Quarter 4	Total
	0	3	2	10	15

Referrals continue to be received from a wide range of council staff including, customer service officers, housing solutions officers, tenancy sustainment officers, sheltered housing managers, private sector housing officers and members.

The miscellaneous covers referrals that come through mainly the council enquires along with outside agencies such as Wates and Engie. Quarterly meetings take place for updates with the 2 contractors to make sure that we can offer support and advice and any new updates needed.

A quarterly and yearly overview of safeguarding referrals is attached at Appendix 1.

### Safeguarding children and adults at risk policy and procedure

The safeguarding policy and procedure has been reviewed, updated and circulated to staff via Astute. Guidance for staff in responding to individuals threatening suicide has been embedded within the safeguarding policy. A number of briefing sessions introducing the guidance to frontline staff have been delivered and will be repeated again this year with the new children's services updates from First Response to Staffordshire's Children's Advice and Support have also be added.

As part of the safeguarding board I have been part of a task and finish group working with a range of agencies to look at updating the Early Help Strategy.

- Identify children and families who would benefit from Early Help.
- Consider initiating an assessment of the need for Early Help.
- Provide targeted Early Help services to address the assessed needs of a child and their family which focuses on activity to significantly improve the outcomes for the child.

Early Help requires all those who come into contact with children and families, including those in universal services to understand their role in identifying emerging problems and potential unmet need.

### Safeguarding Training

Level 1 safeguarding training is delivered to staff/members via eLearning or face-to-face sessions (due to current restrictions face-to-face sessions are still being

delivered via Microsoft Teams). 2021-22 has seen the development and rollout of safeguarding eLearning modules to staff and members. Through Staffordshire Safeguarding Children's Board, offering a variety of training levels and conference events around Neglect and Child Sexual Exploitation. Level 1 safeguarding training must be refreshed every 3 years and is delivered as a rolling programme.

Level 2 safeguarding children training is delivered by the Staffordshire Safeguarding Children Board (SSCB) training team. Staffing roles that require this enhanced level of training have been identified and officers requested to complete this training. The training is delivered via Microsoft Teams and 7 officers attended the training from June- March 2021-22.

Level 3 safeguarding children training provides subject specific training courses. Appropriate staff are encouraged to attend courses to gain better understanding of the subject area and improve practice; the Partnership Vulnerability Officer has been working with managers to identify relevant safeguarding courses that will support staff in their job role.

Level 4 specialist training i.e. Designated Safeguarding Lead training. This training is specifically for individuals with operational responsibility for receiving concerns about the safety and welfare of children and young people, and who make decisions about what action needs to be taken. The Assistant Director Partnerships attended the training in the last quarter of 2020-21. This is to be updated every 2 years.

### **Taxi driver safeguarding training**

The new Partnership Vulnerability Officer has continued to work with the licensing team to deliver a safeguarding awareness around Child Sexual Exploitation, Trafficking and Modern day slavery training course for taxi drivers. The safeguarding training course is delivered through Microsoft teams and co-ordinated with the support from the licensing officers. We are now also looking at face to face training as the restrictions lift.

### **Adult Safeguarding Board**

We are still an active member with information received in regards to updates and events. The Adult Safeguarding Board along with Voice of Hope has put together a practitioner's forum on Modern Slavery, which officers attended.

### **Modern Slavery**

Modern Slavery refers to the offences of human trafficking, slavery, servitude, and forced or compulsory labour. This can then be considered as five sub threats: sexual exploitation of adults; trafficking of adults into conditions of labour exploitation; trafficking of adults into conditions of criminal exploitation; trafficking of minors into conditions of sexual, criminal or labour exploitation; and other forms of exploitation. Staffordshire has seen a gradual increase in the reporting of Modern Slavery which is in line with the national picture.

This is continued within our Partnership below:

- The publication of Modern Slavery and Human Trafficking Statement [Safeguarding | Tamworth Borough Council](#)
- Staff training to identify threat and risks including partners duty as a First Responder

- Inclusion of Modern Slavery within safeguarding policies
- Attendance at County tactical meetings with Staffordshire Police to identify hotspot areas and emerging trends
- Joint Partnership operations at targeted premises where appropriate
- Information on the Council's webpages on modern slavery and the National Referral Mechanism [National referral mechanism guidance: adult \(England and Wales\) - GOV.UK \(www.gov.uk\)](https://www.gov.uk/government/uploads/system/uploads/attachment_data/file/682222/nrm-guidance-adult-england-and-wales.pdf)

## **Community Safety**

The Partnerships team arranged a community safety seminar with Councillors around Community safety agendas for Tamworth.

