



INFRASTRUCTURE, SAFETY AND GROWTH SCRUTINY COMMITTEE

Date 13 June 2022

Tuesday, 14th June, 2022, 6.00 pm in Town Hall, Market Street, Tamworth

SUPPLEMENT – ADDITIONAL DOCUMENTS

Further to the Agenda and Papers for the above meeting, previously circulated, please find attached the following further information, which was not available when the agenda was issued:

Agenda No. Item

8. **Overview of Borough Council services relating to Community Safety** (Pages 3 - 14)
(Presentation from the Assistant Director, Partnerships)

Yours faithfully

A handwritten signature in black ink, appearing to be 'AOS', followed by a long horizontal line extending to the right.

Chief Executive

To Councillors: S Goodall, M Cook, A Cooper, S Daniels, R Ford, J Harper, S People,
B Price and P Turner.

TAMWORTH BC & COMMUNITY SAFETY

Jo Sands

Assistant Director Partnerships

CCTV Shared Service commenced 30 March 2020

- Completed 100% digital upgrade on all 154 cameras, improving the quality for images.
- The CCTV system is now fully compliant with the Surveillance Camera Commissioners Code of Practice.
- Delivered comprehensive local geographical intelligence training for the dedicated Tamworth Operators.
- Improved digital connectivity with the Police, installation of 2 new client view links at Burton & Belgrave. Easily electronically downloaded & see live footage.
- Annual camera suitability assessment in collaboration with the police.
- Installed and went live with 3 key radio systems: Police Airwaves, Warden & Storenet & Nightnet Radios.
- PABCIS (Partnerships against business crime in Staffordshire) - mapped all shops & venues data onto CCTV control centre systems – reinforced the benefits to venue in using the radio.
- Tamworth Castle (22) & Assembly Rooms (25) cameras now being monitored.
- Developed base line data intelligence reports – target resources and shape continuous improvements – cross fertilisation with Corporate ASB & Police intelligence.
- Contribution Tamworth Community Safety Partnership Plan.

CCTV Plans for Continuous Improvement

- Continue to strengthen and develop our data intelligence reports and key partnership working – delivering on the aims set out in the Community Strategy
- Working with the Tamworth Police to better integrate our data - effective, targeted, smarter, outcome based ` the so what`
- Benefit and integrate the Shared Service WMCA intelligence - link up with all their transport, road, police, local intelligence they can offer
- Develop the data intelligence computers systems, linked live to the police/PABCIS – central hub
- Continuing with strong partnership working with the police - very valuable visits to control room to show live what is happening & share local knowledge/intelligence
- Explore ambitions for CCTV coverage at Ventura park
- Annual impact assessment of intelligence lead camera deployment
- Review emergency planning resilience

For more information please don't hesitate to contact Lee Birch, 07891052148,
Lee-Birch@tamworth.gov.uk

James Sadler, Lead CCTV Officer 07922 671665, James-Sadler@tamworth.gov.uk

Homelessness / Rough Sleepers Issues – Perceptions

- Rough Sleeper annual count recorded figure of 1 person as at 20th Oct 2021. Reduction of 4 from the previous year. Very positive.
- Rough Sleeping Initiative - 4 project team of 3 X officers still in progress and being successfully delivered with Outreach officer doing sweeps of the town with wardens. Neighbourhood coach and mental health support for vulnerable, complex cases.
- Work with Heart of Tamworth and TCCIC ongoing
- Some begging in the town/ middle entry giving the perception they are rough sleeping – officers and Police tackling through ASB
- St Johns homeless surgery likely to resume September 2022 for any rough sleepers or at threat of homelessness
- End Rough Sleepers plan in place and on track with DLUCH

Travellers

- Process to be discussed at IS&G
- Work with Police to identify any vulnerabilities or safeguarding needs
- Council land – issue direction to leave or estimated stay time
- Obtain court order to leave as necessary
- Work with Police should bailiffs be required
- Organise clean up with Street Scene
- Continue to work to secure land as necessary
- County work ongoing with Staffordshire Commissioner

