



HEALTH AND WELLBEING SCRUTINY COMMITTEE

Date 28 March 2023

Tuesday, 28th March, 2023, 6.00 pm in Town Hall, Market Street, Tamworth

SUPPLEMENT – ADDITIONAL DOCUMENTS

Further to the Agenda and Papers for the above meeting, previously circulated, please find attached the following further information, which was not available when the agenda was issued:

Agenda No. Item

12. **Public Toilet Provision in Tamworth** (Pages 3 - 8)
Discussion item

Yours faithfully

A handwritten signature in black ink, appearing to be 'AJS', followed by a long horizontal line extending to the right.

Chief Executive

To Councillors: D Maycock, S Smith, R Claymore, C Cooke, M J Greatorex, J Jones,
R Kingstone, R Rogers, J Wadrup and County Councillor T Jay.

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Public Toilet
Provision
In Tamworth

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Current Public Toilet Provision

Public Toilets are currently available at the locations shown on the map.

Tamworth Assembly Rooms

Operated by Tamworth Borough Council.

Opening hours are variable based on the opening hours of the Assembly Rooms

Castle Grounds Toilets

Operated by Tamworth Borough Council.

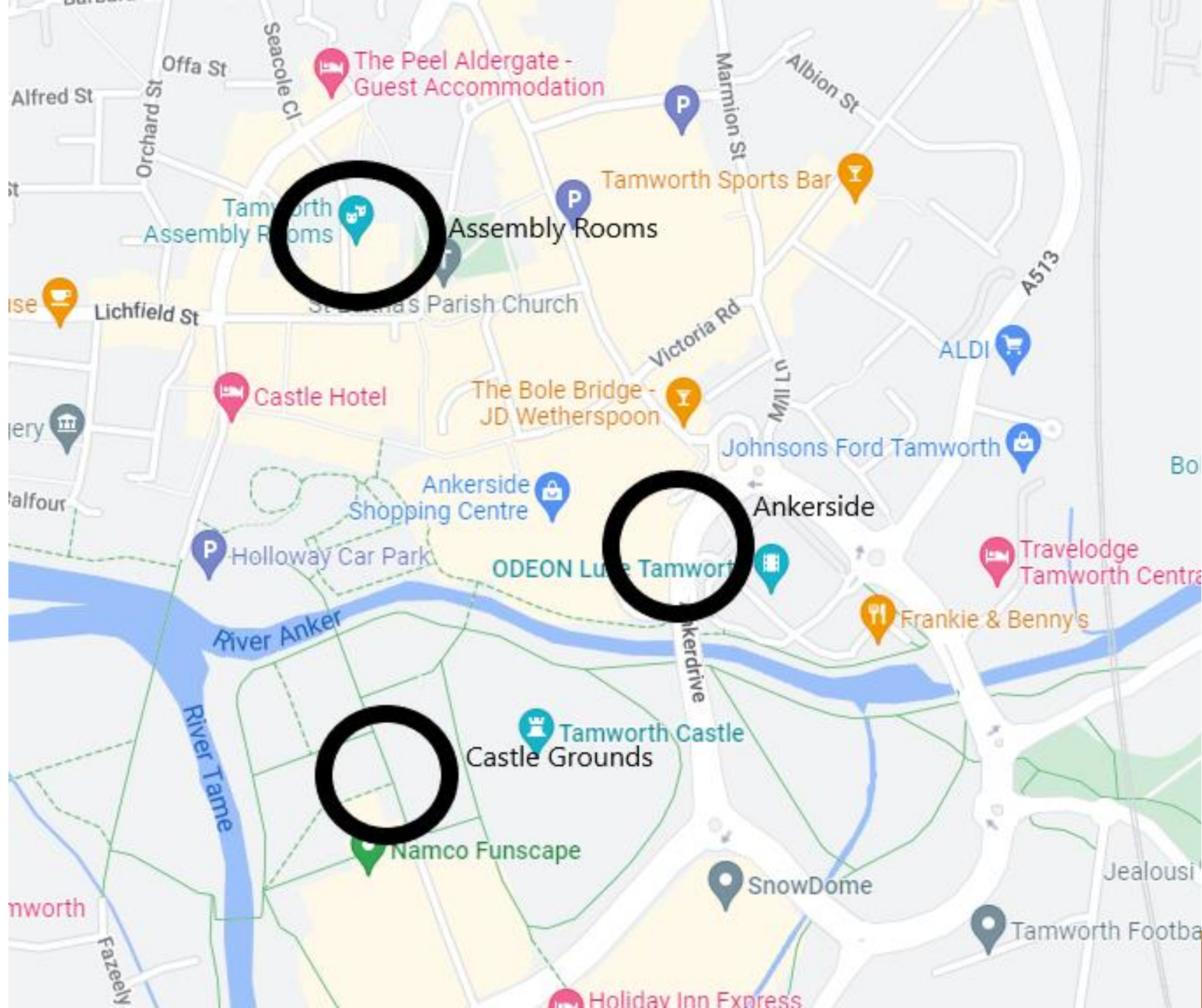
Open 7 days a week 09:00 – 17:00

Include a Changing Places facility

Ankerside Shopping Centre

Operated by Ankerside.

Opening hours set by Ankerside.



Operation and Cleansing

Tamworth Assembly Rooms

Availability limited to building opening hours.

Cleaning & stocking done as part of the general building operation.

Male and Female toilets with disabled accessible toilets available.

Castle Ground Toilets

Available 09:00 to 17:00 every day (with automatic locking)

Limited cleaning and restocking during the day

Single occupancy toilets with disabled accessible and changing places facility

Extended opening hours and additional facilities for events.

Usage Statistics

Scrutiny Committee have previously asked for information on usage of the toilets.

There is no monitoring equipment installed so there are no accurate usage figures. Anecdotal information based on customer feedback and general observations would suggest that busy periods remain weekends, school holidays and that weather has an impact on usage. The toilets will be heavily used when events are taking place in the Castle Grounds.

In 2013 the toilets opening hours were adjusted and became seasonal with limited opening during the Autumn/Winter period.

In 2018 the Castle Grounds toilets were refurbished to give single occupancy units and the changing places facility.

There were previously Public Conveniences located on Corporation Street and Spinning School Lane, these have since been demolished and not directly replaced.

Cleansing & Repairs

Cleansing of the toilets is carried out by directly employed staff.

Limited staffing resource means that toilets are cleaned & restocked on a 'call-in' basis.

Alternative methods of cleaning and operating have been explored but with little to no interest due to the small scale and location.

Repairs are carried out by our primary contractor (Equans), low-level vandalism remains the main issue.

Increasing cleansing hours is felt to be cost prohibitive.

Alternative and additional provision

There is no technical reason for the toilets not being available 24/7, however there is likely to be increased vandalism, inappropriate use and there would be no cleaning provision. The location of the toilets wouldn't provide a practical solution to night-time town centre users.

Some Local Authorities have signed up to a community toilet scheme, under this scheme local businesses are encourage to make their toilet facilities available for use by the general public with a financial contribution and monitoring by the Local Authority.

<http://fombl.org.uk/Community+Toilet+Schemes+PTUK.pdf>