Ben Adams, the Staffordshire Commissioner for Police Fire and Crime came along with the Chief Inspector and Business crime Reduction Partnership manager. Staffordshire Police also attended giving Members the opportunity to understand work going on across the partnership

## **Contextual Safeguarding**

As well as threats to the welfare of children from within their families, children may be vulnerable to abuse or exploitation from outside their families. These extra-familial threats might arise at school and other educational establishments, from within peer groups, or more widely from within the wider community and/or online. These threats can take a variety of different forms and children can be vulnerable to multiple threats, including: exploitation by criminal gangs and organised crime groups such as county lines; trafficking; online abuse; teenage relationship abuse; sexual exploitation and the influences of extremism leading to radicalisation. Extremist groups make use of the internet to radicalise and recruit and to promote extremist materials. Any potential harmful effects to individuals identified as vulnerable to extremist ideologies or being drawn into terrorism should also be considered (Working Together to Safeguard Children 2018).

The Multi Agency Child Exploitation Panel (MACE) is the forum for safeguarding children at risk of exploitation within a partnership arena. MACE meetings take place bi-monthly, the Partnership Vulnerability Officer attends and contributes to this meeting. The partnership team are currently working with the Staffordshire County Council Families First Child Exploitation Coordinator, to explore how the council can strengthen current partnership working arrangements to prevent child exploitation, and improve outcomes for vulnerable children and young people.

The following projects are currently being delivered to provide additional support to vulnerable children and young people.

### **Sapling Project**

The Sapling Project supports young people in the 7-11-year-old age group who are at risk of being excluded from education, via direct / targeted work with the young person and their family.

### **Vulnerable Adolescence Support Programme (VASP)**



The Vulnerable Adolescence Support Programme, delivered through a whole family approach, enables young people and their families to “own their own road to change” through the development of resilience which is empowered by networks of support within the family, education and the community.

We are also a member the NWG network. NWG is a charitable organisation formed as a UK network of over 14,500 practitioners who disseminate information down through their services, to professionals working on the issue of child exploitation (CE) and trafficking within the UK. They offer support, guidance and raise the profile, provide updates, training, share national developments, influence the development of national and local policy informed by practice.

## **Prevent**

Prevent’ is part of the government’s overall counter-terrorism strategy which is called CONTEST. The aim of Prevent is to reduce the threat from terrorism by stopping people becoming terrorists or supporting terrorism.

The Prevent strategy has three specific objectives:

1. Respond to the ideological challenge of terrorism and the threat we face from those who promote it
2. Prevent people from being drawn into terrorism and ensure they are given appropriate advice and support
3. Work with sectors and institutions where there are risks of radicalisation.

The Assistant Director Partnerships is the district council representative on the County Prevent Board. The Prevent audit has been completed and returned to the Board. The Assistant Director Partnerships along with the Vulnerability Officer will continue to review the current Prevent work stream and develop an action plan in response to audit findings.

## **Tamworth Vulnerability Partnership (TVP)**

The Partnership Vulnerability Officer, Community Partnership Manager, Assistant Director for Partnerships and the Tamworth Harm Reduction Hub Sergeant have reviewed the terms of reference and governance arrangements for the TVP.

The weekly partnership meeting continues to be well attended by representatives from statutory organisations. The partnership provides a joined-up response to vulnerability within the community and endeavours to provide help at the earliest opportunity to improve outcomes for vulnerable people.

Vulnerable Persons and Contextual Safeguarding (including Drugs, Alcohol and Mental Health) remains a priority for the Tamworth Community Safety Partnership.

We have also added youth ASB cases to the partnership to discuss issues on anti-social behaviour with the representatives and established good links with youth offending team.

## **RESOURCE IMPLICATIONS**

There are no immediate financial implications arising from this report. The cost of

training and materials will be met from existing budgets.

## **LEGAL/RISK IMPLICATIONS BACKGROUND**

The Safeguarding Children and Adults at Risk of Abuse and Neglect Policy has been risk assessed and no significant risks exist. From a legal perspective the authority is meeting its expectations and requirements in relation to vulnerable children and adults at risk.

## **SUSTAINABILITY IMPLICATIONS**

The policy and staff in this important service will continue to operate locally and in conjunction with partners to sustain the levels of support, training and guidance required.

## **BACKGROUND INFORMATION**

Tamworth Borough Council has both a legal and moral duty to protect children and adults at risk from harm and abuse. The Children Act 1989 and 2004 along with the associated government statutory guidance sets out our legal responsibilities for protecting children. The Care Act 2014 along with associated statutory guidance recognises and reinforces that organisations make a significant contribution to adult safeguarding.

## **REPORT AUTHOR**

Jackie Hodgkinson  
Partnership Vulnerability Officer

## **LIST OF BACKGROUND PAPERS**

[Children Act 1989](#)

[Children Act 2004](#)

[Working Together to Safeguard Children 2018](#)

[Care Act Statutory Guidance](#)