Parking

- On Street (Road) enforcement is the duty of Staffordshire County Council where there are traffic restrictions ONLY (double yellows, disabled bays, restricted time etc)
- Dropped kerb enforcement can be requested via SCC (private households)
- Off Street (Council car parks) is Tamworth Council – currently under service agreement with Stoke on Trent Parking Services.
- Police can only take action where there is obstructive parking affecting road safety eg junctions/brow of a hill or not able to leave the road to access driveways
- Parking opposite driveways is not illegal or obstructive where a householder can make several manoeuvres
- Parking toolkit to be updated to include partnership approach to neighbour dispute

Anti-Social Behaviour – Corporate Neighbourhoods

- Accreditation – the ASB Landlord accreditation was awarded in December 2020 and is valid for 3 years. This demonstrates our commitment to ASB, best practice and resolution.
- Landlord Services ASB and estate team combined with CCTV and wardens service to deal with ASB
- Pilot project neighbour disputes in private properties – 26 cases
- 189 complaints in the last financial year with customer satisfaction at 68% - this has dipped since we stopped doing home visits due to covid, but 96% of complaints were resolved at the point of closure.
- Top issues for ASB are still noise, pets and garden and this theme continues year on year.
- The majority of our complaints are resolved by low level intervention
- Wardens dealt with 184 reports of environmental ASB.
- Noise App introduced to record evidence that we can directly access remotely

Anti-Social Behaviour – Partnerships

- Support to ASB processes with Police – youth, neighbour disputes
- Public Space Protection Orders – eg Nuisance Vehicles
- Community Protection Notices
- Hot spot monitoring and wider actions with Street Scene/CCTV etc

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Environmental ASB

- Flytipping investigations
- Littering, dog fouling – in conjunction with wardens
- Messy gardens
- Fly posting
- Empty properties and ASB in conjunction with Private Sector Housing
- Abandoned vehicles – in conjunction with wardens

Safeguarding and Vulnerable People – Partnerships

- Corporate safeguarding reported by officers/Councillor to First Response or Adult Safeguarding
- Management of Tamworth Vulnerability Partnership
- Grants and funding to Community Groups
- Taxi Driver safeguarding training
- Staff awareness and training
- PREVENT reporting – persons at risk of radicalisation
- Modern Slavery reporting

Community Safety Awareness – Partnerships

Coordinate to promote and raise awareness of community safety (not exhaustive) with ALL partners:

- White Ribbon Campaign
- Domestic abuse awareness
- Orange the World
- Holocaust Memorial Day
- Engagement events with Police
- Anti-Bullying
- Drug driving
- Hate Crime Awareness
- Mental Health and wellbeing
- Burglary
- Purse thefts/pick pocketing
- Warm homes (HEAT service)
- Commission Tamworth Advice Centre
- Partnerships with Voluntary Sector
- Child Exploitation
- Stalking
- Christmas Campaigns
- Disability equality
- Violence against women and girls
- Night time Violence and Crime
- Safer Places

USEFUL CONTACTS

For issues with ASB/neighbour concerns for Housing tenants

Cabinetenquiryhousing@tamworth.gov.uk

General Community Safety/ASB concerns

Communitysafety@tamworth.gov.uk

Safeguarding concerns

Page 13 If you are concerned that a child is being harmed or abused, please pass this information to the First Response Team in the Children and Young People's Services on 0300 111 8007 option 1 (Monday to Thursday, 8:30am-4:30pm. Outside of office hours, telephone 0345 6042886).

If you are concerned that an adult with care and support needs is experiencing or at risk of abuse or neglect, please pass this information to the Staffordshire County Council's Adult Safeguarding Team on 0345 6042719 (Monday to Thursday, 8:30am-4:30pm, excluding Bank Holidays. Telephone 0345 6042886 at any other time).

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