## **APPENDICES**

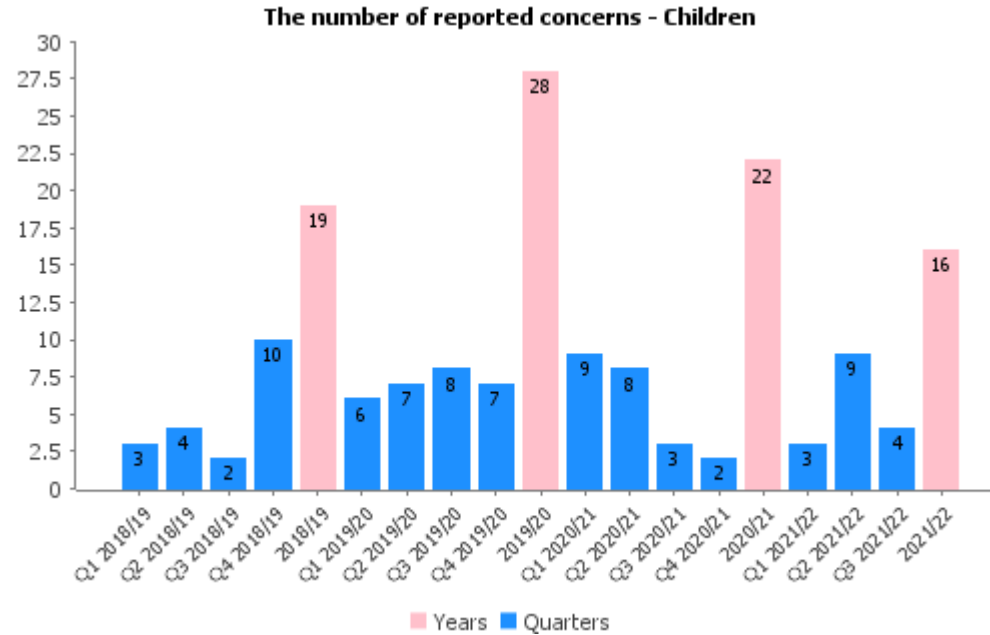
Appendix 1 Safeguarding referral overview

# Safeguarding Performance Indicators

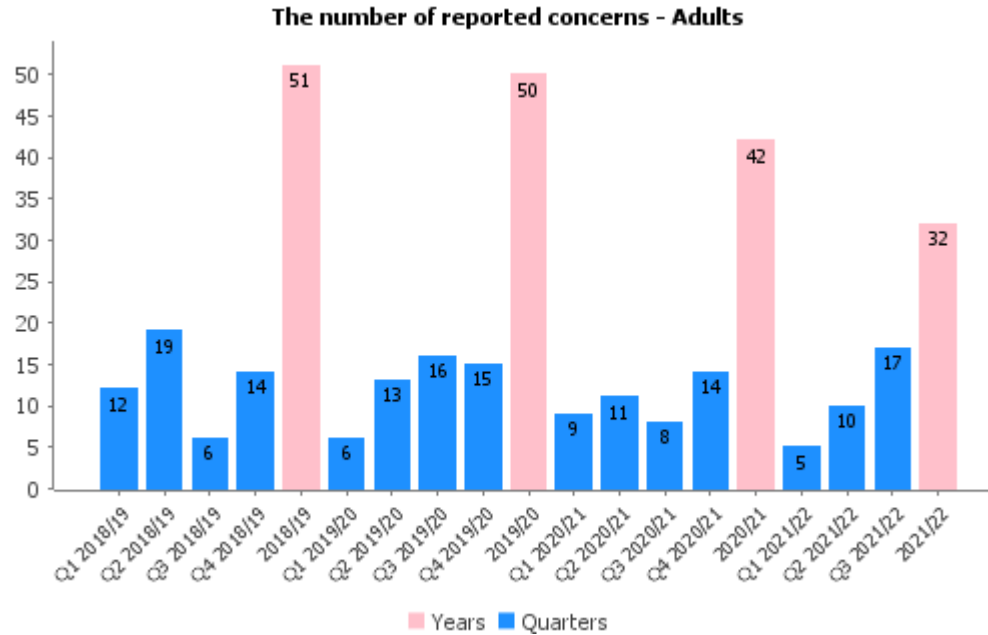
Generated on: 16 March 2022

Performance Indicator	Trend Chart
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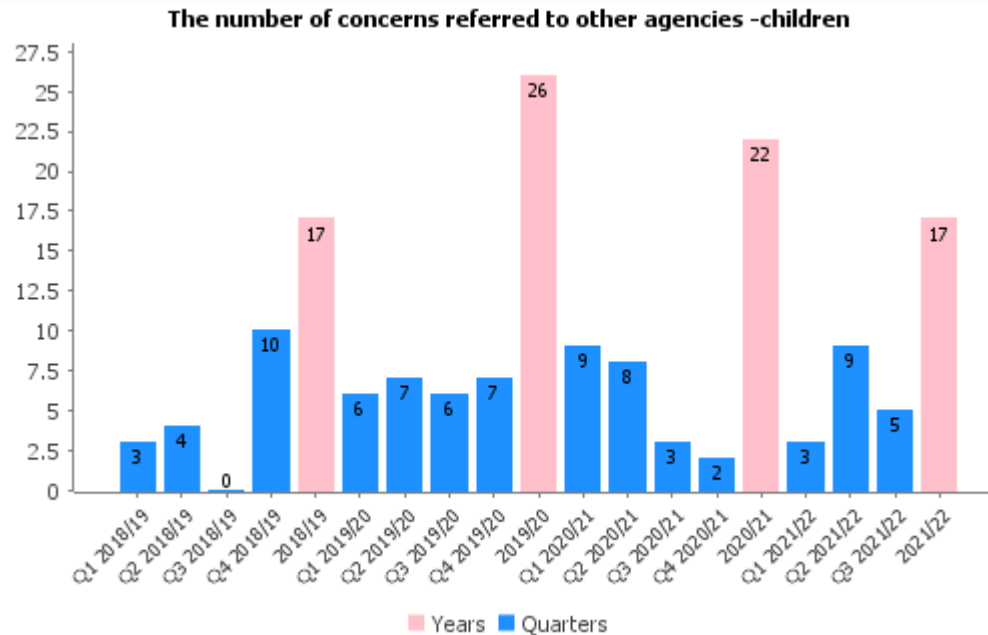
The number of reported concerns - Children



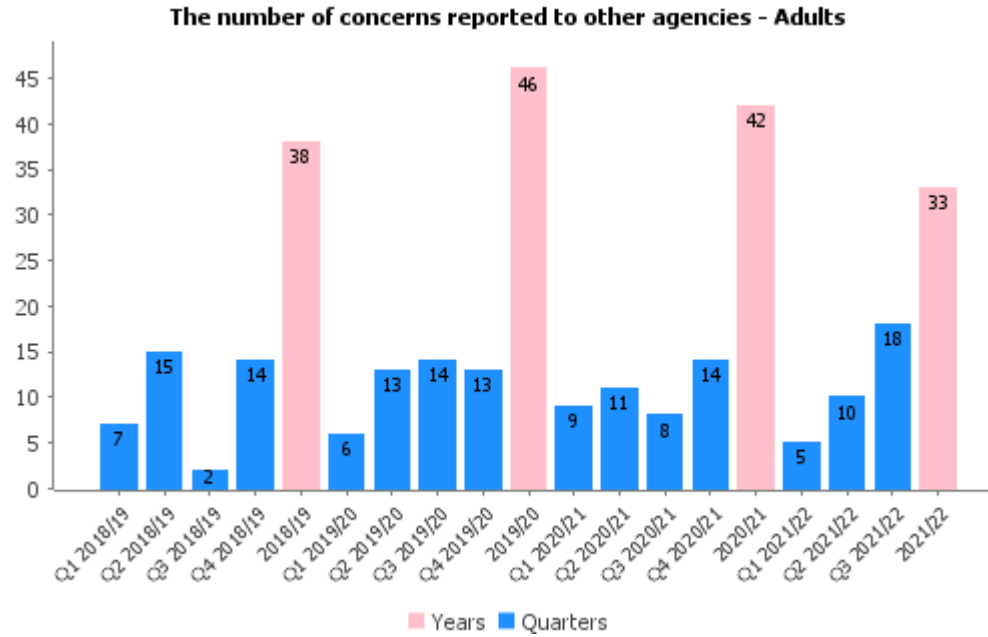
The number of reported concerns - Adults



The number of concerns referred to other agencies - children



The number of concerns reported to other agencies - Adults



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**Health and Care Overview and Scrutiny Committee**  
**Monday 31 January 2022**  
**District/Borough Digest**

Under the Health Scrutiny Code of Joint Working with District and Borough Councils, Authorities have undertaken to keep relevant Partners informed of their consideration of health matters having regard to the general working principle of co-operation and the need to ensure a co-ordinated Staffordshire approach. Therefore, the following is a summary of the business transacted at the meeting of the Health and Care Overview and Scrutiny Committee held on Monday 31 January 2022 - links to Agenda and reports pack:

<https://moderngov.staffordshire.gov.uk/ieListDocuments.aspx?CIId=871&MIId=13460>

The webcast of the meeting can also be viewed following the above link to mod.gov.

**Health and Care Overview and Scrutiny Committee 31 January 2022**

The Health and Care Overview and Scrutiny Committee considered the following matters:

**Integrated Care System (ICS) Update**

The Interim Chief Executive Designate Integrated Care Board (ICB) provided a detailed report and presentation relating to the progress in the creation of the Integrated Care System (ICS), which included the development of the Integrated Care Partnership (ICP) and the recent recruitments to the Integrated Care Board ICB.

A further update was requested on developing the ICS in July 2022.

**Phase 3 Covid Vaccination Update**

The Director of Primary Care and Medicines Optimisation for 6 Staffordshire and Stoke-on-Trent, Clinical Commissioning Groups and the Chair of the Programme Board provided an update report and presentation relating to phase 3 of the Covid Vaccination Programme. The Chair thanked presenters for the update and their continued work under extreme pressure. The Director of Primary Care thanked Members for their support and offer to get the message out in their local areas.

**Covid-19 Update**

The Covid Defence Lead provided an update which detailed the current position in relation to management of Covid-19,

case rates, demographics, hospitalisations, death rate and vaccination programme.

The Chairman referred to the [Annual Report of the Director of Public Health 2021 - Staffordshire County Council](#) 'Covid in Staffordshire - impact and opportunities', he welcomed the report and suggested that members read it both in light of the way forward outlined and in relation to partnership working and what could be achieved. He encouraged Members to share the report with District and Parish Councillors.

### **Integrated Care Hubs**

The Associate Director of Communications & Strategic Partnerships outlined the report and presentation to develop Integrated Care Hubs (ICH) across North Staffordshire. The Integrated Care Hubs (ICH) would be a single point of access to services with one referral form to integrate work already happening in the community.

It was agreed that representatives from Staffordshire Moorlands and Newcastle under Lyme District Councils meet to consider the interaction between the Leek, Biddulph and Cheadle areas in the development of the Integrated Care Hubs and feed findings back to MPFT.

### **Care Home Update**

The Cabinet Member Health and Care introduced a detailed report on the care homes sector situation in Staffordshire, the support provided from Government and the County Council and of a range of commissioning initiatives underway in order to achieve our strategic objectives. There would be a report to Cabinet in Summer 2022 to consider the review of Council owned nursing care homes capacity.

Their next meeting will be held on Monday 15 March 2022 at 10.00 am, County Buildings, Stafford.



TUESDAY 29<sup>TH</sup> MARCH 2022

### REPORT OF THE HEALTH & WELLBEING SCRUTINY CHAIR

#### SCRUTINY COMMITTEE 2021-2022 ANNUAL REPORT

##### **EXEMPT INFORMATION**

None.

##### **PURPOSE**

The attached draft Chair's Annual Report of the Committee has been prepared and is circulated for comment by the Committee prior to presentation to full Council in the next municipal year. The attached draft report is intended to formally update Council on the activities of the Committee over the year 2021/22.

The attached draft report will be updated following the final meeting of this Committee.

##### **RECOMMENDATIONS**

It is recommended that the Committee consider the contents of the draft Report.

##### **REPORT AUTHORS**

Chair of Health & Wellbeing Scrutiny Committee – Councillor R Claymore

##### **APPENDICES**

Draft Annual Report of Health & Wellbeing Scrutiny Committee – 2021/22

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# Council

XXX 2022

## Report of the Chair

### Annual Report of the Health & Wellbeing Scrutiny Committee

#### Exempt Information

None.

#### Purpose

To provide full Council with an overview of the work and activities undertaken by the Health & Wellbeing Scrutiny Committee during the year 2021/22. The draft Annual Report was received by the Committee at its final meeting in the last municipal year and any updates were agreed by the Chair following that meeting.

#### Executive Summary

This report covers the following:

- Chair's overview
- Working Groups
- Recommendations made in the year to Cabinet
- Committee Terms of Reference
- Membership and Attendance
- Training & Effectiveness
- Work Plan
- Resource implications

#### Recommendations

Council is requested to:

- Note the Annual Report of the Committee;

#### Chair's Overview

The Committee met seven times in the 2021/22 municipal year.

This Committee has within its remit the scrutiny of the achievement of the Council's strategic priorities by scrutinising the performance of the Cabinet and external providers in securing a safe environment in which local people can reach their full potential and live longer, healthier lives.

Staffordshire County Council, as the upper tier authority responsible for social care in Staffordshire, has the powers to review and scrutinise any matters relating to the planning, provision of health services in its area (Staffordshire) and works with local district and borough councils. The focus for Tamworth Borough Council's health scrutiny function is on local matters with an impact specific to Tamworth. To aid the coordination of activities, a representative of this Council's scrutiny committee is a

member of the Healthy Staffordshire Select Committee (this is currently the Chair, Councillor Rosey Claymore, or her substitute) and a member of the Healthy Staffordshire Select Committee is a member of this Council's Health & Wellbeing Scrutiny Committee (for this municipal year that has been County Councillor Thomas Jay).

In terms of the work of the Committee during 2021/22 municipal year, this has included:

## **1. Policy Development and /or Review**

This is where the Committee has contributed to the Council's policy development processes and / or where the Committee has considered the implementation of policies and feeding back scrutiny views to Cabinet.

The Committee has reviewed, and (in some cases) made Policy Development recommendations in the following areas:

(a) State of Tamworth Debate. Following the full Council debate, the Committee considered whether any of the discussion points raised at the State of Tamworth Debate held on 9<sup>th</sup> March 2021 should be developed into further work plan items. The Committee considered that the following main areas from that Debate would be considered throughout the municipal year as the work plan developed:

- Access to green and open spaces;
- The voluntary sector;
- Mental wellbeing, including ways of working post COVID
- Homelessness;
- Attainment and skills

(b) Delivery of Disabled Facilities Grants

This Committee received, considered and supported the report on Disabled Facilities Grants prior to a decision by Cabinet. The Committee requested that a further update on this matter be provided to a future Committee meeting.

## **2. Monitoring (scrutiny)**

This is where the Committee has undertaken monitoring of the Council's and external providers performance and progress. In particular the Terms of Reference for this Committee set out the specific areas for scrutiny which include scrutiny of the achievement of the Council's strategic priorities by scrutinising the performance of the Cabinet and external providers in securing a safe environment in which local people can reach their full potential and live longer, healthier lives. To assist in the achievement of this the Committee's remit includes scrutinising matters related to:

- (a) Statutory Health Obligation
- (b) Leisure
- (c) Voluntary Sector
- (d) Non HRA Housing
- (e) Disability Service

- (f) Social Care
- (g) Elderly and Vulnerable People Services

#### Staffordshire Health & Care Overview and Scrutiny (SH&COS) Committee

Over the year 2021/22, there have been regular written and verbal updates provided to the Committee on the activities and discussions at the Staffordshire Health & Care Overview and Scrutiny Committee which included:

- (a) Areas of focus for the SH&COS Committee for 2021/22
- (b) Regular COVID-19 Updates, including on the Vaccination Programme, on case rates, hospitalisations and other relevant aspects;
- (c) Restoration and Recovery plans, following the pandemic, from the Clinical Commissioning Groups (CCGs) and NHS providers, including the acute hospital trusts.
- (d) Access to General Practice / Primary Care Access updates which provided context, activities and actions put in place during the pandemic to support general practice, and a detailed action plan for general practice access, and which remained a focus through the year.
- (e) A specific meeting scheduled to consider the health impacts arising from Walleys Quarry, which resulted in a recommendation to write to Government to highlight the length of time odour emissions from Walley's Quarry Landfill site have had, and continue to have, adverse impact on the health and wellbeing of residents in Staffordshire and to request intervention in this matter. A SH&COS Committee meeting later in the year received a further update and continued to monitor relevant trends;
- (f) George Bryan Centre, where the SH&COS Committee was updated on the clinical evidence and the evidence gained from public engagement. The final proposals were to be considered by the SH&COS Committee.
- (g) Maternity services, where updates were provided on the temporary closure of free standing mid-wife led birthing services in Staffordshire, and the next steps. The final proposals were to be considered by the SH&COS Committee.
- (h) Transforming Urgent and Emergency Care update, including the engagement plan. A further update was provided on Urgent and Emergency care from commissioners and providers which looked at three key stages; pre-hospital, in hospital and discharge and the importance of the public knowing how to get the right support.
- (i) Quality Assurance of Independent Hospitals providing care for patients with Mental Health and /or Learning Disabilities which outlined the steps introduced to ensure that patients were safe and receiving the best possible care.
- (j) Performance Overview Dashboard which focussed on referral times, diagnostic timelines, metrics and information relating to Urgent and Emergency care and winter pressures;
- (k) Overview of Public Health Outcomes where the SH&COS Committee considered public health duties, performance data and how services were delivered, and the importance of supportive communities and early intervention, as well as the role of "health in all approach" across the whole system.
- (l) Home Care, and the twin pressures of rising demand and challenges with the workforce, which were issues nationally.

- (m) Further update on the progress in the creation of the Integrated Care System for Staffordshire;
- (n) Care Home update which provided an overview of the care homes situation in Staffordshire and which covered a range of commissioning initiatives underway which would be reported to Staffordshire County Council Cabinet in the next municipal year.
- (o) Clarifications over the provision of interventions available at smoking cessation clinics
- (p) Support in communicating with Clinical Commissioning Groups in terms of the re-opening of local GP surgeries
- (q) XXXX

### Consideration of the Forward Plan

At each meeting the Committee received and considered the Forward Plan to assist in its identification of whether there are any forthcoming key decisions which this Committee determined that it would scrutinise, either pre decision or post decision. Examples of areas which were identified for the Committee's scrutiny as a result of regular Forward Plan consideration were; Housing Allocations Policy, Leisure Services, Homelessness and Winter Relief Arrangements, and the Disabled Facilities Grant Report. However, one of the key themes identified by the Committee for its consideration throughout the year related to mental wellbeing and did not directly relate to items identified on the Forward Plan.

### Safeguarding bi-annual updates

This Committee was updated bi-annually on the safeguarding of children and adults at risk of abuse. The Committee meetings were attended by the relevant Portfolio Holder, the Assistant Director, Partnerships and the Partnership Vulnerability Officer. The first update in this municipal year was received in October 2021 Committee meeting. The second update was received at the March 2022 meeting.

The safeguarding updates focussed on:

- Referrals, in terms of numbers, made through the year;
- The completion of audits related to the Council's activities in supporting staff learning and development to recognise any abuse of children and in the priority areas;
- Safeguarding training including training to assist local taxi drivers as well as suicide prevention training delivered by Staffordshire MIND;
- The work of the Multi-agency Child exploitation Panel to identify children at risk of exploitation, and the work with other local partners to identify trends and share experience on modern slavery.

### Homelessness and Winter Relief Arrangements

At its October 2021 meeting, the Committee received an update from the Portfolio Holder and relevant Officers on:

- An understanding of homelessness, and the position in Tamworth
- The progress made on the rough sleeping initiative
- An overview of the proposed Winter Relief Arrangements prior to Cabinet consideration of a report in November 2021.

The Committee sought clarification on how the Council was notified and identified rough sleepers, how the council differentiated between rough sleepers and others who could appear as rough sleepers to facilitate begging and how the Council supported rough sleepers with complex needs.

### Leisure Services and Open Spaces

The Assistant Director, Operations and Leisure attended the Committee in November 2021 and January 2022 to provide an overview of the work undertaken in respect of leisure services and open spaces, which included:

- the tender to appoint a consultant to undertake open spaces assessment, indoor and outdoor sports assessment and feasibility work for the Gungate proposal
- an overview of the impact of COVID on leisure activities and the work of the Council to ensure in particular that outdoor spaces were fit for purpose given the heavier use of these spaces
- the increased number of outdoor events held;
- an overview of the reasons for some indoor facilities, eg the cardiac gym, not re-opening
- work with the County Council to encourage the connection of cycle paths around the town;
- an update on the position (timelines and funding) relating to Amington Nature Park (formerly known as Amington Community Woodland); and
- updates on plans for Tamworth in Bloom and the links to the Queens Platinum Jubilee and Commonwealth Games.

### Recovery & Reset

At the 25 January 2022 meeting, the Committee received an update on the Recovery & Reset programme aims and the proposed oversight by the three scrutiny committees and the Audit & Governance Committee of the programme and feedback was sought on the arrangements which would be fed into the overall Programme Board.

It was planned that this Committee would be briefed on three work streams:

- Customer Service Offer
- SMART Working
- Third sector and vulnerability

The Committee received updates on the three work streams from the relevant Assistant Directors and the Committee sought clarification on:

- The current customer service arrangements for customers to discuss issues face to face, including the sign-posting to the relevant services;
- The impact of the increased working from home on staff wellbeing, and the arrangements in place to mitigate these;

The Committee made a recommendation to Cabinet regarding the current location of the interim front of house customer services, see details below.

### Mental Wellbeing theme

Throughout this municipal year the Committee had focussed on mental wellbeing as a theme to its activities and as such had received updates from the Midlands Partnership Foundation Trust (MPFT) and relevant Officers at several of its meetings. In particular the MPFT provided updates to the following meetings:

- 13<sup>th</sup> July 2021
- 23<sup>rd</sup> September 2021
- 25<sup>th</sup> January 2022

The Partnerships team attended the above meetings in support and to provide the Committee with an overview of the work of the Tamworth Community Safety Partnership in relation to vulnerable persons and the priority this was in the plan and how the Council worked with statutory and voluntary sector partners who were responsible for the delivery of services to support the vulnerable.

The Committee was updated on the services and role that MPFT had, which was as an integrated organisation that provided physical and mental health, learning disabilities and adult social care services across Staffordshire, and that MPFT was transforming its model of mental health provision. The Committee was updated on the range of services provided by MPFT and the transformation work, which would continue over three years, to proactively identify local population needs, gaps and emerging demand, using local knowledge in developing priorities and inequalities in health.

During these discussions the Committee focussed on and sought further information on:

- the importance of communicating to all potential service users the existence of the services and the importance of digital and non-digital communication methods, the importance of a localised communication plan;
- how to access services and ensuring where possible provision was local, and that it was communicated in a way that residents would understand that they could access it locally and that there was local provision;
- the importance of partnership working and engagement with the voluntary sector to reach marginalised communities;
- overcoming barriers to users accessing services, including support to navigate to the relevant services;
- engagement with service users in the transformation process itself;
- the commissioning by MPFT of further services which local organisation could bid for, including services relating to housing, financial wellbeing, services supporting reintegration into communities.

In addition, during the year, the Partnership Team organised a Voluntary Sector Members Seminar open for all Councillors to attend in October 2021 which was attended by many of the Council's partners and voluntary sector organisations. Following that briefing the Committee considered the benefits of further visible sign-posting in the borough to where mental health support can be accessed and made a recommendation to Cabinet in terms of the importance of mental health service delivery, which is set out below.



At the 25<sup>th</sup> January 2022 meeting the Committee made a further recommendation to Cabinet regarding the production of the “wellbeing portal”, which is set out below.

### 3. Call-in

This is where a decision of the Executive has been called in to be considered by a scrutiny committee, after a Cabinet decision has been made but ahead of it’s implementation, in accordance with the provisions of the Constitution.

No decisions have been called in to date.

### Working Groups

No use was made of working groups this year.

### Recommendations made to and Responses received from Cabinet

Recommendations were made to Cabinet on the following Reports and Cabinet’s response is highlighted:

Scrutiny meeting item	Cabinet Response
<p>Mental Wellbeing – 30<sup>th</sup> November 2021 meeting</p> <p><b>RESOLVED</b> that the Committee recommend to Cabinet that Cabinet’s attention be drawn to mental health service delivery in Tamworth and request that Cabinet make it a priority for their time and concern.</p>	<p>At the Cabinet meeting on 16<sup>th</sup> December 2021, Cabinet received Scrutiny Committee’s recommendations and</p> <p>Cabinet agreed to hold the recommendation in abeyance following feedback of Staffordshire County Council’s position in terms of Health in Every Policy discussion and invite the Committee back to a later Cabinet for a further discussion.</p>
<p>Update from Midlands Partnership Foundation Trust – 25<sup>th</sup> January 2022 meeting</p> <p>That Cabinet consider the feasibility of producing ‘wellbeing’ portal on Tamworth Borough Council website linked to MPFT Communications Team</p>	<p>At the Cabinet meeting on 17<sup>th</sup> February 2022, Cabinet accepted the recommendation</p>
<p>Reset &amp; Recovery – 25<sup>th</sup> January 2022 meeting.</p> <p><b>RESOLVED:</b> That</p>	<p>At the Cabinet meeting on 17<sup>th</sup> February 2022, Cabinet</p>

Cabinet consider another location other than that of the Assembly Rooms for interim front of house customer services as quickly as possible.	Agreed that Cabinet would look at the options and Cabinet moved the following motion:  That Cabinet ensure that this is discussed as an agenda item at the next Reset & Recovery Board meeting on 23rd February and feed back to Health & Wellbeing Chair.
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### Committee Terms of Reference

The Committee Terms of Reference are set out in Article 6 in the Constitution which can be accessed [here](#).

The Primary Scope, the General Role and the Specific functions detailed there have been largely achieved through the Committee's work this year.

### Members and Members Attendance

The following sets out the membership and attendance of members at the 7 Committee meetings during 2021/22. Please note that there have been changes to the Committee's membership during the year and therefore each members attendance is shown out of the number of meetings they were eligible to attend.

Member	Number of meetings attended
Rosey Claymore (Chair)	
Daniel Maycock (Vice-Chair)	
Paul Brindely (up to 2 December 2021)	
Daniel Cook (from 28 February 2022)	
Moirra Greatorex	
John Harper	
Jason Jones	
Sheree People	
Roy Rogers	
John Wade	
County Cllr T Jay (Staffordshire County Council representative on the Committee)	N/A

### Training and Effectiveness

The Chair and Vice-Chair of the Committee attended a two day Local Government Association run Leadership Essentials course on Effective Scrutiny, which was run virtually due to the pandemic.

The Committee members received details on training modules on Scrutiny and Events offered by the Local Government Association.

MembersZone contains links to external training courses available. MembersZone also provides details of the in-house induction and training events run and organised by council officers throughout the year which include overviews from each Executive Director of their directorates and key projects.

No specific in-house scrutiny training was delivered this year as an all Councillor scrutiny training event had been delivered in November 2020

### **Work Plan**

The existing Committee Work Plan is appended as Appendix 1.

### **Resource Implications**

None identified.

### **Report Author**

Councillor R Claymore  
Chair of the Health & Wellbeing Scrutiny Committee

### **Appendices**

Appendix 1 – Committee's Work Plan

**Appendix 1 – Committee’s Work Plan**

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## Health & Wellbeing Scrutiny Work Plan

Work Plan 2021 – 2022		
Work Area Themes for the Year		
<b>1. Mental Wellbeing</b>		
Topics	Target Meeting	Additional information
Community mental health services transformation – pathways to care in Tamworth	Target – 25 <sup>th</sup> January 2022	New invitation to be extended to relevant Officer(s) & representative of Midland Partnership Foundation Trust
Leisure Services & Open Spaces	30 <sup>th</sup> November 2021 & 25 <sup>th</sup> January 2022	Invitation to be extended to Assistant Director Operations & Leisure
Substance abuse / addition		
Young people’s experiences in Tamworth		To capture the working groups learnings
Loneliness / isolation		
<b>2. Homelessness</b>		
Topics	Target Meeting	Additional information
Overview of services available to rough sleepers / homeless people in Tamworth		Suggested invitation to representatives of Heart of Tamworth and/ or other relevant voluntary organisations
Housing Allocations Policy – post implementation review		Suggested invitation to Assistant Director, Neighbourhoods
Homelessness Winter Relief Update	19 <sup>th</sup> October 2021	Invitation to Assistant Director, Neighbourhoods

**Other suggested topics for Committee consideration**

Green and open spaces		
Attainment and Skills in Tamworth		
Safeguarding updates (2 per year)	19 <sup>th</sup> October 2021 & 29 <sup>th</sup> March 2022	Invitation to Portfolio Holder and Officers
Delivery of Disabled Facilities Grants Report	25 <sup>th</sup> January 2022	Invitation extended to Assistant Director, Assets

**Specific topics to feed in to Staffordshire County Council (separate from main Themes)**

<b>Topic</b>	<b>Date of planned Staffs consideration</b>	<b>Additional information</b>
Wider determinants of health in Tamworth, including diet / food vulnerability / healthy eating / social prescribing		Extend an invitation to voluntary sector to understand current initiatives eg Community Together CIC
Strategic Transformation Programme (STP)		To tie in with County consideration when dates for County consideration known

**Possible Working Group topics**

Armed Forces Covenant		Understand the current Staffordshire wide and Tamworth position

**Upcoming Health & Wellbeing Scrutiny Committee Meetings**

29<sup>th</sup> March 2022

**Upcoming Relevant County Council Meetings**

**Health and Care Overview and Scrutiny Committee – Staffordshire  
County Council**

- 11 April 2022

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